

2010

Welfare

Services

Directory

of the

Cassowary Coast Region

Produced by the
Community Support Centre Innisfail Inc
13-17 Donald Street
Innisfail Qld 4860
PO Box 886, Innisfail, Qld, 4860
Ph (07) 4043 8400 Fax (07) 4061 7312

Email: info@csci.org.au

Website: www.csci.org.au

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ABORIGINAL & TORRES STRAIT ISLANDER SERVICES

ABORIGINAL & TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NQ INC

ADDRESS UNIT 12, ST JAMES PLACE, 26 HAMILTON ST, TOWNSVILLE, 4810
POSTAL ADDRESS PO BOX 1062, TOWNSVILLE, 4810
PHONE (07) 4721 6007
FAX (07) 4724 5112
FREECALL 1800 082 600
EMAIL cdw@atsiwlslsq.org.au
TARGET GROUP ATSI WOMEN & CHILDREN & PARENTS OF ATSI CHILDREN
SERVICE FREE LEGAL ADVICE (FAMILY LAW SPECIFIC)
COMMUNITY LEGAL INFORMATION
OUTREACH TOWNSVILLE THROUGH TO INNISFAIL TUES & THURS 9AM – 1PM
SERVICE PHONE FOR APPOINTMENT

CHJOWAI HOUSING CO-OPERATIVE SOCIETY LTD

ADDRESS 18 MC GOWAN DRIVE, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 1073, INNISFAIL, QLD, 4860
PHONE (07) 4061 2913
(07) 4061 2544
FAX (07) 4061 6640
EMAIL chjowaihousing@westnet.com.au
TARGET GROUP ATSI PEOPLE OVER 18 AND OTHERS APPROVED BY THE
BOARD - MEMBERSHIP FEE \$5.50 PA.
SERVICES LONG TERM HOUSING FOR MEMBERS ON APPROVAL OF
APPLICATION AS PER GENERAL RENTAL REQUIREMENTS
HIRE OF COMMUNITY HALL AND CONFERENCE FACILITIES
CATERING CAN BE ARRANGED

CHJOWAI HACC PROGRAM

HOME & COMMUNITY CARE

GIRRINGUN ABORIGINAL CORPORATION

ADDRESS: 235 VICTORIA ST, CARDWELL, 4849
POSTAL ADDRESS PO BOX 303, CARDWELL, 4849
PHONE: (07) 4066 8300
FAX (07) 4066 8353
EMAIL office2@girringun.com.au
WEB SITE www.girringun.com.au
TARGET GROUP RESIDENTS OF CARDWELL & OUTER AREAS
SERVICES TRADITIONAL KNOWLEDGE REPORTING, EMPLOYMENT SEEKING
ASSISTANCE, RANGERS, SPATIAL INFORMATION MANAGER, ART
CENTRE & WORKSHOPS

INNISFAIL COMMUNITY JUSTICE GROUP

ABORIGINAL AND TORRES STRAIT ISLANDER CORPORATION

ADDRESS 139 EDITH ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX, 2262, INNISFAIL, QLD, 4860
PHONE (07) 4061 6193
FAX (07) 4061 6206
EMAIL julieg_icjg@yahoo.com.au
TARGET GROUP ATSI PEOPLE AND WIDER COMMUNITY
COMMUNITY SERVICES FOR ADULTS & CHILDREN
SERVICES COURT SUPPORT WORKERS; NIGHT PATROL WORKERS
INFORMATION & REFERRAL SERVICE; PARTICIPATION IN JUVENILE
JUSTICE CONFERENCES; SUPPORT IN CRIME INTERVIEWS WITH
POLICE; DOMESTIC VIOLENCE SUPPORT & ASSISTANCE
LEGAL SERVICES – CIVIL & FAMILY SOLICITORS FROM
CAIRNS VISIT MONTHLY & ATSI WOMEN'S LEGAL SERVICE
FROM TOWNSVILLE VISIT ONCE MONTHLY
VISIT OR PHONE ICJG FOR APPOINTMENT

ABORIGINAL & TORRES STRAIT ISLANDER SERVICES

INNISFAIL INDIGENOUS WOMEN'S & FAMILY MENTAL HEALTH & SOCIAL WELLBEING

ADDRESS 30 FLYING FISH POINT RD, INNISFAIL, 4860
PHONE (07) 40616 976
MOBILE 0408 632 926
SERVICES COUNSELLING, ADVICE AND ADVOCACY, COURT SUPPORT, FAMILY SUPPORT

MALAMBARRA MIDJA HOUSING AND WELFARE

ADDRESS 8 PLUMB ST, TULLY, 4854
POSTAL ADDRESS PO BOX 966, TULLY, 4854
PHONE (07) 4068 2781
FAX (07) 4068 2829
EMAIL mmhw@bigpond.com.au
TARGET GROUP ABORIGINAL & ISLANDER WOMEN
SERVICES EMPOWERING INDIGENOUS WOMEN; NETWORKING WITH OTHER SERVICE PROVIDERS FOR BETTER OUTCOMES

