

2017

Welfare

Services

Directory

Of The

Cassowary Coast Region

Produced By The
Community Support Centre Innisfail Inc
13-17 Donald Street
Innisfail Qld 4860
PO Box 886, Innisfail, Qld, 4860
Ph 07 4043 8400 Fax 07 4061 7312

Email: info@csci.org.au

Website: www.csci.org.au

Community Support Centre Innisfail Is Primarily Funded By The Queensland
Department Of Communities, Child Safety And Disabilities

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ABORIGINAL and TORRES STRAIT ISLANDER SERVICES

ABORIGINAL and TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NQ INC

Address Suite 1, Level 3, 42 Stuart St, Townsville, Q 4810
 Postal address PO Box 1062, Townsville, Q 4810
 Phone 07 4721 6007
 Fax 07 4724 5112
 Freecall 1800 082 600
 Email admin@atsiwltnq.org.au
 Target group ATSI women and children and parents of ATSI children
 Services Free legal advice (family law specific), child protection, discrimination, community legal information.
 Outreach Service Phone for appointment - 1800 082 600

CHJOWAI HOUSING CO-OPERATIVE SOCIETY LTD

Address 18 McGowan Drive, Innisfail, Q 4860
 Postal address PO Box 1073, Innisfail, Q 4860
 Phone 07 4061 2913
 07 4061 2544
 Fax 07 4061 6640
 Email chjowaihousing@westnet.com.au
 Target group ATSI people over 18 and others approved by the Board - membership fee \$5.50 pa
 Services Long term housing for members on approval of application as per general rental requirements, hire of community hall and conference facilities catering can be arranged.

CHJOWAI HACC PROGRAM

Home and community care

Address 18 McGowan Drive, Innisfail, Q 4860
 Postal address PO Box 1073, Innisfail, Q 4860
 Phone 07 4061 2913
 07 4061 2544
 Fax 07 4061 6640
 Email chjowaihousing@westnet.com.au
 Co-ordinator Dulcie McCarthy
 Target group All aged people. 50 years and older for Indigenous
 55 years and older for non-Indigenous
 Services Centre based care - recreational and social activities for frail, aged and younger people with disabilities, transport available Innisfail area – outings, podiatry, carer relief – in home respite, in home services, subsidised lawn mowing, aged care package, disability services.

GIRRINGUN ABORIGINAL CORPORATION

Address 235 Victoria St, Cardwell, Q 4849
 Postal Address PO Box 303, Cardwell, Q 4849
 Phone 07 4066 8300
 Fax 07 4066 8353
 Email admin@girringun.com.au
 Website www.girringun.com.au
 Target Group Residents of Cardwell and outer areas
 Services Rangers, Art Centre and Workshops, Bio-Diversity, Tumra - (Traditional use of Marine Resource Agreement – Looking after / monitoring Dugongs and Turtles).

ABORIGINAL and TORRES STRAIT ISLANDER SERVICES

INNISFAIL INDIGENOUS WOMEN'S and FAMILY MENTAL HEALTH and SOCIAL WELLBEING

Address Unit 2, 553 Mulgrave Rd, Woree, Qld, 4870
Mobile 0408 632 926
Services Counselling, Advice and Advocacy, Court support, Family support and J.P. Service.

MALAMBARRA MIDJA HOUSING and WELFARE

Address 8 Plumb St, Tully, Q 4854
Postal Address PO Box 966, Tully, Q 4854
Phone 07 4068 2781
Email mmhw@bigpond.com.au
Target Group Aboriginal and Torres Strait Islanders
Services Empowering Indigenous Women; networking with other service providers for better outcomes and housing.

MAMU ADMINISTRATION CENTRE

Address 23 Gladys St, Innisfail, Q 4860
Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 9988
Fax 07 3220 6394

MAMU HEALTH SERVICES

Address 10 Ernest St, Innisfail, Q 4860
Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 5100
Fax 07 4061 2749
Freecall 1300 765 966
Target Group ATSI People; Health Care Cardholders;
Services Comprehensive Primary Health Care; Bulk Billing; Std Screening; Immunisation;
Antenatal Shared Care; Dental Treatment; Hearing Health; Health Promotion and Community
Education and Counselling Services.

MAMU NEW DIRECTION MOTHERS and BABIES CLINIC

Address 20 Owen Street, Innisfail, Q 4860
Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 5199
Fax 07 3220 6394
Target Group Women and Children 0 – 14 Years
Services Antenatal, Post Natal, Health Checks, Home Visits, Immunisations and
General Female Health Problems.

MAMU HEALTH SERVICE LIMITED – BABINDA PRIMARY HEALTH CARE OUTREACH CENTRE

Address 91 Munro Street, Babinda, Q 4861
Postal Address PO Box 1537, Babinda, Q 4861
Phone 07 4067 1366
Fax 07 3220 6394
Freecall 1300 765 966
Hours Tues - Thurs: 9.00am to 4.00pm. Doctor, Wednesday only.
Target Group ATSI People; Health Care Cardholders;
Services Comprehensive Primary Health Care; Bulk Billing;
Standard Screening; Immunisation; Antenatal Shared Care;
Dental Treatment; Hearing Health;

ABORIGINAL and TORRES STRAIT ISLANDER SERVICES

TULLY PRIMARY HEALTH CARE OUTREACH CLINIC

Address 8 Watkin Street, Tully, Q 4854
Postal Address 8 Watkin Street, Tully, Q 4854
Phone 07 4068 0000
Fax 07 3220 6394
Freecall 1300 765 966
Hours Mon - Thurs: 8.30am to 5.00pm. Doctor Monday & Tuesday only.
Target Group ATSI People; Health Care Cardholder
Services Comprehensive Primary Health Care; Bulk Billing;
Standard Screening; Immunisation; Antenatal Shared Care;
Dental Treatment; Hearing Health;
Health Promotion and Community Education.

ACCOMMODATION

ACCESS COMMUNITY HOUSING COMPANY (CAIRNS DISTRICT)

Community Rent Scheme and Long Term Housing

Address 5 Anderson St, Cairns, Q 4870
Postal Address PO Box 7381, Cairns 4870
Phone 07 4031 6702
Fax 07 4051 0743
Email marg.mcdonald@achc.org.au
Target Group Everybody including Families, Youth, Indigenous and Seniors.
Hours Mon, Tues, Thurs, Fri: 9.00am to 4.30pm. Wed: 9.00am to 1.00pm.
Services Subsidised rental; Medium and short term
CMSU (Community Managed Studio Units) singles only.
Criteria Must be eligible to be registered with Dept. of Housing and must be on the Department waiting list.
Bond will be required.

CASSOWARY COAST REGIONAL COUNCIL

Community Housing Program

Address 70 Rankin St, Innisfail, Q 4860
Postal Address PO Box 887, Innisfail, Q 4860
Phone 07 4043 8854
Email mandy.larsen@ccrc.qld.gov.au
Target Group Programme is for people aged 50 years and over. Individuals and Couples.
Must be capable of independent living
Hours Mon - Fri: 8.30am to 4.30pm.
Services Affordable and appropriate housing
Innisfail – 16 X 1, 2, 3 bedroom units and some housing
Cardwell – 7 X 1, 2, 3 bedroom units and a house
Tully – 12 X 1, 2, 3 bedroom units and some housing.

CHJOWAI HOUSING CO-OPERATIVE SOCIETY LTD

HACC (Home and community care for ATSI, aged and disabled)

Address 18 Mc Gowan Drive, Innisfail, Q 4860
Postal Address PO Box 1073, Innisfail, Q 4860
Phone 07 4061 2913
07 4061 2544
Fax 07 4061 6640
Email chjowaihousing@westnet.com.au
Target Group ATSI People over 18 and others approved by the Board
– Membership Fee \$5.50 pa
Services Long term housing for members on approval of application as per general rental requirements. Hire of Community Hall and Conference facilities. Catering can be arranged.

DEPARTMENT OF HOUSING and PUBLIC WORKS

CAIRNS HOUSING SERVICE CENTRE

Address 5b Sheridan St, William McCormack Bldg, No.1 Cairns, Q 4870
Phone 07 4036 5460
Fax 07 4036 5578
Free Call 1800 623 208
Target Group Queensland Residents requiring assistance with Housing
Services Bond Loans; Community Housing; Affordable Housing; Home Loans; Mortgage Relief Loans; Rental Grants; ATSI Housing; Community and Urban Renewal.

ACCOMMODATION

ENDEAVOUR FOUNDATION

CHARLES STREET RESIDENCE

Address 24 Charles St, Innisfail, Q 4860
Phone 07 4061 1625
Fax 07 4051 6107
Target Group Adults with Intellectual Disability
Hours 24 Hour.
Services Accommodation, Supported accommodation.

INNISFAIL RESPITE CENTRE

Address 40 Charles St, Innisfail, Q 4860
Phone 07 4061 9058
Fax 07 4061 7065
Mobile 0400 258 853
Email m.kondisenko@endeavour.com.au
Website www.endeavour.com.au
Target Group People with disabilities 6 – 65 years
Services People with disabilities requiring Respite and Accommodation for up to 2 weeks.
Carers of people with disabilities requiring respite for family members.

HOMELESSNESS SERVICE HUB

Address 149-153 Bunda St, Cairns, Q 4870
Postal Address PO Box 214, Bungalow, Cairns, Q 4870
Phone 07 4046 8050
Fax 07 4031 4345
Email hubadmin@anglicare.net
Target Group People who are homeless or at immediate risk of becoming homeless.
Services Assistance to cope with crisis, Information and advice, Referral to required services,
Personal support; Brokerage assistance to get and keep housing.

INNISFAIL YOUTH AND FAMILY CARE INC

LONG TERM HOUSING FOR YOUNG PEOPLE

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Long term housing for young people aged 16 – 24 years
Services Single and double bedroom units for young people provided through the Long Term Housing Program. Must be on Dept of Housing waiting list for their referral.

CRISIS HOUSING DUPLEX

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Medium term housing for families of up to 4 people

WET TROPICS COMMUNITY HOUSING

Address Level 2/28 Rankin St, Innisfail, Q 4860
Postal Address PO Box 1687, Innisfail, Q 4860,
Phone 07 4061 6388
Fax 07 4061 2205

Email wettropics@innisfailyouthfamilycare.org
Hours Mon - Fri: 8.30am to 3.00pm.
Target Group Low income earners on Dept. of Housing waiting list
Services Community Rent Scheme Program providing transitional housing to people waiting allocation with Dept. of Housing.

ACCOMMODATION

YOUTH SHELTER

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Young people aged 12 – 21 years
Services Provides crisis accommodation for young people who are homeless or at risk of homelessness.

MALAMBARRA MIDJA HOUSING AND WELFARE

ABORIGINAL COMMUNITY HOUSING

Address 8 Plumb St, Tully, Q 4854
Postal Address PO Box 966, Tully, Q 4854
Phone 07 4068 2781
Email mmhw@bigpond.com.au
Target Group Aboriginal people
Services Empowering Indigenous Women; Networking with other Service Providers for better outcomes.

SPK HOUSING GROUP LTD

Address 3/194-196 Progress Rd, White Rock, Q 4870
Phone 07 4036 2221
Fax 07 4036 0422
Email spkhousing2@live.com
Target Group Hmong people
Services Long term/permanent community housing waiting list for members.
Lifetime membership fee \$10.00 individual, \$20.00 couples and families.

TENANTS QUEENSLAND INC

Phone 07 3832 9447 – Administration
Freecall 1300 744 263 – Tenants line only
Email mail@tenantsqld.org.au
Website www.tenantsqld.org.au
Target Group Residential Tenants
Hours Mon, Thurs, Fri: 9.00am to 5.00pm. Tues, Wed: 9.00am to 7.00pm.
Services Information and Advice to Private Tenants
Community Education
Training for Tenancy Workers and Advocacy.

THE NIGHT SHELTER

Address 6-8 Quigley Street, Bungalow, Q 4870
Postal Address 6-8 Quigley Street, Bungalow, Q 4870
Phone 07 4051 3738
Fax 07 4051 4360
Email quigleypm@anglicare.net
Target Group Indigenous and Islanders mainly but do take everyone.
They must be homeless and without funds to support themselves.
Services Accommodation in the form of dormitories only
Provided with two nutritious meals a day.

ACCOMMODATION

TULLY NURSING HOME

Address 13 Bryant St, Tully, Q 4854
Postal Address PO Box 867, Tully, Q 4854
Phone 07 4068 2355
Fax 07 4068 2405
Email adminofficer@pinehaven.com.au
Target Group Aged and disabled people assessed eligible by ACAT
Services High care for Aged and Disabled people.

VILLANOVA HOME FOR THE AGED

Address 28-38 Charles St, Innisfail, Q 4860
Postal Address PO Box 1407, Innisfail, Q 4860
Phone 07 4061 7677
Fax 07 4061 7454
Email vcm@warrina.com
Target Group Aged people
Services Residential Aged Care Services (Aging In Place), Accommodation, ACAT (Aged Care Assessment Team at Innisfail Hospital) approval required.

WARRINA INNISFAIL

Address Warrina St, Innisfail, Q 4860
Phone 07 4030 2500
Fax 07 4061 7223
Email adm@warrina.com
Target Group Aged and disabled adults
Services Residential Aged Care Services with low care, High Care, Special Care Unit and Flexi Care Unit Accommodation; ACAT Approval Required.