MAMU CULTURAL AND WELL- BEING CENTRE

ADDRESS 9 ERNEST ST, INNISFAIL
POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860
PHONE (07) 4061 9988
MOBILE 0428 594 197
FAX (07) 4061 9822
TARGET GROUP HEALTH CARE CARD HOLDERS,
SERVICES DRUG AND ALCOHOL COUNSELLING
FAMILY SUPPORT AND COUNSELLING

MAMU MEDICAL SERVICES

ADDRESS 10 ERNEST ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860
PHONE (07) 4061 4477
FAX (07) 4061 2749
TARGET GROUP ATSI PEOPLE; HEALTH CARE CARDHOLDERS;
SERVICES COMPREHENSIVE PRIMARY HEALTH CARE; BULK BILLING;
STD SCREENING; IMMUNISATION; ANTENATAL SHARED CARE;
DENTAL TREATMENT; HEARING HEALTH;
HEALTH PROMOTION & COMMUNITY EDUCATION

ACCOMMODATION

ACCESS COMMUNITY HOUSING COMPANY (CAIRNS DISTRICT)

ACCESS TENANCY ADVICE & ADVOCACY SCHEME

PHONE (07) 4031 6733
FAX (07) 4031 6008
TARGET GROUP QLD RESIDENTIAL TENANTS
SERVICES INFORMATION AND ADVOCACY RE: RIGHTS AND RESPONSIBILITIES OF TENANTS & RESIDENTIAL TENANCIES ACT; REFERRALS FOR CRISIS ACCOMM & HOUSING OPTIONS.
PHONE FOR APPOINTMENT

COMMUNITY RENT SCHEME

ADDRESS 31 HANNAM ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 7381, CAIRNS, 4870
PHONE (07) 4031 6702
FAX (07) 4051 0743
EMAIL carol.mills@achc.org.au
TARGET GROUP FAMILIES
HOURS MON, WED, THURS: 9AM-1PM
SERVICES LONG TERM BOARDING; SUBSIDISED RENTAL; MEDIUM AND SHORT TERM

CAIRNS BOARDING HOUSE PROJECT

ADDRESS 31 HANNAM ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 7381, CAIRNS, 4870
PHONE (07) 4031 8900
FAX (07) 4051 0743
TARGET GROUP SINGLES
HOURS MON, WED, THURS: 9AM-1PM

CASSOWARY COAST REGIONAL COUNCIL

COMMUNITY HOUSING PROGRAM

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 887, INNISFAIL, 4860
PHONE (07) 4030 2252
FAX (07) 4061 4258
EMAIL Pauline.vanderlinde@ccrc.qld.gov.au
TARGET GROUP PEOPLE AGED OVER 65 YEARS CAPABLE OF INDEPENDENT LIVING FAMILIES AND INDIVIDUALS
HOURS 8.30AM-5PM MON-FRI
SERVICES AFFORDABLE AND APPROPRIATE HOUSING
7 BEDRM SHARE FACILITIES,
4 X 2 BEDRM DEMOUNTABLES
3 X HOUSES FOR FAMILIES
CARDWELL - 7 UNITS

CHJOWAI HOUSING CO-OPERATIVE SOCIETY LTD

ADDRESS 18 MC GOWAN DRIVE, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 1073, INNISFAIL, QLD, 4860
PHONE (07) 4061 2913
(07) 4061 2544
FAX (07) 4061 6640
EMAIL chjowaihousing@westnet.com.au
TARGET GROUP ATSI PEOPLE OVER 18 AND OTHERS APPROVED BY THE BOARD – MEMBERSHIP FEE \$5.50 PER ANNUM
SERVICE LONG TERM HOUSING FOR MEMBERS ON APPROVAL OF APPLICATION AS PER GENERAL RENTAL REQUIREMENTS
HIRE OF COMMUNITY HALL AND CONFERENCE FACILITIES
CATERING CAN BE ARRANGED

ACCOMMODATION

DEPARTMENT OF HOUSING

ADDRESS 13-15 SHERIDAN ST, CAIRNS, 4870
PHONE (07) 4039 8822
FAX (07) 4039 8248
FREE CALL 1800 623 208
TARGET GROUP QUEENSLAND RESIDENTS REQUIRING ASSISTANCE WITH HOUSING
SERVICES BOND LOANS; COMMUNITY HOUSING; AFFORDABLE HOUSING;
HOME LOANS; MORTGAGE RELIEF LOANS; RENTAL GRANTS; ATSI
HOUSING; COMMUNITY & URBAN RENEWAL

ENDEAVOUR FOUNDATION

CHARLES STREET RESIDENCE

ADDRESS 24 CHARLES ST, INNISFAIL, 4860
PHONE (07) 4061 1625
FAX (07) 4051 6107
TARGET GROUP ADULTS WITH INTELLECTUAL DISABILITY
HOURS 24 HOUR
SERVICES ACCOMMODATION
SUPPORTED ACCOMMODATION