ADDICTIONS: ALCOHOL DRUGS GAMBLING

AL ANON FAMILY GROUPS

Meeting Address- Uniting Church, Scullen Ave, Innisfail, Q 4860
Phone 1300 252 666
Meetings Every Tues: 10.00am.
Target Group People who are being or have been affected by the alcohol use of family or friends
Services Support for families and friends of alcoholics.

ALCOHOLICS ANONYMOUS

Phone 0419 781 719 – Kathy
Meetings Mon: 5.00pm. Uniting Church, Scullen Ave, Innisfail, 4860
Services Support for those with alcohol problems.

ALCOHOL TOBACCO AND OTHER DRUG SERVICES (ATODS)

Address Community Health Building, Alice St, Innisfail, Q 4860
Postal Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1637
Contact 07 4016 1342 – Jason Savo
Fax 07 4016 1520
Email jason.savo@health.qld.gov.au
Target Group People with Alcohol and Drug related problems
Services Alcohol and Drug Assessment
Counselling, Support and Referral
Alcohol Detoxification
Withdrawal Management
Counselling, Support for Clients on Opioid
Substitution Treatment
Training and Education.

GINDAJA TREATMENT AND HEALING CENTRE INDIGENOUS CORP.

Address Back Beach Rd, Yarrabah, Q 4871
Postal Address C/O Post Office, Yarrabah, Q 4871
Phone 07 4056 9156
Fax 07 4056 9274
Email everyone@gindaja.org
Website www.gindaja.org
Target Group Everyone suffering from Alcohol and other substances.
Misuse to Abuse. They must either live in Yarrabah or be travelling up there every day.
Anyone who is not a resident or can only come to Yarrabah a few times a week.
Services Professional Treatment and Counselling for all people. Please phone for appointment.

LIVES LIVED WELL

Address 149-153 Bunda St, Cairns, Q 4870
Postal Address PO Box 2308, Cairns, Q 4870
Phone 07 4046 8080
Fax 07 4031 6307
Website www.liveslivedwell.org.au
Target Any Indigenous clients with addictions – predominately drug and alcohol.
Services Access to the Indigenous Rehab Centre at Mareeba and referrals to other Rehab Centres around Australia.

MAMU HEALTH SERVICES – ALCOHOL and DRUGS

Address 23 Gladys St, Innisfail, Q 4860

Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 9988
Target Group People with Alcohol and Drug related concerns
Services Counselling, Community Education and Awareness, Support, Information,
Resources and Referrals, Self Determination, Harm Minimisation,
Jumbun, Mission Beach, Tully, Innisfail Areas

ADDICTIONS: ALCOHOL DRUGS GAMBLING

OZCARE DRUG AND ALCOHOL REHABILITATION CENTRE

Address 31-33 Minnie St, Cairns, Q 4870
Phone 07 4040 6180
Email radtscairns@ozcare.org.au
Website www.ozcare.org.au
Hours 24 Hour support.
Target All adults 18 and over, male or female, suffering from drug
or alcohol problems.
Services To supply accommodation for clients during rehabilitation, drug and alcohol programmes.
Educational programmes. 24 hour support.

UNITING CARE COMMUNITY

GAMBLING HELP

Address 188 Aumuller St, Bungalow, Cairns, Q 4870
Postal Address PO Box 11, Bungalow, Cairns, Q 4870
Phone Office 07 4050 4955
Gambling help 07 4050 4988 – Gambling help
Email gamblinghelp@lifelinecairns.org.au
Hours Mon - Fri: 8:30am to 4.30pm.
Services Family support. Phone for appointment.

AGED CARE SERVICES

CARDWELL CARE INC

Address 40 Jamieson St, Cardwell, Q 4849
Phone 07 4063 6600
Fax 07 4066 8805
Email admin@rockinghamhome.com.au
Website www.rockinghamhome.com.au
Services Low Care, High Care Accommodation for Aged people.

CARDWELL MEALS ON WHEELS

Address 4/131 Victoria Street, Cardwell, Q 4849
Postal Address PO Box 90, Cardwell, 4849
Phone 07 4066 8375
Email cardwellmow@hotmail.com
Target Group Those who cannot provide own meals.
Services Provide home delivered meals.

CARERS QLD

Address 1/320 Sheridan St, Cairns, Q 4870
Postal Address PO Box 955, Cairns North, Q 4870
Phone 07 4031 0163
Fax 07 4051 0166
Email moliver@carersqld.asn.au
Target Group Carers (of any age – children to adults) dealing with and caring for family or friends who have a disability or chronic illness.
Services Counselling – face-to-face, phone counselling, carer support groups, No Interest loans for carers.

CASSOWARY COAST BLUE CARE – INNISFAIL COMMUNITY CARE

Address 91 Mourilyan Rd, Innisfail, Q 4860
Postal Address PO Box 408, Innisfail, Q 4860
Phone 07 4061 1048
Fax 07 4061 8104
Email d.green@bluecare.org.au
Website www.bluecare.org.au
Target Group All members of the community in need of home nursing
Services Community Care Packages (CCPS); Dementia Management Care; DVA / Veterans Home Care; Information, Training, and Advocacy; Medication Management; Nursing – General and Post Acute; Palliative Care; Respite Care – In Home; Wound Management.

CASSOWARY COAST BLUE CARE TULLY RESPITE CENTRE

Address 17a Bryant St, Tully, Q 4854
Postal Address PO Box 570, Tully, Q 4854
Phone 07 4061 1048
Fax 07 4061 8104
Target Group Any Member of the Community in need of Respite Care
Services Dementia Management/Care; Food Services including Meals; Multi Cultural Services; Music Therapy; Occupational Therapy; Personal Care; Physiotherapy; Podiatry; Respite Care – Centre Based; Transport Services.

AGED CARE SERVICES

CHJOWAI HACC PROGRAM

Home and community care

Address 18 McGowan Drive, Innisfail, Q 4860
Postal address PO Box 1073, Innisfail, Q 4860
Phone 07 4061 2913 or 07 4061 2544
Fax 07 4061 6640
Email chjowaihousing@westnet.com.au
Co-ordinator Dulcie McCarthy
Target group All aged people 50 years and older for Indigenous 55 years and older for non-Indigenous
Services Centre based care - recreational and social activities for frail, aged and younger people with disabilities, transport available Innisfail area – outings, podiatry, carer relief – in home respite, in home services, subsidised lawn mowing, aged care package, disability services.

COMMONWEALTH RESPITE AND CARELINK CENTRE

Address Shop 3, 135-141 Martyn Street, Parramatta Park, Cairns, Q 4870
Postal Address PO Box 182W, Westcourt, Cairns, Q 4870
Phone 1800 052 222
Fax 07 4081 6349
Email cairnsrespitencs@bluecare.org.au
Website www.myagedcare.gov.au
Services Information and referrals for Seniors and people with disabilities and their Carers.

COMMONWEALTH HOME SUPPORT PROGRAMME – QUEENSLAND COMMUNITY CARE. CHASP-QCC

Address 87 Rankin Street, Innisfail, Q 4860
Postal Address PO Box 2463 Innisfail, Q 4860
Phone 07 4016 1495
Fax 07 4016 1344
Target Group People who are frail, with a disability, or at risk of having to go into a nursing home and need help to continue living at home. CHASP-QCC is also available to carers of frail elderly and people with disabilities.

HOME ASSIST SECURE

Address Cnr Kamerunga and Fairweather Rds, Redlynch, Cairns, Q 4870
Postal Address PO Box 44R, Redlynch, Q 4870
Phone 07 4039 9780 – 07 4058 0288
Freecall 1300 301 882
Fax 07 4058 0900
Email has.admin@sjc/.org.au
Target Group Aged Pensioners and Disability Pensioners in private homes and rental accommodation including caravans.
Services Repairs and maintenance in order to remove some of the practical difficulties experienced by older people and people with a disability who wish to remain in their own home.

AGED CARE SERVICES

INNISFAIL MEALS ON WHEELS

Address 11 Flying Fish Point Road, Innisfail, Q 4860
Postal Address PO Box 439, Innisfail, Q 4860
Phone 07 4061 1919
Fax 07 4061 2210
Email imow1@bigpond.com
Target Group Frail, Aged and Younger Disabled People
Services Provide home delivered meals.

SNQ ACT AND MEMORY SERVICE

Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1401
Fax 07 4016 1370
Target Group Elderly People who wish to access residential care
Services Information, education and on-going assessment and assistance to identify care options available for the aged; Aged care assessment team assist participants to regain independent living skills; ongoing counselling - referral by general practitioner.

ST JOHN'S COMMUNITY CARE LTD - CENTRE BASED CARE

Address 120 Rankin Street Innisfail, Q 4860
Postal Address PO Box 743 Innisfail, Q 4860
Phone Innisfail 07 4061 2819 Cairns 07 4039 9700
Fax 07 4061 1401
Email cbc.innisfail@sjccl.org.au
Hours Mon – Fri: 8.00 am – 4.00 pm
Services Centre based care – Recreational and social activities for frail, aged and younger people with disabilities.
Transport available Innisfail area – outings, podiatry carer relief – in home respite.
In home services, Domestic assistance, Personal care, Aged care package, Disability services.

TULLY MEALS ON WHEELS

Phone 07 4068 1497
Target Group Those who cannot provide own meals. Elderly, Disabled and Incapacitated.
Service To provide home delivered meals.

TULLY NURSING HOME

Address 13 Bryant St, Tully, Q 4854
Postal Address PO Box 867, Tully, Q 4854
Phone 07 4068 2355
Fax 07 4068 2405
Email adminofficer@pinehaven.com.au
Target Group Aged and disabled people assessed eligible by ACAT
Services Care for aged and disabled people

AGED CARE SERVICES

VILLANOVA HOME FOR THE AGED

Address 28-38 Charles St, Innisfail, Q 4860

Phone 07 4061 7677

Fax 07 4061 7454

Target Group Aged People

Services Residential Aged Care Services (Aging In Place), Accommodation,
ACAT (Aged Care Assessment Team At Innisfail Hospital) Approval Required

WARRINA INNISFAIL

Address Warrina St, Innisfail, Q 4860

Phone 07 4030 2500

Fax 07 4061 7223

Email admin@warrina.com

Target Group Aged and Disabled Adults

Services Residential Aged Care Services with low care, high care, special care unit and
flexi care unit accommodation; ACAT approval required

CHILDREN'S SERVICES AND CHILDCARE

BLUEBIRD EARLY EDUCATION CENTRE

Address 15-17 Stitt St, Innisfail, Q 4860
Phone 07 4061 4700
Fax 07 4061 4777
Email Innisfail@bluebirdelc.com
Target Group 0-5 years
Hours Mon-Fri 7.00 am - 6.00 pm
Services Community based child care centre, also provide before and after school care and vacation care to school aged children.

CASSOWARY AREA COMMUNITY MENTAL HEALTH SERVICES

CHILD AND YOUTH MENTAL HEALTH

Address 1 Alice St, Innisfail, Q 4860
Postal Address PO Box 2463, Innisfail, Q 4860
Phone 07 4016 1327
Fax 07 4016 1355
Target Group Young people to 18 years and their families
Services Assessment, Continuing Treatment, Case management for children at risk of developing emotional and behavioural difficulties

CASSOWARY AREA CHILD AND FAMILY HEALTH

Address 1 Alice Street, Innisfail, Q 4860
Postal Address PO Box 2463 Innisfail, Q 4860
Phone 07 4016 1381
Fax 07 4016 1496
Target Group Families, Infants and Children
Services Advice, Information and support in all aspects of raising children – normal child development, feeding, nutrition, immunisation, referrals.
Breast and formula feeding facilities available.

CASSOWARY COAST REGIONAL COUNCIL

FAMILY DAY CARE

Address 70 Rankin St, Innisfail, Q 4860
Postal Address PO Box 887, Innisfail, Q 4860
Phone 07 4030 2254
Fax 07 4061 4258
Email fdc@ccrc.qld.gov.au
Target Group Children 0-12 years of working parents
Children with a disability or those deemed at risk
Services Child care in home environment – flexible hours
24 hr care/ emergency care to approved clients

COMMUNITY SUPPORT CENTRE INNISFAIL

CHILD TRAUMA COUNSELLING SERVICE

Address 13-17 Donald St, Innisfail, Q 4860
Phone 07 4043 8400
Fax 07 4061 7312
Email sherrie@csci.org.au
Target Group Children 6-18 years and Adults

Services Counselling and support for children and young people who have experienced trauma, sexual assault/abuse. Support and information for families.
Outreach Services Outreach available by request
Cardwell to Babinda

CHILDREN'S SERVICES AND CHILDCARE

DEPT OF COMMUNITIES, CHILD SAFETY, and DISABILITY SERVICES

CHILD SAFETY SERVICES

Address 31 Glady St, Innisfail, Q 4860
Postal Address PO Box 111, Innisfail, 4860
Phone 07 4078 1333
After Hours Crisis Care 1800 177 135
Fax 07 4048 3740
Web Site www.childsafety.qld.gov.au
Services Assessment child abuse and neglect. Assessment of harm and risk of harm to children.
Support care providers, foster parent training. Adoption enquiries.

DISCOVERIES CHILDCARE

Address 8 Harbour Road, Mourilyan, Q 4858
Phone 07 4063 2434
Email mourilyan.ccc@bigpond.com.au
Hours 7.30 am-5.30 pm
Target Group 0-12 years
Services Long day care and approved kindergarten programme.
Before and after school care and vacation care.

GOOD START INNISFAIL – EARLY LEARNING

Address 20 Charles St, Innisfail, Q 4860
Phone 07 4061 6883
Target Group Children 15 months - 5 years
Hours 7.30 am - 5.30 pm
Services Casual or regular care. Childcare assistance

GOOD START EARLY LEARNING – SOUTH INNISFAIL

Address 195 Mourilyan Rd, Innisfail, Q 4860
Phone 074061 8400
Target Group 0-5 years
Hours 7.30 am - 5.30 pm
Services Casual or regular care. Child care benefit available

INNISFAIL HOSPITAL

CHILD PROTECTION LIAISON OFFICER

Address Innisfail, Tully and Babinda Hospitals
Cairns and Hinterland Health Services District
Phone 07 4016 1497
Fax 07 4016 1496
Mobile 0428 745 089
Email Raelene_Koppen@health.qld.gov.au
Target Group Children And Families
Services Raelene Koppen – Child Protection Officer. Child and Family Social Worker.
Counselling, Information, Court Support, Advocacy, Child Protection Support

CHILDREN'S SERVICES AND CHILDCARE

INNISFAIL POLICE-CITIZENS YOUTH CLUB

Address 2B Palmerston Hwy, Innisfail, Q 4860
Postal Address PO Box 37, Innisfail, Q 4860
Phone 07 4061 3442
Fax 07 4061 4029
Email mick.maguire@pcyc.org.au
Target Group Children enrolled at school from 5 yrs-12 years
Services After school and vacation care, PCYC Bus Service – Mundoo Good Council, East Innisfail, Central, Goondi Schools

JOHNSTONE TAFE COMMUNITY CHILDREN'S CENTRE

Address 19 Flying Fish Point Rd, Innisfail, Q 4860
Postal Address PO Box 1932, Innisfail, Q 4860
Phone 07 4061 7051
Target Group 0-5 years
Hours Mon-Fri 7.45 am - 5.45 pm
Services Community Based Child Care Centre.
Reasonable rates – child care benefit available

JUSTICE AND ATTORNEY GENERAL - (JAG) YOUTH JUSTICE SERVICES

Address 31 Gladys St, Innisfail, Q 4860
Postal Address PO Box 111, Innisfail, Q 4860
Phone 07 4048 3725
Fax 07 4048 3740
Target Group 10-17 year old clients subject to court orders.
Services Supervise juveniles on court orders.

LIFE WITHOUT BARRIERS

Address Lot 2, 127 Anderson Street, Manunda, Q 4870
Postal PO Box 1086, Manunda, Q 4870
Phone 07 4032 8300
Fax 07 4053 1769
Email cairnsadmin@lwb.org.au
Website www.lwb.org.au
Target Group All people needing help to remain in their home.
services CHSP-QCC programme, Community assist to remain in their home.
Disability Programme – Providing home support for ATSI.
Youth Programme, Foster Care Agency to recruit, Assess,
Train and Support Foster Carers who Foster Children in
State Care, Mental Health

PLAYGROUP QUEENSLAND

Address 3a/7 Anderson Street, Manunda, Q 4870
Postal Address PO Box 741, Earlville, Q 4870
Phone 07 4041 5574
Fax 07 4051 7283
Email info@playgroupqld.com.au
Website www.playgroupqld.com.au

CHILDREN'S SERVICES AND CHILDCARE

TRUE RELATIONSHIPS AND REPRODUCTIVE HEALTH

CHILD AND FAMILY STATUTORY CARER SEXUAL ASSAULT SERVICE CAIRNS

Address The Solander Centre, 182 Grafton St, Cairns, Q 4870
Phone 07 4031 3590
Fax 07 4031 6017
Freecall 1800 010 120 Hours - 7.30 am To 11.30 pm
Email csas@true.org.au
Website www.true.org.au
Target Children aged between 5 years and 18 years and their families who are currently engaged in the Queensland department of child safety.
Referrals are accepted from Department of Child Safety Centres Innisfail, Atherton, Cairns North, Cairns South, Cape North, Cape South
Hours 9 am – 4.30 pm Wednesday at Community Support Centre Innisfail,
Tablelands Sexual Assault Service, as required
9 am – 4.30 pm Monday to Friday at Family Planning Queensland, Cairns.
Services Counselling and support to children 5yrs – 18yrs who have experienced abuse and are subject to statutory intervention.

- Counselling to young people displaying sexually abusive behaviour.
- Advice and support provided to non offending family members, kinship carers, foster carers and support teams in residential services.

TRUE CHILD AND FAMILY SERVICES CAIRNS

Target Girls aged 14 years and under
All boys up to the age of 18 years
Counsellors are based in Cairns are able to support children and families in the geographic area of Woree north TO Mossman (south of Woree covered by Hambledon House.)
Hours 9 am – 4.30 pm Monday to Friday - Appointments required and clients accessing this service are seen in Cairns and Innisfail.
Services Counselling and support to all child victims and their non- offending family members.
Support and advice to family where sexually reactive behaviours are an issue for children in the identified age group.

TULLY PCYC

OUTSIDE SCHOOL HOURS CARE

Address 21 Mars Street, Tully, Q 4854
Postal Address PO Box 538, Tully, Q 4854
Phone 07 4068 2733
Fax 07 4068 2766
Email tullysac@pcyc.org.au
Target Group 5-12 years
Services After school, vacations and pupil free days

UNITING CARE COMMUNITY

FAMILY LIVES

Postal Address PO Box 165w Westcourt, Q 4870
Phone 07 4058 3500 - Cairns Head Office
Hours 9.00 am to 5.00 pm Monday To Friday
And 24 hour support for current clients

Target Group 0-18 years
Services Families Lives is a subsidiary of Uniting Care Community and The Uniting Church.
It is a not for profit organisation responsible for recruitment, training, and support of foster carers and also supports the child or young person in care

COMMUNITY DEVELOPMENT

CASSOWARY COAST REGIONAL COUNCIL

COMMUNITY DEVELOPMENT

Address 70 Rankin St, Innisfail, Q 4860
Phone 07 4030 2255
Email cdo@ccrc.qld.gov.au
Website www.cassowarycoast.qld.gov.au
Target Group Cassowary Coast Community
Services Community link to Council

COMMUNITY DEVELOPMENT OFFICER FOR ACCESS, EQUITY & INCLUSION.

This was LAMP

Address 70 Rankin St, Innisfail, Q 4860
Phone 07 4030 2250
Email kim.agli@ccrc.qld.gov.au
Website www.cassowarycoast.qld.gov.au
Target Group Cassowary Coast Multicultural Community, youth, seniors and disabled.
Services Community development in relation to multicultural, youth, seniors and disabled issues.

COMMUNITY SUPPORT CENTRE INNISFAIL INC

COMMUNITY SUPPORT SERVICE

Address 13-17 Donald St, Innisfail, Q 4860
Phone 07 4043 8400
Free Call 1800 616 001
Fax 07 4061 7312
Email info@csci.org.au
Hours Mon-Fri 9.00 am – 4.00 pm
Services Information, Referral and Support
Family Support Programs
Child Trauma Counselling
Community Development
Groups and Courses
Volunteer Training
Parenting Programs
Support Groups
Children's Programs
Tax Help

INGHAM COMMUNITY SUPPORT CENTRE

Address The Hub, 52 Mac Illwarith Street, Ingham, Q, 4850
Phone 07 4776 1822
Fax 07 4776 1008
Email communitysupport@hcsc.org.au
Hours Mon, Tues, Thur, Fri 9.00 am – 4.00 pm
Wed 11.00 am – 4.00 pm
Target All people needing assistance in Ingham area.
Service Community and individual support counselling, Advocacy, Referrals information, Education, Emergency Relief, Family support, Medical travel to Townsville.

COMMUNITY DEVELOPMENT

RAVENSHOE COMMUNITY CENTRE

Address 3 Bolton Street, Ravenshoe, Q 4888
Phone 07 4097 6726
Fax 07 4097 6030
Hours Mon – Fri 9.00 am – 2.00 pm
Email support@ravcom.org.au
Target Group All people in Ravenshoe ,Mt. Garnet area needing assistance.
Service Community and Individual Support
Referrals, Emergency Relief and Family Support, youth, child care & aged care

TULLY COMMUNITY SUPPORT CENTRE

Address 54 Bryant St, Tully, Q 4854
Postal Address PO Box 212, Tully, Q 4854
Phone 07 4068 1004
Fax 07 4068 1620
Email info@tullysupportcentre.com.au
Target Group All people needing assistance in Tully, Kurrimine, Mission Beach
and Cardwell Area
Services Community and Individual Support
Counselling, Advocacy, Referrals,
Information, Education,
Emergency Relief
Family Support

COUNSELLING

DR EDWARD KOCH FOUNDATION

Address Unit 1, 78 Anderson St, Manunda, Cairns, Q 4870
Postal Address PO Box 2964, Cairns, Q 4870
Phone 07 4053 6757
Crisis Line 0439 722 266
Fax 07 4053 7995
Target Group Anyone bereaved by suicide (or any other sudden or unexpected death)
Service Free counselling, referral to support groups, life workshops, life bereavement support, suicide prevention taskforce.

FAMILY RELATIONSHIP CENTRE

Address 125 Grafton St, Cairns, Q 4870
Postal Address Shop B/125 Grafton St, Cairns, Q 4870
Phone 07 4041 6063
Freecall 1300 364 277
Target Group Any individuals affected by separation or divorce who are needing to reach agreements around parenting matters.
Services Mediation to help couples affected by separation or divorce to sort out their disputes around children without going to court. This service can be face to face or by phone. Child informed mediation.

INNISFAIL HOSPITAL

SOCIAL WORK DEPARTMENT

Address Innisfail Hospital, 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1699
Fax 07 4016 1345
Target Group Patients and their families Innisfail - Babinda
Services Assist with psycho-social problems associated with ill health, disability and readjustment to the home environment, life and relationship issues.
Home visits and hospital support for Palliative care and Oncology.

INNISFAIL STATE COLLEGE

GUIDANCE SERVICES

Address 45 Flying Fish Point Road, Innisfail, Q 4860
Phone 07 4078 0222
Fax 07 4078 0200
Target Group Enrolled Students of Innisfail State College
Services Guidance Officer on site
Hours Phone during school hours for appointment.

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

GUIDANCE SERVICE

Address 45 Flying Fish Point Road, Innisfail, Q 4860
Phone 07 4078 0222
Fax 07 4078 0200
Target Group Early Childhood Intervention, Birth - 5 years
Special school 5 - 18 years
Services Physio, Occupational Therapy, Learning, Development and Literacy
Cardwell – Innisfail. Senior Guidance Officer - Rob Jones.

INNISFAIL YOUTH and FAMILY CARE

Address 16 Danelle St, Innisfail, Q 4860
Postal address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target group Young people and families in crisis victims of domestic/family violence
Services Information and referral; counselling, emergency relief, accommodation; advocacy

COUNSELLING

LIFELINE TELEPHONE COUNSELLING SERVICE

Address 188 Aumuller St, Bungalow, Q 4870
Postal address PO Box 11, Bungalow, Q 4870
24 hr 131 114
Phone 07 4050 4922
Email Therese.Wade@uccommunity.org.au
Target group Nationwide service
Services 24 hour telephone counselling

MENSLINE AUSTRALIA

Postal address PO Box 2335, Footscray, Vic,3051
Phone 03 8371 2800
Fax 03 8371 2888
Free call 1300 789 978
email talkitover@mensline.org.au
Website www.mensline.org.au
Target group Men dealing with separation and family break-ups or any other issues they may have.
Service Privacy and safety and ready access to counselling, telephone linkage to other services, information and support services, practical support and life strategies

NATIONAL SERVICEMEN'S ASSOCIATION OF AUSTRALIA

WELFARE OFFICER - JOHN WAKEFIELD

Phone 07 4061 8283
Mobile 04 9849 8734
Hours Please phone for appointment
Target group Veterans and the widows of National Servicemen
Services Welfare officer available for all DVA assistance for National Servicemen

RELATIONSHIPS AUSTRALIA FNQ

Address 125 Grafton St, Cairns, Q 4870
Postal address Shop b/125 Grafton Street, Cairns, Q 4870
Phone 1300 364 277
Fax 07 4051 8742
Services Counselling for those experiencing personal and interpersonal issues; specialist services include counselling for victims of cyclones, drought, crime, domestic violence; those experiencing hardship in sugar and fishing industry.
Children contact service – Supervised contact with Parent, change over service.
Family counselling – Stopping family violence for male perpetrators only.

RELATIONSHIP COUNSELLING

Address 125 Grafton St, Cairns, Q 4870
Postal address Shop b/125 Grafton Street, Cairns, Q 4870
Phone 1300 364 277
Fax 07 4051 8742
Target group Individuals, couples and families
Services Counselling for anyone experiencing relationship problems.

RAINBOW SERVICE

Address 125 Grafton St, Cairns, Q 4870
Postal address Shop b/125 Grafton Street, Cairns, Q 4870
Phone 1300 364 277

Fax 07 405 18742
Target Lesbian, gay, bi-sexual and transgender.
Services Counselling for anyone in the above group

VICTIMS SUPPORT COUNSELLING

Address 125 Grafton St, Cairns, Q 4870
Postal address Shop b/125 Grafton Street, Cairns, Q 4870
Phone 1300 364 277
Fax 07 405 18742
Target Victims of domestic violence, crime
Services Counselling.