INNISFAIL RESPITE CENTRE

ADDRESS 40 CHARLES ST, INNISFAIL, QLD, 4860
PHONE (07) 40619058
FAX (07) 40617065
MOBILE 04 01 696 507
EMAIL m.kondrisenko@endeavour.com.au
WEBSITE www.endeavour.com.au
TARGET GROUP PEOPLE WITH DISABILITIES AGED 6-65
SERVICES PEOPLE WITH DISABILITIES REQUIRING RESPITE AND
ACCOMMODATION FOR UP TO 2 WEEKS
CARERS OF PEOPLE WITH DISABILITIES REQUIRING RESPITE

HOMELESSNESS SERVICE HUB

ADDRESS 149-153 BUNDA ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 214, BUNGALOW, CAIRNS, 4870
PHONE (07) 4046 8050
FAX (07) 4031 4345
EMAIL hub@chsh.org.au
TARGET GROUP PEOPLE WHO ARE HOMELESS OR AT IMMEDIATE RISK OF
BECOMING HOMELESS
SERVICES ASSISTANCE TO COPE WITH CRISIS
INFORMATION & ADVICE
REFERRAL TO REQUIRED SERVICES
PERSONAL SUPPORT;
BROKERAGE ASSISTANCE TO GET & KEEP HOUSING

ACCOMMODATION

INNISFAIL YOUTH AND FAMILY CARE INC

LONG TERM HOUSING FOR YOUNG PEOPLE

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP LONG TERM HOUSING FOR YOUNG PEOPLE
AGED 16-24
SERVICES SINGLE & DOUBLE BEDROOM UNITS FOR YOUNG PEOPLE
PROVIDED THROUGH THE LONG TERM HOUSING PROGRAM
MUST BE ON DEPT OF HOUSING WAITLIST FOR THEIR REFERRAL

CRISIS HOUSING DUPLEX

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 40612778
FAX (07) 40612675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP MEDIUM TERM HOUSING FOR FAMILIES
OF UP TO 4 PEOPLE

WET TROPICS COMMUNITY HOUSING

ADDRESS LEVEL 2/28 RANKIN ST
POSTAL ADDRESS PO BOX 1687, INNISFAIL, 4860,
PHONE (07) 4061 6388
FAX (07) 4061 3205
EMAIL wtch.admin@westnet.com.au
HOURS MON CLOSED
TUES – FRI 8.30AM-3PM
TARGET GROUP LOW INCOME EARNERS ON DEPT. OF HOUSING WAITING LIST.
SERVICES COMMUNITY RENT SCHEME PROGRAM PROVIDING
TRANSITIONAL HOUSING TO PEOPLE WAITING
ALLOCATION WITH DEPT. OF HOUSING

YOUTH SHELTER

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP YOUNG PEOPLE 12 – 21 YRS
SERVICES PROVIDES CRISIS ACCOMMODATION FOR
YOUNG PEOPLE WHO ARE HOMELESS OR
AT RISK OF HOMELESSNESS

MALAMBARRA MIDJA HOUSING AND WELFARE

ABORIGINAL COMMUNITY HOUSING

ADDRESS 8 PLUMB ST, TULLY, 4854
POSTAL ADDRESS PO BOX 966, TULLY, 4854
PHONE (07) 4068 2781
FAX (07) 4068 2829
EMAIL mmhw@bigpond.com.au
TARGET GROUP ABORIGINAL & ISLANDER WOMEN
SERVICES EMPOWERING INDIGENOUS WOMEN; NETWORKING WITH OTHER
SERVICE PROVIDERS FOR BETTER OUTCOMES

SPK HOUSING GROUP LTD

ADDRESS 3/194-196 PROGRESS RD, WHITE ROCK, 4870
PHONE (07) 4036 2221
TARGET GROUP HMONG PEOPLE
SERVICES LONG TERM/PERMANENT COMMUNITY HOUSING WAITLIST FOR MEMBERS
LIFETIME MEMBERSHIP FEE \$10.00 INDIVIDUALS
\$20.00 COUPLES & FAMILIES

ACCOMMODATION

TABLELANDS TENANCY ADVICE SERVICE

ADDRESS 53 MABEL ST, ATHERTON
PHONE 1800 642 777
FAX (07) 4091 4662
SERVICES PROVIDE INFORMATION & ADVICE TO TENANTS REGARDING TENANCY ISSUES

TENANTS UNION

ADDRESS 208 MCLEOD ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2432, CAIRNS, 4870
PHONE (07) 4031 3194 CAIRNS
(07) 4031 2348 BRISBANE
FREECALL 1800 177 761
FAX (07) 4031 2348
EMAIL ngoffice@tug.org.au
TARGET GROUP RESIDENTIAL TENANTS
HOURS TUES-THURS 2PM-5PM
SERVICES INFORMATION AND ADVICE TO PRIVATE TENANTS
COMMUNITY EDUCATION, TRAINING FOR TENANCY
WORKERS, ADVOCACY AND POLICY CHANGE