COUNSELLING

RETURNED and SERVICES LEAGUE OF AUSTRALIA

Address 18-28 Fitzgerald Esplanade, Innisfail, Q 4860
Postal address PO Box 434, Innisfail, Q 4860
Phone 07 4061 1601
Fax 07 4061 7820
Target group Armed services veterans and their families.
Services Past or present issues relating to the armed forces.

TRUE RELATIONSHIPS AND REPRODUCTIVE HEALTH

CHILD AND FAMILY STATUTORY CARER SEXUAL ASSAULT SERVICE

Address The Solander Centre, 182 Grafton St, Cairns, Q 4870
Phone 07 4031 3590
Fax 07 4031 6017
Freecall 1800 010 120 Hours - 7.30 am To 11.30 pm
Email csas@true.org.au
Website www.true.org.au
Target Children aged between 5 years and 18 years and their families who are currently engaged in the Queensland department of child safety.
Referrals are accepted from Department of Child Safety Centres Innisfail, Atherton, Cairns North, Cairns South, Cape North, Cape South
Hours 9.00 am – 4.30 pm Wednesday at Community Support Centre Innisfail
Tablelands Sexual Assault Service, as required
9.00 am – 4.30 pm Monday To Friday at Family Planning Queensland, Cairns Services
Counselling and support to children 5yrs – 18yrs who have experienced abuse and are subject to statutory intervention.
• Counselling to young people displaying sexually abusive behaviour.
• Advice and support provided to non-offending family members, kinship carers, foster carers and support teams in residential services.

TRUE CHILD AND FAMILY SERVICES CAIRNS

Target Girls aged 14 years and under
All boys up to the age of 18 years
Counsellors are based in Cairns are able to support children and families in the geographic area of Woree north to Mossman (south of Woree covered by Hambledon House.)
Hours 9.00 am – 4.30 pm Monday to Friday - Appointments required and clients accessing this service are seen in Cairns and Innisfail.
Services Counselling and support to all child victims and their non-offending family members.
Support and advice to family where sexually reactive behaviours are an issue for children in the identified age group.

ADULT SEXUAL ASSAULT SERVICE

Target Women 15 years and older Men 18 years and older
Counsellors are based in Cairns and provide services from Tully through to Port Douglas.
Hours 9 am – 4.30 pm Monday To Friday

TULLY COMMUNITY SUPPORT CENTRE

Address 54 Bryant St, Tully, Q 4854
Postal address PO Box 212, Tully, Q 4854
Phone 07 4068 1004
Fax 07 4068 1620
Email info@tullysupportcentre.com.au
Target group All people needing assistance in Tully, Kurrimine Beach, Mission Beach and Cardwell area
Services Community and individual support, counselling, advocacy, referrals, information, education, emergency relief, family support

COUNSELLING

TULLY HOSPITAL

SOCIAL WORKER

Address Cnr Bryant and Cook St, Tully, Q 4854
Postal address PO Box 489, Tully, Q 4854
Phone 07 4068 4177
Fax 07 4068 2348
Target group General public.
Services Counselling, referral.

UNITING CARE COMMUNITY

Address 188 Aumuller St, Bungalow, Q 4870
Postal address PO Box 11, Bungalow, Q 4870
24 hr 131 114
Phone 07 4050 4955
Fax 07 4031 4807
Email cairns@ucommunity.org.au
Website www.lifelinecairns.org.au
Target group Residents of north Queensland
Services Medical alarm service; family support program; outreach services; financial counselling; gambling help - appts available

INNISFAIL STORE

Address 10 Fitzgerald Esplanade, Innisfail, Q 4860
Phone 07 4061 9233
Fax 07 4061 9244

UNITING CARE COMMUNITY - FINANCIAL COUNSELLING

Address 188 Aumuller St, Bungalow, Q 4870
Postal address PO Box 11, Bungalow, Q 4870
Phone 07 4050 4955
Fax 07 4031 4807
Freecall 1800 007 007
Email cairns@ucommunity.org.au
Target group Individuals, families and small business people.
Services Free and confidential support for people experiencing financial problems
Outreach service - Atherton, Mareeba, Innisfail and Mossman

VETERAN'S and VETERAN'S FAMILIES COUNSELLING SERVICE

Address 340 Ross River Road, Nathan Business Centre, Cranbrook, Q 4814
Postal address PO Box 891, Thuringowa Central, Q 4817
Free call 1800 011 046
Phone 07 4723 9155
Fax 07 4723 9149
Target group Australian veterans and their families
Services Free counselling and group programs

DISABILITY SERVICES

ADVANCED PERSONAL MANAGEMENT (APM) INNISFAIL

Address 88 Rankin Street, Innisfail, Q 4860
Phone 07 4061 9750
Fax 07 4061 7995
Email innisfail_team@apm.net.au there is an underscore in the space for this email
Website www.apm.net.au
Target group People with injuries, health issues and other disabilities seeking employment aged 14 - 65 years
Services Disability employment service provider for the above clients to find employment.
Outreach Mission Beach, Tully, Cardwell.
Service Phone Innisfail office for appointment.

AUSTRALIAN HEARING

Address 95 Sheridan St, Cairns, Q 4870
Postal address PO Box 5048, Cairns, Q 4870
Phone 07 4052 3700
Fax 07 4041 5580
Website www.hearing.com.au
Target group Pensioners, Veterans, people aged 26 and under with hearing difficulties.
Services Free and Government funded hearing care and support for eligible clients. Visit Innisfail fortnightly and Tully monthly. Phone for appointment.

A.W.A.R.E. DOGS

Address PO Box 883, Kuranda, Q4881
Phone 07 4093 8152
Mobile Che – 04 0286 1186
Email admin@awaredogs.org.au
Website www.awaredogs.org.au
Target To assist anyone who has a diagnosed impairment defined by the disability discriminations act to team up with an assistance dog.
Services They will visit Innisfail and their aim is to assist members to become certified to own an assistance dog. If the person has a dog they will assist in training them and the dog to become certified

CAIRNS COMMUNITY LEGAL CENTRE INC DISABILITY DISCRIMINATION LEGAL SERVICE INC

Address Level 1, Main Street Arcade, 85 Lake St, Cairns, Q 4870
Postal address PO Box 7129, Cairns, Q 4870
Phone 07 4031 7688
Free call 1800 650 197 or 1800 062 608
Email enquiry@cclc.org.au
Website www.cclc.org.au
Target group People with disability and their partners, carers and friends.
Service Legal advocacy for those who have experienced discrimination due to their disability.

CARERS QLD INC.

Address 1/320 Sheridan St, Cairns, 4871
Postal address P.O. Box 955, Cairns North, Q, 4870
Phone 07 4031 0163
Fax 07 4051 0166
Email moliver@carersqld.asn.au
Target group Carers (of any age – children to adults) dealing with and caring for family or friends who have a disability or chronic illness.
Services Counselling - face-to-face, Phone counselling, Carer support groups, No Interest loans for carers

DISABILITY SERVICES

CARERS QLD INC.

Address 1/320 Sheridan St, Cairns, Q 4870
Postal address P.O. Box 955, Cairns North, Q, 4870
Phone 07 4031 0163
Fax 07 4051 0166
Email moliver@carersqld.asn.au
Target group Carers (of any age – children to adults) dealing with and caring for family or friends who have a disability or chronic illness.
Services Counselling - face-to-face, Phone counselling, Carer support groups, No Interest loans for carers.

CASSOWARY COAST BLUE CARE – INNISFAIL COMMUNITY CARE

Address 91 Mourilyan Road, Innisfail, Q. 4860
Postal address PO Box 408, Innisfail Q. 4860
Phone 07 4061 1048
Fax 07 4061 8104
Email d.green@bluecare.org.au
Website www.bluecare.org.au
Target group People in need of home nursing
Services 7 day/week nursing service, supervision and administration of medication; HACC and ACAT assessments; medical treatment(require doctor's referral) aged and palliative care, assessment of needs

CHJOWAI HOME AND COMMUNITY CARE SERVICES

Address 18 McGowan Drive, Innisfail, Q 4860
Postal address PO Box 1073, Innisfail, Q 4860
Phone 07 4061 2913
Fax 07 4061 6640
Email chjowaihousing@westnet.com.au
Target group ATSI people - aged frail disabled and their carers
Services Culturally appropriate services, relief for carers, centre based respite, access to HACC services, domestic and transport assistance, social support

DEPT OF COMMUNITIES, CHILD SAFETY and DISABILITY SERVICES

DISABILITY SERVICES

Address Shop 3/180 Edith St, Innisfail Q 4860
Phone 07 4061 1836
Free call 1800 177 120
Fax 07 4061 1487
Email anthony.cini@communities.qld.gov.au
tony.corby@communities.qld.gov.au
Website www.disability.qld.gov.au
Target group Any person who identifies as having a disability.
Services To provide community engagement /development.

DISABILITY SERVICES

ENDEAVOUR FOUNDATION

INNISFAIL RESPITE CENTRE

Address 40 Charles St, Innisfail, Q 4860
Phone 07 4061 9058
Fax 07 4061 7065
Mobile 04 0025 8853
Email m.kondisenko@endeavour.com.au
Website www.endeavour.com.au
Target group People with disabilities aged 6-65 yrs and their carers.
Service People with disabilities requiring respite and accommodation for up to 2 weeks, carers of people with disabilities requiring respite for family members.

CHARLES ST RESIDENCE

Address 24 Charles St, Innisfail, 4860
Phone 07 4061 1625
Fax 07 4061 6107
Hours 24 hour
Target group Adults with intellectual disability.
Services Accommodation; supported accommodation.

ENDEAVOUR INDUSTRIES

Address 80 River Avenue, Innisfail, 4860
Postal address PO Box 1034, Innisfail 4860
Phone 07 4061 2842
Fax 07 4061 4479
Email innisfail.bs@endeavour.com.au
Target group People on intellectual disability pension. People with an intellectual disability can apply to work.
Services Support services-adult training, lifestyle, Independent living; business services-shredded paper, industrial rags, cement timber pegs, document destruction, collating

ENDEAVOUR LEARNING and LIFESTYLE, INNISFAIL.

Address 1 River Avenue, Innisfail, 4860
Postal address PO Box 1034, Innisfail, 4860
Phone 07 4061 2585
Fax 07 4061 2585
Mobile 04 2378 0815
Target group Adults receiving an intellectual disability support pension
Services Living skills program – such as using I pads, computers and accessing community activities.

EPIC EMPLOYMENT SERVICE INC.

Address 45 Rankin Street, Innisfail, 4860
Postal address PO Box 1500, Innisfail, 4860
Phone 07 40617719
Fax 07 40614583
Email caitlyb.holmes@epicassist.org
Website www.epicassist.org
Target People with disabilities seeking employment.

Services Enabling people with disabilities to access support, counselling, employment and training to achieve social and economic participation in their community.

DISABILITY SERVICES

Flexability SUPPORT ASSOCIATION INC

Address 54 Fitzgerald Esplanades, Innisfail, 4860
Postal address PO Box 1735, Innisfail, 4860
Phone 07 4061 6250
Mobile 0418 184 063 change to be confirmed
Fax 07 4061 6350
Email admin@flexability.org.au
Target group People with a disability
Services Community based flexible respite enabling clients and families greater access to community living and better quality of life in home and out of home care, social support and recreational activities.

FNQ INDEPENDANT LIVING SUPPORT ASSOC. INC.

Address 23 Victoria Street, Cairns, 4870
Phone 07 4041 6507
Fax 07 4041 6803
Email office@fnqilsa.org.au
Target Anyone with a disability
Services Totally supporting an independent lifestyle for everyone with a disability.

QCAT was GUARDIANSHIP AND ADMINISTRATIVE TRIBUNAL see next page

INNISFAIL DISTRICT DISABILITY AWARENESS GROUP

Address Innisfail Library, Rankin Street, Innisfail, 4860
Postal address Rankin Street, Innisfail, 4860
Phone Sue – 07 4061 3008
Meet Second Wednesday of every month at 10.00 a.m.
Target group Any person with a disability, their carers, and any interested professional body
Services To improve the quality of life for people with a disability provide information, awareness, and support.

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

Address 45 Flying Fish Point Road, Innisfail, 4860
Postal address PO Box 49, Innisfail, 4860
Phone 07 4078 0222
Fax 07 4078 0200
Target group Early childhood intervention birth - 5 years
Special school 5 - 18 years
Services Physio, occupational therapy, learning development and literacy Cardwell – Innisfail

MULTIPLE SCLEROSIS GROUP

Phone Angie – 04 6745 6272 or Diana – (07) 4061 2841
Target group MS sufferers and their carers
Service Mainly telephone support

OFFICE OF THE PUBLIC GUARDIAN

Address 141 – 143 Abbott Street, Cairns, Q. 4870
Postal address PO Box 6905, Cairns, 4870
Phone 07 4039 8805
Fax 07 4039 8811
Email cairns@publicguardian.qld.gov.au
Website www.publicguardian.qld.gov.au
Target group Adults with impaired decision making capacity whether short term or long term.
Service Protect the rights and interests of adults with impaired decision making ability; investigation of abuse, neglect and exploitation; acting guardian or statutory health authority provide advice and community information about enduring power of attorney, advocacy for children and young people.

DISABILITY SERVICES

OSTARA AUSTRALIA INNISFAIL

Address 14 Fitzgerald Esplanade, Innisfail, Q 4860
Phone 07 4061 6827
Fax 07 4061 7829
Email markbriggs@ostara.org.au
Tanya.holst@ostara.org.au
Website www.ostara.org.au
Target group People with permanent disabilities requiring ongoing support.
Services Specialist employment service in disability and referrals.
Outreach Babinda and Tully

QCAT was Guardianship and Administrative Tribunal

Address Level 9,259 Queen St, Brisbane, Q 4000
Postal address PO Box 1639, Brisbane. Q 4000
Phone 1300 753 228
Fax 07 3221 9156
Email enquiries@qcat.qld.gov.au
Website www.qcat.gov.au
Target group Adults with impaired decision making abilities.
Services To make the necessary appointments.

ST JOHN'S COMMUNITY CARE LTD - CENTRE BASED CARE

Address 120 Rankin Street, Innisfail, Q 4860
Postal address PO Box 743, Innisfail, Q 4860
Phone Innisfail 07 4061 2819 Cairns 07 4039 9700
Fax 07 4061 1401
Email cbc.innisfail@sjccl.org.au
Hours Mon-Fri 8.00-4.00
Services Centre based care - recreational and social activities for frail, aged and younger people with disabilities, transport available Innisfail area – outings, podiatry, carer relief – in home respite, in home services, subsidised lawn mowing, aged care package, disability services.

WORK LINK EMPLOYMENT SUPPORT GROUP INC

Address 1 Rankin St, Innisfail, Q 4860
Postal address PO Box 1792, Innisfail, Q 4860
Phone 07 4061 8520 or (07) 4061 1666
Fax 07 4061 8805
Email worklink@worklinkemp.org.au
Website www.worklinkemp.org.au
Target Group Clients of job service Australia provider's mental health specific and others disadvantaged.
Services Provide employment assistance, professional support and counselling services to facilitate improved opportunities and related economic and social outcomes to people with mental health issues.

DOMESTIC VIOLENCE

CAIRNS REGIONAL DOMESTIC VIOLENCE SERVICE INC

Address Room 19/600 Bruce Highway, Woree, Q 4858
Phone 07 4033 6100
Fax 07 4033 5863
Website www.dvcairns.org
Target group Family members experiencing domestic or family violence
Services Confidential and free service providing adult and child counselling, support, advocacy and community education and professional training to all stakeholders.
Information and assistance in making application for DV protection orders.

CAIRNS REGIONAL DOMESTIC VIOLENCE SERVICE INC TABLELANDS

Phone 1300 909 250
Service Counselling for adults and children experiencing Domestic and Family violence.

CASSOWARY COAST DOMESTIC AND FAMILY VIOLENCE SERVICE – CCDFVS

Address Tully Support Centre, 54 Bryant Street, Tully, Q. 4854
Postal P.O.Box 212. Tully, Q. 4854
Phone 07 4068 1004
Fax 07 4068 1620
Email info@tul支持中心.com.au
Website www.tul支持中心.com.au
Target Group Women and children affected by domestic and family violence – DFV
Services Adult and child counselling, Case management, Court support,
Crisis intervention, general support, assistance with DFV orders, safety planning and risk assessments, assistance with security upgrades, advocacy, information and referral services.

D.V. CONNECT

WOMEN'S LINE

Postal address PO Box 10575, Adelaide St, Brisbane, Q 4000
Phone **Women's 24 hr Crisis Line – 1800 811 811**
Admin ph 07 3156 2323
Email mail@dvconnect.org
Website www.dvconnect.org
Target group Any women affected by domestic violence.
Services 24 hour crisis intervention, phone counselling and referral information and referral for state wide refuges.

MEN'S CRISIS LINE

Hours 9.00 am to Midnight
Phone 1800 600 636
Admin ph 07 3156 2323
Target group Any men perpetrators of domestic violence and male victims of domestic violence.

INGHAM WOMEN'S SHELTER

Address Hinchinbrook Community Support Centre
(for initial contact) - 71 Townsville Rd, Ingham 4850

Phone 07 4776 1822
Fax 07 4776 1008
Email communitysupport@hcsc.org.au
Website www.hcsc.org.au
Target group Women with or without children escaping domestic violence;
male children 0-12 only
Hours Admissions between 9am and 4.00pm Mon-Fri

DOMESTIC VIOLENCE

INNISFAIL YOUTH AND FAMILY CARE

DOMESTIC AND FAMILY VIOLENCE SUPPORT SERVICE

Address Level 2/28 Rankin St, Innisfail, Q 4860
Postal address PO Box 175, Innisfail, Q 4860
Phone 07 4061 9869
Fax 07 4061 9879
Mobile 0409 644 149
Email dvservice@innisfailyouthfamilycare.org
Target group Anyone affected by domestic violence, Cardwell Tully Innisfail Babinda areas.
Services Referral, Advocacy, Court support, Limited crisis accommodation in Innisfail area.
Outreach Visiting service to Tully, Court support services and appointments for domestic violence matters. At Tully Court House 9.30 a.m. – Noon Thursdays.
To make appointment – phone (07) 4061 9869

MAMU HEALTH SERVICES – FAMILY & DOMESTIC VIOLENCE

Address Tully Support Centre, 54 Bryant St, Tully, Q 4854
Postal P.O. Box 1537, Innisfail, Q 4860
Phone 07 4061 9988
Target Group People suffering Family and Domestic violence.
Services Counselling, Community Education and awareness support, Information, resources and referrals. Jumbin, Mission Beach, Tully and Innisfail areas.

NATIONAL SEXUAL ASSAULT, Domestic family violence service.

Phone 1800 737 732

NQ DOMESTIC VIOLENCE RESOURCE SERVICE

Address The Mezzanine Floor, Metway Arcade, 390 Flinders St, Townsville, Q 4810
Postal address PO Box 6061, Townsville, Q 4810
Phone 07 4721 2888
Fax 07 4721 1794
EMAIL nqdvrs@nqdvrs.org.au
Website www.nqdvrs.org.au
Target group All victims of domestic violence and perpetrators.
Services Walk in or phone referrals, Information, support, children's safety.

RELATIONSHIPS AUSTRALIA

GO FORWARD FOR MEN

Address 125 Grafton St, Cairns, Q 4870
Phone 1300 364 277
Fax 07 4051 8742
Target group Men experiencing violence in personal and intimate relationships.
Services To help men overcome their domestic` and family violence through group work and course participation.

RSPCA

Address Arnold St, East Stratford, Q 4870
Phone 07 4055 1487

Website www.rspcaqlld.org.au
Target group People whose pets require boarding due to domestic violence issues.
Services Provide accomm for pets @ \$1 /Day. Also vaccinations etc for \$1.
All animals entering this service will be desexed for small charge.

***MUST FILL IN PETS IN CRISIS FORM FROM WEBSITE AND MUST
SUPPLY OWN TRANSPORT FOR PET TO SHELTER***

DOMESTIC VIOLENCE

RUTHS WOMEN'S SHELTER CAIRNS INC.

Admin phone 07 4054 3655 or 07 4033 6943
Phone 1800 811 811
Email rwcairns@bigpond.net.au
Website www.ruthswomenssheltercairns.com.au
Target Women and children experiencing domestic and family violence
Services Crisis accommodation support and referrals.

OTHER USEFUL CONTACT NUMBERS

Domestic and Family violence 24 hour telephone service Tel: 1800 811 811

Police/Ambulance Tel: 000

Police – Innisfail Tel: 07 4061 5777

Legal Aid Qld Tel: 1300 651 188

Lifeline 24 hour telephone counseling Tel: 13 1114

Men's information line Tel: 1300 789 978

Cairns Community Legal Centre was Seniors legal and support services Tel: 1800 062 608

EDUCATION TRAINING AND EMPLOYMENT

ADVANCED PERSONAL MANAGEMENT (APM) INNISFAIL

Address 88 Rankin Street, Innisfail, Q 4860
Phone 07 4061 9750
Fax 07 4061 7995
Email innisfail_team@apm.net.au
Website www.apm.net.au
Target group People with injuries, health issues and other disabilities seeking employment aged 14 - 65 years.
Services Disability employment service provider for the above clients to find employment.
Outreach Mission Beach, Tully, Cardwell.
Service Phone Innisfail office for appointment.

COACT WORKWAYS AUSTRALIA - INNISFAIL

Address 37 Gladly Street, Innisfail, Q 4860
Postal P.O. Box 670, Innisfail, Q. 4860
Phone 07 4061 9884
Fax 07 4061 8251
Freecall 1800 631 196
Email innisfail@workways.com.au
Website www.workways.com.au
Target Any person seeking employment services
Services Finding employment, Resume building, marketing and career counselling.

COACT WORKWAYS AUSTRALIA – TULLY

Address 33 Butler Street, Tully, Q. 4854
Postal P.O. Box 354, Tully, 4854
Phone 07 4068 0310
Fax 07 4068 0313
Freecall 1800 631 196
Email tully@workways.com.au
Website www.workways.com.au
Target Any person seeking employment services.
Services Finding employment, Resume building, marketing and career counselling.

ENDEAVOUR INDUSTRIES

Address 80 River Avenue, Innisfail, Q 4860
Postal Address PO Box 1034, Innisfail 4860
Phone 07 4061 2842
Fax 07 4061 4479
Email innisfail.bs@endeavour.com.au
Target group People with intellectual disability. People with intellectual disability can apply to work
Services Support services—adult training, lifestyle, independent living;
business services—shredded paper, industrial rags, pine furniture, timber pegs, nesting boxes, bench top work .

ENDEAVOUR LEARNING and LIFESTYLE, INNISFAIL

Address 1 River Avenue, Innisfail, Q 4860

Postal address PO Box 1034, Innisfail, 4860
Phone 07 4061 2585
Fax 07 4061 2585
Mobile 0423 780 815
Target group Adults receiving an intellectual disability support pension.
Services Living skills program – such as using IPad, computers and accessing community activities.

EDUCATION TRAINING AND EMPLOYMENT

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

Address 45 Flying Fish Point Road, Innisfail, Q 4860
Postal Address PO Box 49, Innisfail, Q 4860
Phone 07 4078 0222
Fax 07 4078 0200
Target Group Early childhood intervention - 0-5 yrs
Innisfail Diverse Learning centre - 5-18 yrs
Services Physio, Occupational Therapy, Learning Development and Literacy;
Access to Speech Pathologist; referral to Child Development Specialists;
Cardwell –Innisfail.

NEATO EMPLOYMENT SERVICES

Address ANZ Building, cnr Edith and Rankin St, Innisfail, Q 4860
Phone 07 4232 7000
Fax 07 4061 8476
Toll Free 1300 795 555
Email innisfail@neato.com.au
Web site www.neato.com.au
Target Group Job seekers and unemployed referred by Centrelink
Services Employment, training, job placement, intense assistance
Outreach Tully second Tuesday 10.00 am-3.00 pm at Red Cross Centre

OSTARA AUSTRALIA INNISFAIL

Address 14 Fitzgerald Esplanade, Innisfail, Q 4860
Phone 07 4061 6827
Fax 07 4061 782
Email roshmi.howard@ostara.org.au or Tanya.holst@ostara.org.au
Website www.ostara.org.au
Target Group People with permanent disabilities requiring ongoing support
Services Specialist employment service in disability and referrals.
Outreach To Babinda and Tully.

Q.I.T.E. (QUALITY INNOVATION TRAINING and EMPLOYMENT)

Address 1 Edith St, Innisfail, Q 4860
Postal Address PO Box 1708, Innisfail, Q 4860
Phone 07 4061 6666
Fax 07 4061 9619
Email innisfail@qite.com
Website www.qite.com
Target Group Job seekers and unemployed and Indigenous specified.
Services Job active.

SKILL360 AUSTRALIA

Address 1 Wilkinson St, Manunda, Q 4870
Postal Address PO Box 68W, Westcourt, Q 4870
Phone 07 4046 4000
Fax 07 4046 4099
Freecall 1300 933 358
Email nfo@skill360.com.au

Website www.skill360.com.au
Target Group Apprentices and trainees
Services Training, Employment and Australian Apprentice Centre for apprentices and trainees.

EDUCATION TRAINING AND EMPLOYMENT

TROPICAL NORTH QUEENSLAND INSTITUTE OF TAFE – INNISFAIL CAMPUS

Address 45 Flying Fish Point Road, Innisfail, Q 4860
Phone 07 40780222
Fax 07 40780200
Web site www.tnqit.tafe.qld.gov.au
Target Group Residents of Innisfail area 15 yrs and over
Services Vocational education and training

VOCATIONAL PARTNERSHIPS GROUP INC

Address Shop A, 158 Edith Street, Innisfail, Q 4860
Postal Address PO Box 1591, Innisfail, Q 4860
Phone 0408 899 576 – Diane Moorcroft, Cassowary Coast co-ordinator
Email diane@vpginc.com.au
Target Group Youth 15-21 yrs
Services Assistance to youth/ "At Risk" youth in structured work place learning and work experience.
individual support,
Liaison with schools Innisfail area and Tully, Assistance in finding employment.