TULLY COMMUNITY SUPPORT CENTRE

LONG TERM HOUSING FOR YOUNG PEOPLE

ADDRESS 54 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 212, TULLY, 4854
PHONE (07) 4068 1004
FAX (07) 4068 1620
EMAIL supportc@bigpond.com
TARGET GROUP OPEN TO PUBLIC
SERVICES ASSIST PEOPLE WITH HOUSING NEEDS

TULLY NURSING HOME

ADDRESS 13 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 867, TULLY, 4854
PHONE 40682355
FAX 40682405
EMAIL pinehaven@bigpond.com.au
TARGET GROUP AGED AND DISABLED PEOPLE ASSESSED
ELIGIBLE BY ACAT
SERVICES HIGH CARE AND LOW CARE FOR AGED
AND DISABLED PEOPLE

VILLANOVA HOME FOR THE AGED

ADDRESS 28-38 CHARLES ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1407, INNISFAIL, 4860
PHONE (07) 4061 7677
FAX (07) 4061 7456
TARGET GROUP AGED PEOPLE
SERVICES RESIDENTIAL AGED CARE SERVICES (AGING IN PLACE),
ACCOMMODATION, ACAT (AGED CARE ASSESSMENT TEAM AT
INNISFAIL HOSPITAL) APPROVAL REQUIRED

WARRINA INNISFAIL

ADDRESS WARRINA ST, INNISFAIL, 4860
PHONE (07) 4030 2500
FAX (07) 4061 7223
EMAIL admin@warrina.com
TARGET GROUP AGED AND DISABLED ADULTS
SERVICES RESIDENTIAL AGED CARE SERVICES WITH LOW CARE, HIGH CARE,
SPECIAL CARE UNIT & FLEXI CARE UNIT ACCOMMODATION; ACAT
APPROVAL REQUIRED

ADDICTIONS: ALCOHOL DRUGS GAMBLING

AL ANON NORTH QUEENSLAND

PHONE 1800 252 666
TARGET GROUP PEOPLE WHO ARE BEING NEGATIVELY AFFECTED
BY THE ALCOHOL USE OF FAMILY OR FRIENDS
SERVICES SUPPORT FOR FAMILIES AND FRIENDS OF
ALCOHOLICS

ALCOHOLICS ANONYMOUS

PHONE (07) 4064 2072
MEETINGS MONDAY 5 PM
UNITING CHURCH
SCULLEN AVE, INNISFAIL 4860
SERVICES SUPPORT FOR THOSE WITH ALCOHOL PROBLEMS
CONTACTS KATHY 0419781719
HELEN 0417007422

ALCOHOL TOBACCO AND OTHER DRUG SERVICES (ATODS)

ADDRESS COMMUNITY HEALTH BUILDING, ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5444
FAX (07) 4061 5496
TARGET GROUP PEOPLE WITH ALCOHOL AND DRUG
RELATED PROBLEMS
SERVICES ALCOHOL AND DRUG ASSESSMENT;
COUNSELLING, SUPPORT & REFERRAL
ALCOHOL DETOXIFICATION
WITHDRAWAL MANAGEMENT
COUNSELLING, SUPPORT FOR CLIENTS ON OPIOID
SUBSTITUTION TREATMENT
TRAINING & EDUCATION
INDIGENOUS SPECIFIC HEALTH PROMOTION

LIFE-LINE CAIRNS REGION

GAMBLING HELP

ADDRESS 188 AUMULLER ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 11, BUNGALOW, CAIRNS, 4870
FREE CALL 1800 222 050
PHONE (07) 4050 4955
EMAIL gamblinghelp@lifelinecairns.org.au
SERVICES FACE TO FACE COUNSELLING AVAILABLE
PHONE FOR APPOINTMENT
HOURS MONDAY-FRIDAY 8:30AM-5:00PM

ADDICTIONS: ALCOHOL DRUGS GAMBLING

MAMU MEDICAL SERVICES

WULNGAH DRUG AND ALCOHOL COUNSELLING PROGRAM

ADDRESS 9 ERNEST ST, INNISFAIL, 4860

POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860

INDIGENOUS

PHONE (07) 4061 3919

MOBILE 0428 594 197

NON INDIGENOUS

PHONE (07) 4061 3989

MOBILE 0428 594 197

EMAIL wulngah@mamu.com.au

TARGET GROUP PEOPLE WITH ALCOHOL & DRUG RELATED CONCERNS
SERVICES COUNSELLING

COMMUNITY EDUCATION & AWARENESS

SUPPORT, INFORMATION, RESOURCES & REFERRALS

SELF DETERMINATION

HARM MINIMISATION

JUMBUN, MISSION BEACH, TULLY, INNISFAIL AREAS

OVEREATERS ANONYMOUS

PHONE HELEN 0417007422

MEETINGS SATURDAY 11.00AM – 12 NOON

UNITING CHURCH

SCULLEN AVE, INNISFAIL, 4860

SERVICES SUPPORT FOR THOSE WITH EATING PROBLEMS AND DISORDERS

AGED CARE SERVICES

BLUE CARE – INNISFAIL COMMUNITY CARE

ADDRESS 91 MOURILYAN RD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 408, INNISFAIL, 4860
PHONE (07) 4061 1048
FAX (07) 4061 8104
EMAIL Innisfail.bns@bluecare.org.au
WEBSITE www.bluecare.org.au
TARGET GROUP ALL MEMBERS OF THE COMMUNITY IN NEED OF HOME NURSING
SERVICES COMMUNITY CARE PACKAGES (CCPs); DEMENTIA MANAGEMENT CARE; DVA / VETERANS HOME CARE; INFORMATION, TRAINING, AND ADVOCACY; MEDICATION MANAGEMENT; NURSING – GENERAL & POST ACUTE; PALLIATIVE CARE; RESPITE CARE – IN HOME; WOUND MANAGEMENT