WORKLINK EMPLOYMENT SUPPORT GROUP INC

Address 1 Rankin St, Innisfail ,Q 4860
Postal Address PO Box 1792, Innisfail, Q 4860
Phone 07 4061 8520 or 07 4061 1666
Fax 07 4061 8805
Email worklink@worklinkemp.org.au
Website www.worklinkemp.org.au
Target group Clients of job service Australia provider's mental health specific and others disadvantaged
Services Provide employment assistance, professional support and counselling services to facilitate improved opportunities and related economic and social outcomes to people with mental health issues

FAMILY SERVICES

COMMUNITY SUPPORT CENTRE INNISFAIL INC

FAMILY SUPPORT SERVICE

Address 13-17 Donald St, Innisfail, Q 4860
Phone 07 4043 8400
Free Call 1800 616 001
Fax 07 4061 7312
Email info@csci.org.au
Hours Mon-Fri 9.00 am – 4.00 pm
Services Information, Referral and Support
Family Support Programs
Groups and Courses
Parenting Programs
Support Groups

CASSOWARY COAST INTENSIVE FAMILY SUPPORT SERVICE

Address 13-17 Donald St, Innisfail, Q 4860
Phone 07 4043 8400
Free Call 1800 616 001
Fax 07 4061 7312
Email ifs@csci.org.au
Online Referral <https://secure.communities.qld.gov.au/CBIR>
Services Practical, intensive support and case management for families with multiple and complex needs.
In home and outreach services

FAMILY AND CHILD CONNECT (FACC)

Phone 13FAMILY 133264
Web www.familychildconnect.org.au
Online Referral <https://secure.communities.qld.gov.au/CBIR>
Services Information, Referral and Support
Active engagement
Family and Child Connect can connect you to local services that can help with:
managing your child's behaviour
building better family relationships
stopping any violence at home
budgeting and managing money
alcohol, drug or gambling problems
housing, health care or other community or government services

Act for Kids is partnering with Community Support Centre Innisfail, Community Services Tablelands and Warringu
Aboriginal and Torres Strait Islander Assoc to provide the Cairns/Innisfail/Tablelands FACC

GRIEF SUPPORT SERVICES

COMPASSIONATE FRIENDS

Address PO Box 458, Innisfail, Q 4860
Phone 0432 550 862
Target Group People experiencing grief through loss of a child or sibling
Services Telephone support

DR EDWARD KOCH FOUNDATION

Address Unit 1, 78 Anderson St, Manunda, Q 4870
Postal address PO Box 2964, Cairns, 4870
Phone 07 4953 6757
Fax 07 4053 7995
Crisis Line 0439 722 266
Email admin@kochfoundation.org.au
Target Group Anyone bereaved by suicide (or any other sudden or unexpected death)
Service Free counselling, referral to support groups, life workshops, life bereavement support, suicide prevention taskforce,

QUEENSLAND HOMICIDE VICTIMS SUPPORT GROUP

Phone Only 0432 550 862
Target Group Family and friends of victims of homicide
Services Peer support for families living in the aftermath of homicide, phone contact/counselling, home visits, monthly newsletter, court support. crisis accommodation available in Brisbane

SURVIVORS OF SUICIDE BEREAVEMENT SUPPORT ASSOC

Phone Only 07 4045 2955
Mobile Fran – 0407 695 891 or Ann – 0407 162 039
Target Group Anyone bereaved by suicide
Services Self help support and information group, monthly meetings - every 2nd Tuesday at red cross rooms, Cnr Lake and Grove Sts, Cairns, 4870
Time : 7.30 pm - 9.00 pm

UNITING CHURCH OF AUSTRALIA

Address Scullen Avenue, Innisfail, Q 4860
Phone 07 4061 1180
Email ucinnisfail@bigpond.com.au
Target Group Anybody experiencing grief
Services Counselling, support and referral
Minister Michelle Cullen until December, 2016.

HEALTH

AUSTRALIAN HEARING

Address 95 Sheridan St, Cairns, Q 4870
Postal Address PO Box 5048, Cairns, Q 4870
Phone 07 4052 3700
Fax 07 4041 5580
Website www.hearing.com.au
Target Group Pensioners, Veterans, People aged 26 and under with hearing difficulties
Services Free and Government funded hearing care and support for eligible clients.
Visit Innisfail fortnightly and Tully monthly. Phone for appointment.

CAIRNS AND HINTERLAND ATOD SERVICE

Address 8 Aplin Street, Cairns, Q. 4870
Phone 07 4226 3900 Mon – Fri 8.00 a.m. to 4.30 p.m.
Fax 07 4226 3908
Target Anyone with an addiction.
Service Self-referral, tailored to individual

CAIRNS and HINTERLAND ADULT MENTAL HEALTH

Address 165 Sheridan Street, Cairns, Q 4860
Phone 07 4226 3100 – Mon – Fri 8.00 am – 4.30 pm
Weekends 07 4226 6333 – 10.00 am – 10.00 pm weekends and public holidays.
Freecall 1300 642 255
Target Acute care
Services To people in emergency and need acute care in crisis..

CASSOWARY COAST BLUE CARE – INNISFAIL COMMUNITY CARE

Address 91 Mourilyan Rd, Innisfail, Q 4860
Postal address PO Box 408, Innisfail, Q 4860
Phone (07) 4061 1048
Fax (07) 4061 8104
Email d.green@bluecare.org.au
Website www.bluecare.org.au
Target group All members of the Community in need of home nursing
Services Community care packages (CCPS); Dementia management care; DVA / Veterans home care; information, training, and advocacy; medication management; nursing – general and post acute; palliative care; respite care – in home; wound management

CASSOWARY COAST BLUE CARE – TULLY COMMUNITY CARE

Address 17a, Bryant St, Tully, Q 4854
Postal Address PO Box 570, Tully, Q 4854
Phone (07) 4061 1048
Fax (07) 4061 8104
Email d.green@bluecare.org.au
Website www.bluecare.org.au
Target Group Any member of the community in need of home nursing
Services Community care packages (CCPS); dementia management care; DVA / Veterans home care; information, training, and advocacy; medication management; nursing – general and post acute; palliative care; respite care – in home; wound management

HEALTH

CASSOWARY COAST BLUE CARE TULLY RESPITE CENTRE

Address 17a Bryant St, Tully, Q 4854
Postal Address PO Box 570, Tully Q 4854
Phone (07) 4061 1048
Fax (07) 4061 8104
Target Group Any member of the community in need of respite care
Services Dementia management/care; food services incl meals; multi cultural services; music therapy; occupational therapy; personal care; physiotherapy; podiatry;

CASSOWARY AREA COMMUNITY HEALTH SERVICES

Address Main Reception - Alice St, Innisfail, Q 4860
Phone No: 07 4016 1444
Fax 07 4016 1496

Alcohol Tobacco and other drug services (ATODS)

Address Alice Street, Innisfail, Q 4860
Postal Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1637
Fax 07 4016 1520
Contact Jason Savo – 07 4016 1342
Email Jason.savo@health.qld.gov.au
Target Group People with alcohol and drug related problems
Services Alcohol and drug assessment; counselling, support and referral; alcohol detoxification and withdrawal management; counselling; support for clients on opioid substitution treatment; training and education; Indigenous specific health promotion

HOME CARE SERVICES

Address Alice St, Innisfail, Q 4860
Postal Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1509
Services Domestic assistance, social support
Appointments can be made for the nutritionist and the diabetic educator who are also available at the Community Health Centre, Alice St, Innisfail

INNISFAIL CHILD AND FAMILY HEALTH

Address Alice St, Innisfail, Q 4860
Postal Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1381
Fax 07 4016 1496
Target Group Families, Infants and children
Services Advice, information and support in all aspects of raising children -normal child development, feeding, nutrition, immunisation, referrals. breast and formula feeding facilities available

CASSOWARY AREA COMMUNITY MENTAL HEALTH SERVICE

Address Alice St, Innisfail, Q. 4860
Postal Address PO Box 2463 Innisfail, Q. 4860
Phone 07 4016 1327
Fax 07 4016 1355
Target Group Adults requiring assistance with mental health issues

Services Case management, assessment; brief intervention; consultation; liaison services; Indigenous mental health officers.
Area Tully to Fishery Falls

HEALTH

INNISFAIL HOSPITAL

Address 87 Rankin St, Innisfail, Q 4860
Postal Address 87 Rankin St, Innisfail, Q 4860
Phone 07 4016 1411
Fax 07 4016 1260
Target Group Outpatients, Inpatients

Child Protection Liaison Officer Raelene 07 4016 1497
Social Work Department – Allied Health 07 4016 1699

CHILD AND YOUTH MENTAL HEALTH SERVICE (CYMHS)

Address Alice St, Innisfail, Q 4860
Postal Address PO Box 2463, Innisfail, Q 4860
Phone 07 4016 1327
Fax 07 4016 1355
Target Group Young people to 18 yrs and their families
Services Assessment, continuing treatment, case management for children at risk of developing emotional and mental health difficulties.

JCU DENTAL

Address 14-88 McGregor Road, Smithfield, Q 4878
Phone 1800 050 763
Email jcudentalreception@JCU.edu.au
Target General public
Service It is a fee paying clinic, approximately 60% cheaper.
Free consultations and treatment for people holding Qld Concession card,
Centrelink care card or cards issued by Qld Government.
Must phone for appointment..

MAMU HEALTH SERVICES

Address 10 Ernest St, Innisfail, Q 4860
Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 5100
Freecall 1300 765 966
Fax 07 4061 2749
Target Group ATSI people; health care cardholders;
Services Comprehensive primary health care, bulk billing, STD screening
Immunisation, antenatal shared care dental treatment, hearing health
Health promotion and community education, counselling services.

MENTAL ILLNESS FELLOWSHIP NQ INC.

Address Suite 7, 129a Lake St, Cairns, Q 4870
Postal Address PO Box 816, Cairns North, Q 4870
Phone 07 4041 2543
Email cairns@mifnq.org.au
Target Assistance for carers, families and friends of someone living with a mental illness.

Services Provide counselling, phone counselling, support. They work closely with the Innisfail mental health and supply education and information.

HEALTH

OUR PLACE WELLNESS CENTRE INC. INNISFAIL

Address 1 Rankin Street, Innisfail, Q 4860
Phone 07 4061 2482
Email admin@opwc.org.au
Hours Mon and Wed 9.00 am - 3.00 pm
Target All the community – supporting good mental health.
Services Education, health and well being that focuses on good mental health.
Many group activities.

PERSONAL HELPERS AND MENTORS SUPPORT PROGRAMME

Address 1 Rankin Street, Innisfail, Q 4860
Phone 07 4061 1666
Target A new programme run by worklink for people recovering from mental health issues.
Services Provide support, counselling, activities that support people who are Recovering from mental illness.
Outreach All Cassowary Coast and the Tablelands.

TULLY DISTRICT HOSPITAL

Address: Cnr Cook and Bryant St, Tully, Q 4854
Postal address: PO Box 489, Tully, Q 4854
Phone: 07 4068 4144
Fax 07 4068 2348

SUPPORT GROUPS

Breast Cancer Support Group - Zoe Dunne - 0419 2700 026

Prostate Cancer Support Group – Peter Coxen – 0740 655 070 - Email – taville@bigpond.com.

INCOME SUPPORT / MATERIAL WELFARE

ADRA

Address Lot 2 Lawrence Rd, Innisfail, Q 4860
Postal Address PO Box 87, Innisfail, Q 4860
Mobile Only 0467 184 533
Contact Pastor James London
Email jameslondon@adventist.org.au
Target Group Any person in need of emergency assistance
Services Disaster and emergency relief, home visits, some domestic assistance

CENTRELINK – DEPARTMENT OF HUMAN SERVICES

Address 72 Ernest St, Innisfail, Q 4860 Innisfail centre cannot be contacted by phone,
Postal Address PO Box 992, Innisfail, Q 4860 only by personnel approach at centrelink
Phone 132850
Fax 07 4048 3099
Target Group Unemployed, disabled, sole parent, low income families, people in severe financial difficulty.
Services Income support, referrals to numerous Govt. assistance packages, aged pensioners, Carers and interpreting service by telephone.

DEPARTMENT OF VETERANS AFFAIRS

Address Centrelink Seniors Centre, Ground floor,
Commonwealth Centre, 104 Grafton St, Cairns, Q 4870
Postal Address PO Box 597, Cairns, Q 4870
Phone 1800 555 254 – general information
Target Address Veterans, War Widows, Ex Service personnel, widows and families
Services Veterans information services – call at the centre
Monday to Friday 8.30 am to 1.00 pm or ring the general information number.

GLOBAL CARE KITCHEN

Address The Basement, Edith St, Innisfail, Q 4860
Postal Address PO Box 189, Innisfail, Q 4860
Phone 07 4061 3911
Email admin@harvestchurch.net.au
Services Free meal, limited food supplies.
Soup kitchen hours ; Mon 6 pm-8 pm - except public holidays;
Office hours ; Thursday 8.30 am-3.30 pm
Family support, marriage guidance, home/hospital visits.
Programs for all age groups.