BLUE CARE – TULLY COMMUNITY CARE

ADDRESS 17A, BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 570, TULLY, 4854
PHONE (07) 4068 1040
FAX (07) 4068 2988
EMAIL tully.bns@bluecare.org.au
WEBSITE www.bluecare.org.au
TARGET GROUP ANY MEMBER OF THE COMMUNITY IN NEED OF HOME NURSING
SERVICES COMMUNITY CARE PACKAGES (CCPs); DEMENTIA MANAGEMENT CARE; DVA / VETERANS HOME CARE; INFORMATION, TRAINING, AND ADVOCACY; MEDICATION MANAGEMENT; NURSING – GENERAL & POST ACUTE; PALLIATIVE CARE; RESPITE CARE – IN HOME; WOUND MANAGEMENT

BLUE CARE TULLY RESPITE CENTRE

ADDRESS 17A BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 570, TULLY 4854
PHONE (07) 4068 2638
FAX (07) 4068 2988
TARGET GROUP ANY MEMBER OF THE COMMUNITY IN NEED OF RESPITE CARE
SERVICES DEMENTIA MANAGEMENT/CARE; FOOD SERVICES INCL MEALS; MULTI CULTURAL SERVICES; MUSIC THERAPY; OCCUPATIONAL THERAPY; PERSONAL CARE; PHYSIOTHERAPY; PODIATRY; RESPITE CARE – CENTRE BASED; TRANSPORT SERVICES

CARDWELL CARE INC

ADDRESS JAMIESON ST, CARDWELL,
PHONE (07) 4066 8518
FAX (07) 4066 8805
EMAIL admin@rockinghamhome.com.au
WEBSITE www.rockinghamhome.com.au
SERVICES LOW CARE, HIGH CARE ACCOMMODATION FOR AGED PEOPLE

CARDWELL MEALS ON WHEELS

POSTAL ADDRESS PO BOX 90, CARDWELL, 4849
PHONE (07) 4066 2095
TARGET GROUP THOSE WHO CANNOT PROVIDE OWN MEALS.
SERVICES TO PROVIDE HOME DELIVERED MEALS

AGED CARE SERVICES

CARERS QLD

ADDRESS 231 DRAPER ST, CAIRNS, 4871
PHONE (07) 4031 0163
FAX (07) 4051 0166
EMAIL ndorante@carersqld.asn.au
TARGET GROUP CARERS (OF ANY AGE – CHILDREN TO ADULTS)
DEALING WITH AND CARING FOR FAMILY OR FRIENDS
WHO HAVE A DISABILITY OR CHRONIC ILLNESS
SERVICES COUNSELLING - FACE-TO-FACE, PHONE OR HOME VISITS
TO INNISFAIL – VISIT EVERY THIRD WEDNESDAY OF MONTH
AT THE COMMUNITY HEALTH LOUNGE, INNISFAIL HOSPITAL,
ALICE ST, INNISFAIL FROM 10.00 AM TO 12 NOON

CHJOWAI HOME AND COMMUNITY CARE SERVICES

ADDRESS 18 MCGOWAN DR, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1073, INNISFAIL, 4860
PHONE (07) 4061 2913
FAX (07) 4061 6640
EMAIL chjowaihousing@westnet.com.au
TARGET GROUP ATSI PEOPLE-AGED FRAIL DISABLED & THEIR CARERS
SERVICES CULTURALLY APPROPRIATE SERVICES, RELIEF FOR
CARERS, CENTRE BASED RESPITE, ACCESS TO HACC
SERVICES, DOMESTIC & TRANSPORT ASSISTANCE,
SOCIAL SUPPORT.

COMMONWEALTH RESPITE AND CARELINK CENTRE

ADDRESS 271 GATTON ST, WESTCOURT, CAIRNS, 4870
POSTAL ADDRESS PO BOX 182W, WESTCOURT, CAIRNS, 4870
PHONE 1800 052 222
FAX (07) 4081 6349
EMAIL cairnsrespitecns@bluecare.org.au
WEBSITE www.commcarelink.health.gov.au
SERVICES INFORMATION AND REFERRALS FOR SENIORS
AND PEOPLE WITH DISABILITIES & THEIR CARERS

THIS SERVICE HAS A COMPREHENSIVE WEBSITE FOR WELFARE SERVICES,
CARDWELL, TABLELANDS TO TORRES STRAIT AND WEST TO NORMANTON

HOME AND COMMUNITY CARE

HACC

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5319
FAX (07) 4061 5496
TARGET GROUP PEOPLE WHO ARE FRAIL, WITH A DISABILITY, OR AT RISK OF
HAVING TO GO INTO A NURSING HOME & NEED HELP TO CONTINUE
LIVING AT HOME, HACC IS ALSO AVAILABLE TO CARERS OF FRAIL
ELDERLY AND PEOPLE WITH DISABILITIES
HOME SERVICES DOMESTIC ASSISTANCE
PERSONAL CARE
HOME MAINTENANCE
HOME MODIFICATION
COMMUNITY NURSING
OTHER SERVICES FOOD SERVICES
ALLIED HEALTH SERVICES
RESPITE CARE
SUPPORT SERVICES FOR CARERS

AGED CARE SERVICES

HOME ASSIST SECURE

ADDRESS CNR KAMERUNGA & FAIRWEATHER RDS, CAIRNS, 4870
POSTAL ADDRESS PO BOX 44, REDLYNCH, QLD, 4870
PHONE (07) 4039 9780 - (07)4058 0288
1300 301 882
FAX (07) 4058 0900 - (07) 4039 9777
EMAIL sjcclfnqhas@bigpond.com
TARGET GROUP AGED PENSIONERS AND DISABILITY PENSIONERS IN PRIVATE HOMES AND RENTAL ACCOMMODATION INCLUDING CARAVANS
SERVICES REPAIRS AND MAINTENANCE IN ORDER TO REMOVE SOME OF THE PRACTICAL DIFFICULTIES EXPERIENCED BY OLDER PEOPLE AND PEOPLE WITH A DISABILITY WHO WISH TO REMAIN IN THEIR OWN HOME

INNISFAIL MEALS ON WHEELS

ADDRESS 49 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 439, INNISFAIL, 4860
PHONE (07) 4061 1919
FAX (07) 4061 2210
EMAIL imow@qld.com.au
TARGET GROUP FRAIL, AGED AND YOUNGER DISABLED PEOPLE
SERVICES PROVIDE HOME DELIVERED MEALS

SOUTHERN AGED HEALTH SERVICES

ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5401
FAX (07) 4061 8546
TARGET GROUP ELDERLY PEOPLE WHO WISH TO ACCESS RESIDENTIAL CARE
SERVICES INFORMATION, EDUCATION & ON GOING ASSESSMENT & ASSISTANCE TO IDENTIFY CARE OPTIONS AVAILABLE FOR THE AGED; AGED CARE ASSESSMENT TEAM ASSIST PARTICIPANTS TO REGAIN INDEPENDENT LIVING SKILLS; REHABILITATION; RESTORATIVE CARE; ONGOING COUNSELLING
REFERRAL BY GENERAL PRACTITIONER

ST JOHN'S COMMUNITY CARE LTD - INNISFAIL DAY RESPITE

ADDRESS 16-18 OWEN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 44R, REDLYNCH, 4870
PHONE INNISFAIL 40612819 CAIRNS 40399700
FAX (07) 4061 2819
MOBILE 0419 776 935
HOURS MON-FRI 8.30-4.00
SERVICES RECREATIONAL AND SOCIAL ACTIVITIES FOR FRAIL, AGED AND YOUNGER PEOPLE WITH DISABILITIES
CENTRE BASED
TRANSPORT AVAILABLE INNISFAIL AREA
OUTINGS
PODIATRY
CARER RELIEF
IN HOME SERVICES
SUBSIDISED LAWN MOWING

AGED CARE SERVICES

TULLY MEALS ON WHEELS

PHONE (07) 4068 1497
TARGET GROUP THOSE WHO CANNOT PROVIDE OWN MEALS.
ELDERLY, DISABLED & INCAPACITATED.
SERVICE TO PROVIDE HOME DELIVERED MEALS.

TULLY NURSING HOME

ADDRESS 13 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 867, TULLY, 4854
PHONE (07) 4068 2355
FAX (07) 4068 2405
EMAIL pinehaven@bigpond.com.au
TARGET GROUP AGED AND DISABLED PEOPLE ASSESSED
ELIGIBLE BY ACAT
SERVICES HIGH CARE AND LOW CARE FOR AGED
AND DISABLED PEOPLE

VILLANOVA HOME FOR THE AGED

ADDRESS 28-38 CHARLES ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1407, INNISFAIL, 4860
PHONE (07) 4061 7677
FAX (07) 4061 7456
TARGET GROUP AGED PEOPLE
SERVICES RESIDENTIAL AGED CARE SERVICES (AGING IN PLACE),
ACCOMMODATION, ACAT (AGED CARE ASSESSMENT TEAM AT
INNISFAIL HOSPITAL) APPROVAL REQUIRED

WARRINA INNISFAIL

ADDRESS WARRINA ST, INNISFAIL, 4860
PHONE (07) 4030 2500
FAX (07) 4061 7223
EMAIL admin@warrina.com
TARGET GROUP AGED AND DISABLED ADULTS
SERVICES RESIDENTIAL AGED CARE SERVICES WITH LOW CARE, HIGH CARE,
SPECIAL CARE UNIT & FLEXI CARE UNIT ACCOMMODATION;
ACAT APPROVAL REQUIRED