INCOME SUPPORT / MATERIAL WELFARE

INNISFAIL YOUTH AND FAMILY CARE INC

EMERGENCY RELIEF PROGRAM

Phone 07 4061 2778
Target Group People in crisis and in need of financial assistance
Services After interview, assistance could include food vouchers, travel, fuel voucher, medical needs, and accommodation

LONG TERM HOUSING FOR YOUNG PEOPLE

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Long term housing for young people aged 16-24
Services Single and double bedroom units for young people provided through the long term housing program must be on dept of housing wait list for their referral

CRISIS HOUSING DUPLEX

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Medium term housing for families of up to 4 people at risk of homelessness
Services Accommodation for up to 12 weeks supported through visits by case manager to address needs and assist with finding alternate accommodation

WET TROPICS COMMUNITY HOUSING

Address Level 2/28 Rankin St, Innisfail, Q 4860
Postal Address PO Box 1687, Innisfail, Q 4860,
Phone 07 4061 6388
Fax 07 4061 2205
Email wtrch.admin@westnet.com.au
Hours Monday closed_Tues – Fri 8.30 am-3 pm
Target Group Low income earners on Dept. Housing waiting list.
Services Govt funded, community based, providing transitional housing to people waiting allocation with dept. housing

YOUTH SHELTER

Address 16 Danelle St, Innisfail, Q 4860
Postal Address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target Group Young people aged 12-21
Services Provides crisis accommodation for homeless or at risk of homelessness

RED CROSS - INNISFAIL

Address PO box 54, linnisfail, Q 4860
Phone 07 4061 1092 – Edie Harris President
Fax 07 4061 1092
Target Group Elderly, sick and people in need
Service Trolley and hospital visits (including visits to Warrina nursing home home visits, support disaster relief assistance – registration only.
Blood collection no longer done in Innisfail, they have to go to Cairns.

INCOME SUPPORT / MATERIAL WELFARE

RAVENSHOE COMMUNITY SUPPORT No Interest Loan Scheme

Address 3 Bolton Street, Ravenshoe, Q. 4888
Phone (07) 4097 6726
Mobile 0448 919 805 - Jeanette White
Hours NILS – Wednesdays only 9.00 am to 2.00 pm
Email nils@ravcom.org.au
Target group Low income – lived locally a minimum of 3 months
Service To access no interest loans.

SALVATION ARMY

INNISFAIL OUTREACH SERVICE/CAIRNS CORPS

Community Service Officer

Address 12 Rankin St, Innisfail, Q 4860
Emergency Relief – 1300 371 288 – must go through this number for help.
Contact Gwen Hammerton - 0437 132 259
Email gwen.hammerton@ae.salvationarmy.org
Target group The sick, disadvantaged and people in crisis
Service Emergency relief, referrals to other support organisations

Salvation Army Financial Counsellor

Phone 07 4051 2454 Dennis Higginson or Susan Cook
Email dennis.higginson@ae.salvationarmy.org
Target group People experiencing financial difficulties
Service Financial counselling, community education.

CAIRNS CORPS

Phone 07 4051 2454 – Majors Gary and Sue Cox
Email cairns.corps@ae.salvationarmy.org
Accommodation Centennial Lodge 281-289 Sheridan St, Cairns, Q 4870
The Citadel, 72 Hoare St, Manunda, Q 4870
Services Must ring 1300 371 288 to receive assistance.

SHAC

Address 3 Brisbane Street, Cairns, Q 4870
Postal PO Box 847 Cairns, Q 4870
Phone (07) 4080 7400
Fax (07) 4080 7499
Email admin@shac.org.au
Website www.shac.org.au
Target NILS loans for white goods – anybody on a low income
Services Organise a loan for white goods.
Target Step up loans for people on a low income.
Services To set up a loan up to \$3,000 for furniture, 2nd hand car, car repairs, medical and dental costs and educational costs.

INCOME SUPPORT / MATERIAL WELFARE

ST VINCENT DE PAUL SOCIETY

SNQ call centre - (07) 4033 8333 Monday to Friday - 9.00 am - noon
Postal Address PO Box 1007, Innisfail, Q. 4860
Phone not for clients just our contact use (07) 4033 8300
Phone 0428 733 690 every 1st and 3rd Tues and Thurs between 9 am - 10.30 am
for appointment - home visits only
Email fnqcallcentre@svdpqold.org.au
Target Group Sick, disadvantaged and people in crisis
Services Food and accommodation, home/hospital visits. Phone for apppointment.

CLOTHING STORE

Address 46 Ernest Street, Innisfail, Q 4860
Phone (07) 4061 2988

TULLY AREA Referral by Tully Community Support Centre –
SNQ call centre (07) 4033 8333 Mon - Fri 9.00 am to noon

TULLY STORE 55 Butler Street, Tully Q 4854.
Phone (07) 4068 2481

FNQ ADMINISTRATION - SNQ Call Centre - (07) 4033 8333 Monday to Friday - 9.00 am to noon

UNITING CARE COMMUNITY

Address 188 Aumuller St, Bungalow, Q 4870
Postal Address PO Box 11, Bungalow, Q 4870
24 hr 131 114
Phone (07) 4050 4955
Fax (07) 4031 4807
Freecall 1800 007 007
Email cairns@uccommunity.org.au
Website www.lifelinecairns.org.au
Target Group Residents of Nth Queensland
Services Medical alarm service; family support program;
outreach services; financial counselling;
gambling help - APPTS available

INNISFAIL STORE

Address 10 Fitzgerald St, Innisfail, Q 4860
Phone (07) 4061 9233
Fax (07) 4061 9244

LEGAL / JUSTICE

ABORIGINAL and TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NQ INC

Address Suite 1, Level 3, 42 Sturt St, Townsville, Q 4810
Postal Address PO Box 1062, Townsville, Q 4810
Phone (07) 4721 6007
Fax (07) 4724 5112
Freecall 1800 082 600
Email admin@atsiwnsq.org.au
Target Group ATSI women and children and parents of ATSI children
Service Free legal advice (family law specific), child protection,
discrimination, community legal information
Outreach Service Phone for appointment - 1800 082 600

ANTI DISCRIMINATION COMMISSION OF QUEENSLAND

Address McCleod Chambers, Level 1, 78 Spence St, Cairns Q 4870
Postal Address PO Box 4699, Cairns, Q 4870
Phone 07 4037 2100 or 07 4037 2102
Phone 1300 130 670
Fax 07 4039 8609
Email info@adcq.qld.gov.au
Website www.adcq.qld.gov.au
Target group Open
Services Deals with complaints lodged by people who believe they have been treated unfairly or unlawfully.
Education about rights and responsibilities under Anti Discrimination Act.

AUSTRALIAN FINANCIAL SECURITY AUTHORITY - AFSA

This was - Insolvency and Trustee Service Australia
Phone 1300 364 785
Email info@afsa.gov.au
Website www.afsa.gov.au
Services Information re legislation and administration of bankruptcy and possible alternatives

CAIRNS COMMUNITY LEGAL CENTRE INC

CONSUMER LAW SERVICES and FAMILY LAW SERVICES ALSO SENIORS' LEGAL AND SUPPORT SERVICE

Address 1st floor, Main St Arcade, 85 Lake St Cairns, Q 4870
Postal Address PO Box 7129, Cairns, Q. 4870
Phone 07 4031 7688
Freecall 1800 062 608
Fax (07) 4041 2134
Email enquiry@cclc.org.au
Website www.cclc.org.au
Target Group For members of the community experiencing disadvantages. Low Income and people with a disability. Seniors with concerns about elder abuse, mistreatment or financial exploitation.
Services Free accessible legal services in FNQ. Legal education programs.
Visiting Innisfail for all clients – Skype only.

Services 2nd Monday every month, 10.00 a.m. – 1.00 p.m. – phone for appointment.

LEGAL AID QUEENSLAND

Address Contact local solicitors for application forms
Cairns Office Cairns Square, Cnr Shield and Abbott Street, Cairns, Q 4870
Phone (07) 4048 1133
Fax (07) 4048 1130
Freecall 1300 651 188
Website www.legalaid.qld.gov.au
Hours 9.00 am – 5.00 pm
Visiting Tully – 4th Tuesday of month at Tully courthouse.
Must ring for appointment.

LEGAL / JUSTICE

NORTH QUEENSLAND WOMEN'S LEGAL SERVICE

Address Not to be disclosed
Postal Address PO Box 2209, Townsville, Q 4810
Phone Cairns Direct 07 4035 845
Free call 1800 244 504 Tue Wed Thur 9 am – 1 pm
Fax Cairns Fax 07 4033 5845
Email principal@nqwls.com.au
Website www.nqwls.com.au
Target Group All women
Services Free legal face-to-face and telephone advice; family law, family violence, discrimination, sexual assault, criminal injury complaints, harassment.
Outreach Visits Innisfail Multi Service Hub
Service 13-17 Donald St, Innisfail, 4860
3rd Wednesday of the month, phone (07) 4043 8400 for appointment.
Also travel to Atherton, Mareeba, Port Douglas, Mossman, Ayr, Ingham and Charters Towers

PUBLIC TRUSTEE OF QUEENSLAND

Address 27 Sheridan St, Cairns, Q 4870
Postal Address PO Box 656, Cairns, Q 4870
Phone (07) 4040 7300
Fax (07) 4031 3686
Email pt_cairns@pt.qld.gov.au
Website www.pt.qld.gov.au
Services Wills, Powers of Attorney, Administration of deceased estates, Protective managements and Trusts, Managed Investments, Taxation, , Minors' trust.

QLD AGED AND DISABILITY ADVOCACY

Address 121 Copperfield Street, Geebung, Q 4034
Postal Address PO Box 361, Bungalow, Q 4870
Phone (07) 3637 6000
Toll Free 1800 818 338
Email info@qada.org.au
Website www.qada.org.au
Target Group Recipients of Australian Govt Aged Care and HACC services and their Carers and service providers and all other aged and disabled people.
Services Advocacy service to provide information, education, support and representation to enable people understand their rights and responsibilities in residential aged care, community aged care packages, home and community care (hacc services)

QLD CORRECTIVE SERVICES

INNISFAIL DISTRICT PROBATION AND PAROLE OFFICE

Address 14 Gladys St, Innisfail, Q 4860
Postal Address PO Box 1110, Innisfail, Q 4860

Phone 07 4048 3344
Fax 07 4061 6321
Email joanne.hughes@dcs.qld.gov.au
Website www.correctiveservices.qld.gov.au
Target Group Adult Offenders 17+
Services Supervision of offenders subject to court or parole board orders; referrals to other community agencies for participation in core programs to address offending behaviours; supervision; assessment and case management.
Visiting Cardwell to Fishery Falls
Services Tully - every 2nd and 4th Thursday
Cardwell – every 2nd Thursday
Must phone for appointment

LEGAL / JUSTICE

QUEENSLAND PUBLIC INTEREST LAW CLEARING HOUSE (QPILCH)

Homeless Persons Legal Clinic

Address 149-153 Bunda St, Cairns, Q 4870
Phone 07 4046 8050 or QPLICH – 0439 625 334
Email cairns@qpilch.org.au
Target Group All people experiencing homelessness or at risk of homelessness.
Services Legal advice and assistance; information; extensive referral service

SENIORS LEGAL SUPPORT SERVICE (SLASS)

This is now under Cairns Community Legal Centre Inc

VICTIMS ASSIST QUEENSLAND

Address Ground Floor, Cairns Courthouse, 5d Sheridan Street, Cairns, Q 4870.
Postal PO Box 1110, Cairns, Q 4870
Phone 07 4039 8524
Mobile 0457 523 056
Email victimslinkup@justice.qld.gov.au.
Website www.justice.qld.gov.au
Victims Linkup 1300 546 587
Target Group Victims of acts of violence
Services This is a Government Organisation able to provide financial assistance to genuine victims of violence.

Standby 0459 299 147

MULTICULTURAL SERVICES

CASSOWARY COAST REGIONAL COUNCIL

COMMUNITY DEVELOPMENT OFFICER FOR ACCESS, EQUITY & INCLUSION. THIS WAS LAMP

Address 70 Rankin St, Innisfail, Q 4860
Postal Address PO Box 887, Innisfail, Q 4860
Phone 07 4030 2250
Fax 07 4061 4258
Target Group Multicultural, NESB, ATSI, ASSI, CALD
Services Access, equity and community relations in the cassowary coast region.
Community education and training.

CENTACARE MIGRANT SERVICES

Address 1st Floor, Virginia House, 68 Abbott St, Cairns Q 4870
Postal Address PO Box 201, Cairns, Q 4870
Phone 07 4044 0130
Fax 07 4044 0120
Web Site www.centacarecairns.org
Target Group Priorities are newly arrived individuals and families, refugees, and humanitarian entrants; migrant communities and small and emerging migrant groups
Services Individual and family settlement; translation, community development and advocacy; migrant employment services; participation in community events; refugee and humanitarian entrant settlement (IHSS)

MAMU ADMINISTRATION CENTRE

Address 9 Ernest St, Innisfail, Q 4860
Postal Address PO Box 1537, Innisfail, Q 4860
Phone 07 4061 9988
Fax 07 4061 9822

SPK HOUSING GROUP LTD

Address 3/194-196 Progress Rd, White Rock, Q. 4870
Phone 07 4036 2221
Fax 07 4036 0422
Email spkhousing2@live.com
Target Group Hmong people
Services Long term/permanent community housing wait list for members
Lifetime membership fee \$10.00 individuals, \$20.00 couples and families

SUICIDE

- Ensure the person's safety immediately.
- Provide a private place to talk.
- Listen without judging.
- Reassure the person that you are concerned about their situation.
- Offer to assist the person to seek help.
- Confirm confidentiality.
- Be sensitive to age, gender and cultural issues.
- Where possible, follow up to ensure assistance has been provided.

DR EDWARD KOCH FOUNDATION

Address Unit 1, 78 Anderson St, Manunda, Cairns, Q.4870
Postal Address PO Box 2964, Cairns, Q. 4870
Phone 07 4053 6757
Fax 07 4053 7995
Crisis line 0439 722 266
Email admin@kochfoundation.org.au
Target Group Anyone bereaved by suicide (or any other sudden or unexpected death)
Service Free counselling, referral to support groups, life workshops, life bereavement support, suicide prevention taskforce.

STANDBY RESPONSE SERVICE

Address 188 Aumuller Street, Cairns, Q 4870
Postal Address P.O. Box 11 Cairns, Q. 4870
Phone Office 07 4050 4955
24hr Crisis Line 0459 299 147
Fax 07 4031 4807
Email matthew.Looker@lccq.org.au
Target Group Anyone bereaved by suicide
Services For people bereaved by suicide to have access to services appropriate to need at their time of greatest need.

SUICIDE CALL BACK SERVICE

Postal Address P.O. Box 2335, Footscray, Vic. 3051
Phone Admin 03 8371 2800 - Not for public use
Fax 03 8371 2888
24 hr Crisis Line 1300 659 467
Email enquiries@ontheline.org.au
Website www.suicidecallservice.org.au
Target Anyone contemplating suicide
Service Telephone service 24/7

SUICIDE PREVENTION and BEREAVEMENT SUPPORT SERVICE

Address Unit 1, 78 Andrewsen St, Manunda, Cairns, Q.4870
Postal Address PO Box 2964, Cairns, Q 4870

Phone 07 4053 6757
Fax 07 4053 7995
Crisis Line 0439 722 266
Website www.kochfoundation.org.au
Services For people who are bereaved by suicide

SURVIVORS OF SUICIDE BEREAVEMENT SUPPORT ASSOC

Phone Only 07 4045 2955
Mobile Fran – 0407 695 891 or Ann 0407 162 039
Target Group Anyone bereaved by suicide
Services Self help support and information group.
Monthly meetings - every 2nd Tuesday at red cross rooms,
Cnr Lake and Grove Streets, Cairns, 4870 time - 7.30 pm - 9.00 pm

SUICIDE

UNITING CARE COMMUNITY

Address 188 Aumuller St, Bungalow, Q. 4870
Postal Address PO box 11, Bungalow, Q 4870
24 hr 131 114
Phone 07 4050 4955
Fax 07 4031 4807
Email cairns@uccommunity.org.au
Website www.lifelinecairns.org.au
Target Group Residents of Nth Queensland
Services Medical alarm service; family support program; outreach services;
financial counselling; gambling help - appts available

24 HOUR SUPPORT PHONE NUMBERS

Kid's help line 1800 551 800
Lifeline 131 114
Cairns Base Hospital 07 4226 0000
Innisfail Hospital 07 4016 1411
Innisfail Police 07 4061 5777
Ambulance 000
Police 000

SUPPORT OPTIONS

Innisfail District Mental Health 07 4016 1327
Innisfail Community Support 07 4043 8400
Tully Community Support Centre 07 4068 1004

Standby 0459 299 147

WOMEN'S SERVICES

ABORIGINAL and TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NQ INC

Address Suite 1, Level 3, Sturt St, Townsville, Q. 4810
Postal Address PO Box 1062, Townsville, Q. 4810
Phone 07 4721 6007
Fax 07 4724 5112
Freecall 1800 082 600
Email admin@atsiwnsq.org.au
Target Group ATSI women and children and parents of ATSI children
Service Free legal advice (Family Law specific; child protection, Discrimination, community legal information)
Outreach Townsville through to Innisfail Tues and Thurs 9 am – 1 pm
Service Phone for appointment – 1800 082 600

Family Planning Queensland, Cairns Sexual Assault Service – Now known as True Relationships and Reproductive Health listed on next page.

INNISFAIL INDIGENOUS WOMEN'S and FAMILY MENTAL HEALTH and SOCIAL WELLBEING

Address Unit 2, 553 Mulgrave Road, Woree, Cairns, Q. 4870
Mobile 0408 632 926
Services Counselling; advice and advocacy; court support, family support – J.P. services

MALAMBARRA MIDJA WOMEN'S CULTURAL GROUP

Address 8 Plumb St, Tully, Q. 4854
Postal address PO Box 663, Tully, Q. 4854
Phone 07 4068 2781
Email mmhw@bigpond.com.au
Target group Aboriginal and Torres Strait Islanders
Services Empowering Indigenous women; networking with other service providers for better outcomes and housing.

NORTH QUEENSLAND WOMEN'S LEGAL SERVICE

Address Not to be disclosed
Postal Address PO Box 2209, Townsville, Q.4810
Phone Cairns Direct -07 4033 5825
Free Call 1800 244 504 Tue Wed Thur 9 am – 1 pm
Fax Cairns Fax – 07 4033 5845
Email principal@nqwls.com.au
Website www.nqwls.com.au
Target Group All women

Services Free legal face-to-face and telephone advice; family law, family violence, discrimination, sexual assault, criminal injury complaints, harassment.
Outreach Visits Innisfail Multi Service Hub
Service 13-17 Donald St, Innisfail, 4860, 3rd Wednesday of the month
Phone (07) 4043 8400 for appointment. Also travel to Atherton, Mareeba, Port Douglas, Mossman, Ayr, Ingham and Charters Towers

WOMEN'S SERVICES

TRUE RELATIONSHIPS and REPRODUCTIVE HEALTH

Was known as Family Planning Queensland, Cairns Sexual Assault Service

Adult Sexual Assault Service

Address The Solander Centre, 182 Grafton St, Cairns, Q. 4870
Phone 07 4031 3590
Fax 07 4031 6017
Freecall 1800 010 120 hours - 7.30 am to 11.30 pm
Email csas@true.org.au
Website www.true.org.au
Target Women 15 years and older . Men 18 years and older
Counsellors are based in Cairns and provide services from Tully through to Port Douglas.
Hours 9 am – 4.30 pm Monday to Friday
Appointments required and clients accessing this service are seen in Cairns.
Currently no outreach.
Services Counselling for historical and recent sexual assault or childhood sexual abuse.
• Court support.
• Telephone counselling and skype counselling.
• Referrals, advocacy and information.
• 24 hour support for recent sexual assault (support workers available to attend Cairns Base Hospital and/or Cairns Police Stations).

WOMEN'S CENTRE CAIRNS

Address 182 Gattton Street, Cairns, Q.4870
Phone 07 4051 9366
Fax 07 4031 6750
Email wirc@wirc.org.au
Hours Monday to Friday 9.00 am to 2.00 pm They are open to just walk ins.
Monday to Friday 2.00 pm to 5.00 pm Phone only
Target Women in a crisis situation, homelessness and fleeing domestic violence.
Services Support, outreach and information. To support women to obtain safe Independent permanent housing free from domestic violence.

WOMEN'S INFOLINK

Postal Address Dept of Communities, GPO box 806, Brisbane, Q.4001
Free call 1800 177 577
Email info@women.qld.gov.au
Website www.women.qld.gov.au
Target group Women
Services Information, referral service on issues such as health, business, family, employment; translation and interpreting. Plus any problems women may have and need referrals for.

YOUTH SERVICES

CASSOWARY COAST REGIONAL COUNCIL

YOUTH NETWORK

Address 70 Rankin St, Innisfail, Q. 4860
Phone 07 4030 2250
Email lamp@ccrc.qld.gov.au
Target group Youth and any sporting and recreational Organisations.
Services Program and service development, resourcing community groups and council
Input and coordination, youth sport and recreation, advisory bodies.

INNISFAIL POLICE-CITIZENS YOUTH CLUB

Address 2B Palmerston Hwy, Innisfail, Q 4860
Postal address PO Box 37, Innisfail, Q 4860
Phone (07) 4061 3442
Fax (07) 4061 4029
Email mick.maguire@pcyc.org.au
Target group Children enrolled at school from 5 yrs-12 yrs
Services After school and vacation care,
PCYC bus service – Mundoo, Good Council, East Innisfail, Central,
Goondi schools.

INNISFAIL YOUTH and FAMILY CARE

YOUTH SHELTER

Address 16 Danelle St, Innisfail, Q. 4860
Postal address PO Box 175, Innisfail, Q 4860
Phone 07 4061 2778
Fax 07 4061 2675
Email admin@innisfailyouthfamilycare.org
Target group Young people 12 – 21 years
Services Provides crisis accommodation for young people who are homeless or at risk
of homelessness.

INNISFAIL YOUTH RECREATION CENTRE

Address Canecutter Court, 5-7 Edith St, Innisfail, Q. 4860
Phone 07 4061 2778 (office hours)
07 4061 9994 (centre opening hours)
Fax 07 4061 2675
Hours 10.00 am to 4.00 pm Saturdays
School holidays - 10.00 am to 4.00 pm Monday to Saturday
Target group Young people 12-17 years
Service Provides support and recreation activities

JUSTICE AND ATTORNEY GENERAL - (JAG)

YOUTH JUSTICE SERVICES

Address 31 Gladys St, Innisfail, Q. 4860

Postal address PO Box 111, Innisfail, Q. 4860
Phone 07 4048 3725
Fax 07 4048 3740
Target group 10-17 year old clients subject to court orders
Services Supervise juveniles on court orders,
Referral and liaison with other agencies

YOUTH SERVICES

TRUE RELATIONSHIPS AND REPRODUCTIVE HEALTH this was Family Planning Queensland and Cairns Sexual Assault Service

CHILD AND FAMILY STATUTORY CARER SEXUAL ASSAULT SERVICE

Address The Solander Centre, 182 Grafton St, Cairns, Q 4870
Phone 07 4031 3590
Fax 07 4031 6017
Freecall 1800 010 120 Hours - 7.30 am To 11.30 pm
Email csas@true.org.au
Website www.true.org.au
Target Children aged between 5 years and 18 years and their families who are currently engaged in the Queensland department of child safety.
Referrals are accepted from Department of Child Safety Centres Innisfail, Atherton, Cairns North, Cairns South, Cape North, Cape South
Hours 9 am – 4.30 pm Wednesday at Community Support Centre Innisfail
Tablelands Sexual Assault Service, as required
9 am – 4.30 pm Monday To Friday at Family Planning Queensland, Cairns
Services Counselling and support to children 5yrs – 18yrs who have experienced abuse and are subject to statutory intervention.

- Counselling to young people displaying sexually abusive behaviour.
- Advice and support provided to non offending family members, kinship carers,
- foster carers and support teams in residential services.

TRUE CHILD AND FAMILY SERVICES

Target Girls aged 14 years and under
All boys up to the age of 18 years.
Counsellors are based in Cairns are able to support children and families in the geographic area of Woree north TO Mossman (south of Woree covered by Hambledon House.)
Hours 9 am – 4.30 pm Monday to Friday - Appointments required and clients accessing this service are seen in Cairns and Innisfail.
Services Counselling and support to all child victims and their non-offending family members.
Support and advice to family where sexually reactive behaviours are an issue for children in the identified age group.

VOCATIONAL PARTNERSHIPS GROUP INC

Address Shop A, 158 Edith Street, Innisfail, Q. 4860
Postal address PO Box 1591, Innisfail, Q. 4860
Phone 0408 899 576
Contact Diane Moorcroft – Cassowary Coast Co-ordinator
Email diane@vpginc.com.au
Target group Youth 15-21 years
Services Assistance to youth/ "at risk" youth in structured workplace learning and work experience. Individual support, liaison with schools Innisfail area and Tully. Assistance in finding employment.

YOUTH LINK

Address 305 Severin St, Cairns, Q 4870
Postal address PO Box 7479, Cairns, Q 4870
Phone 07 4031 6179

Fax 07 4051 9627
 Website www.youthlink.com.au
 Hours Monday, Tuesday, Thursday, Friday – 9.00 am to 5.00 pm
 Wednesday 9.00 am to 12.00 pm.
 Drop in centre – 9.30 am to 2.00pm Monday, Tuesday, Thursday and Friday
 Closed weekends.
 Target group Disadvantaged, homeless or at risk young people.
 Services Drop in centre, education, health, housing and youth support service

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Australian Financial Security Authority AFSA	1300 364 785	48
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Child and Youth Mental Health -CYMHS	07 4016 1327	42
Mental Illness Fellowship N.Q. Inc	07 4041 2543	42
Multiple Sclerosis Group	04 6745 6272 or 07 4061 2841	30
National Servicemen's Assoc Of Aust.	04 9849 8734 or 07 4061 8283	24
Neato Employment Service	07 4232 7000	36
Free Call	1300 795 555	36
NQ Domestic Violence Resource Service	07 4721 2888	33
NQ Women's Legal Service Cairns	07 4033 5825	49, 54
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Qld Corrective Services – Innisfail	07 4048 3344	49
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Go Forward For Men	1300 364 277	33
Relationship Counseling	1300 364 277	25
Rainbow Service	1300 364 277	25
Victims Counseling and Support	1300 364 277	25
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RSPCA	07 4055 1487	33
Ruth's Women's Shelter – Cairns Inc.	1800 811 811	34
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St John's Community Care Inc - Cairns	07 4039 9700	
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St Vincent De Paul Society Mon – Fri 9 Am - Noon	07 4033 8333	47
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Financial Counsellor	07 4051 2454	46
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