CHILDREN'S SERVICES AND CHILDCARE

ABC INNISFAIL

ADDRESS 20 CHARLES ST, INNISFAIL, 4860
PHONE (07) 4061 6883
TARGET GROUP CHILDREN 15 MTHS - 5 YRS
HOURS 7.30AM-5.30PM
SERVICES CASUAL OR REGULAR CARE
CHILDCARE ASSISTANCE

ABC INNISFAIL EAST

ADDRESS 195 MOURILYAN RD, INNISFAIL, 4860
PHONE (07) 4061 8400
TARGET GROUP 0-5 YRS
HOURS 7.30AM-5.30PM
SERVICES CASUAL OR REGULAR CARE
CHILD CARE BENEFIT AVAILABLE

CASSOWARY COAST REGIONAL COUNCIL

FAMILY DAY CARE

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 887, INNISFAIL, 4860
PHONE (07) 4030 2254
FAX (07) 4061 64258
EMAIL jacqui.szafran@ccrc.qld.gov.au
TARGET GROUP CHILDREN 0-12 YRS OF WORKING PARENTS
CHILDREN WITH A DISABILITY OR THOSE DEEMED AT RISK
SERVICES CHILD CARE IN HOME ENVIRONMENT – FLEXIBLE HOURS
24 HR CARE/ EMERGENCY CARE TO APPROVED CLIENTS

COMMUNITY SUPPORT CENTRE INNISFAIL

CHILD SEXUAL ASSAULT COUNSELLING SERVICE

ADDRESS 13-17 DONALD ST, INNISFAIL, 4860
PHONE (07) 4043 8400
FAX (07) 4061 7312
EMAIL sherrie@csci.org.au
TARGET GROUP CHILDREN 6-18 YRS
SERVICES EMPOWER & SUPPORT YOUNG PEOPLE WHO HAVE
EXPERIENCED SEXUAL ASSAULT/ABUSE & THEIR FAMILIES
OUTREACH OUTREACH AVAILABLE BY REQUEST
SERVICES TULLY TO BABINDA

YOUNG PARENTS PLAYGROUP

ADDRESS EAST INNISFAIL STATE SCHOOL PRESCHOOL
MOURILYAN RD, INNISFAIL 4860
PHONE NATASHA OBAH (07) 4043 8400
EMAIL natasha@csci.org.au
HOURS 9.00AM – 11.00AM FRIDAYS
TARGET GROUP PARENTS 30 YEARS AND UNDER
WITH CHILDREN 0-5 YEARS

PLAY CONNECT PLAYGROUP

(PARTNERSHIP PROGRAM WITH COMMUNITY SUPPORT CENTRE INNISFAIL INC AND PLAYGROUP QLD)

ADDRESS EAST INNISFAIL STATE SCHOOL PRESCHOOL
MOURILYAN RD, INNISFAIL 4860
PHONE RECEPTION CSCI (07) 40 438400
EMAIL info@csci.org.au
HOURS 9.30AM – 11.30AM TUESDAYS
TARGET GROUP FAMILIES THAT HAVE A CHILD FROM 0-6
WITH ASD OR ASD LIKE SYMPTOMS.
CHILDREN DO **NOT** NEED AN ASD DIAGNOSIS TO
JOIN AND SIBLINGS ARE WELCOME TO ATTEND

CHILDREN'S SERVICES AND CHILDCARE

DEPT OF COMMUNITIES, CHILD SAFETY, YOUTH & FAMILIES

DEPARTMENT OF CHILD SAFETY

ADDRESS 31 GLADY ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 111, INNISFAIL, 4860
PHONE (07) 4078 1333
AFTER HOURS CRISIS CARE 1800 177 135
FAX (07) 4048 3740
WEB SITE www.childsafety.qld.gov.au
SERVICES ASSESSMENT CHILD ABUSE & NEGLECT.
ASSESSMENT OF HARM & RISK OF HARM TO CHILDREN.
SUPPORT CARE PROVIDERS, FOSTER PARENT TRAINING.
ADOPTION ENQUIRIES

YOUTH JUSTICE SERVICES

ADDRESS 31 GLADYS ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 111, INNISFAIL, 4860
PHONE (07) 4048 3725 OR (07) 4078 1333
FAX (07) 4048 3740
TARGET GROUP 10-17 YR OLD CLIENTS SUBJECT TO COURT ORDERS
SERVICES SUPERVISE JUVENILES ON COURT ORDERS
REFERRAL & LIAISON WITH OTHER AGENCIES

DISCOVERIES CHILDCARE

FORMERLY KNOWN AS MOURILYAN CHILD CARE CENTRE

ADDRESS 8 HARBOUR ROAD, MOURILYAN 4858
PHONE (07) 4063 2434
FAX (07) 4063 2436
HOURS 7.30AM-6.00PM
TARGET GROUP 0-12 YRS
SERVICES LONG DAY CARE
BEFORE & AFTER SCHOOL CARE

INNISFAIL COMMUNITY HEALTH SERVICES

CHILD AND YOUTH MENTAL HEALTH

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5301
FAX (07) 4061 5496
TARGET GROUP YOUNG PEOPLE TO 18 YRS & THEIR
FAMILIES
SERVICES ASSESSMENT, CONTINUING TREATMENT,
CASE MANAGEMENT FOR CHILDREN AT RISK OF DEVELOPING
EMOTIONAL & BEHAVIOURAL DIFFICULTIES

INNISFAIL CHILD AND FAMILY HEALTH

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5381
FAX (07) 4061 5496
TARGET GROUP FAMILIES, INFANTS & CHILDREN
SERVICES ADVICE, INFORMATION & SUPPORT IN ALL ASPECTS OF
RAISING CHILDREN –NORMAL CHILD DEVELOPMENT,
FEEDING, NUTRITION, IMMUNISATION, REFERRALS.
BREAST & FORMULA FEEDING FACILITIES AVAILABLE

CHILDREN'S SERVICES AND CHILDCARE

INNISFAIL HOSPITAL

CHILD PROTECTION LIAISON OFFICER

ADDRESS INNISFAIL, TULLY & BABINDA HOSPITALS
CAIRNS & HINTERLAND HEALTH SERVICES DISTRICT

PHONE (07) 4061 5497
FAX (07) 4061 5345
MOBILE 0428 745 089
EMAIL Raelene_Koppen@health.qld.gov.au
TARGET GROUP CHILDREN AND FAMILIES
SERVICES RAELENE KOPPEN – CHILD PROTECTION OFFICER/
CHILD AND FAMILY SOCIAL WORKER
COUNSELLING, INFORMATION, COURT SUPPORT,
ADVOCACY, CHILD PROTECTION SUPPORT

INNISFAIL POLICE CITIZEN'S YOUTH CLUB

ADDRESS 2 PALMERSTON HWY, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 37, INNISFAIL, 4860
PHONE (07) 4061 3442
FAX (07) 4061 4029
EMAIL adam.willimott@pcyc.org.au
TARGET GROUP CHILDREN ENROLLED AT SCHOOL FROM 5 YRS-12 YRS
SERVICES AFTER SCHOOL & VACATION CARE,
PCYC BUS SERVICE - MUNDGOO, MOURILYAN,
EAST INNISFAIL, CENTRAL, GOONDI SCHOOLS.

JOHNSTONE TAFE COMMUNITY CHILDREN'S CENTRE

ADDRESS 19 FLYING FISH POINT RD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1932, INNISFAIL, 4860
PHONE (07) 4061 7051
FAX (07) 4061 7151
FAX (07) 4061 7051
TARGET GROUP 0-5 YRS
HOURS MON-FRI 7.45AM-5.45PM
SERVICES COMMUNITY BASED CHILD CARE CENTRE
REASONABLE RATES – CHILD CARE BENEFIT AVAILABLE

LIFELINE COMMUNITY CARE QLD

FAMILIES PLUS

POSTAL ADDRESS PO BOX 312, INNISFAIL, QLD 4860
MOBILE 0437 440 841 – TEAM LEADER (JUNAYA MILLER)
EMAIL junaya.miller@lccq.or.au
HOURS 9.00 AM TO 5.00 PM MONDAY TO FRIDAY
AND 24 HOUR SUPPORT FOR CURRENT CLIENTS
TARGET GROUP 0-18 YEARS
SERVICES FAMILIES PLUS IS A SUBSIDIARY OF LIFELINE COMMUNITY CARE
& THE UNITING CHURCH. IT IS A NOT FOR PROFIT ORGANISATION
RESPONSIBLE FOR RECRUITMENT, TRAINING, & SUPPORT OF
FOSTER CARERS AND ALSO SUPPORTS THECHILD OR YOUNG
PERSON IN CARE.

MOTHERS HELPING OTHERS

ADDRESS PO BOX 1420, INNISFAIL, 4860
PHONE (07) 4061 2390
EMAIL peaceo@westnet.com.au
WEBSITE www.mothershelpingothers.org
TARGET GROUP LOCAL FAMILIES WITH YOUNG CHILDREN
SERVICES YOUNG PARENTS PLAYGROUP,
PARENTING WORKSHOPS

CHILDREN'S SERVICES AND CHILDCARE

PELICANS

ADDRESS 15-17 STITT ST, INNISFAIL, 4860
PHONE (07) 4061 4700
FAX (07) 4061 4777
EMAIL pelicanschildcare@hsvisiongroup.com
TARGET GROUP 0-5 YRS
HOURS MON-FRI 7.30-5.30PM
SERVICES COMMUNITY BASED CHILD CARE CENTRE
ALSO PROVIDE BEFORE AND AFTER SCHOOL CARE
AND VACATION CARE TO SCHOOL AGED CHILDREN

PLAYGROUP QUEENSLAND

ADDRESS 4/1 WINDARRA ST, WOREE, QLD, 4868
POSTAL ADDRESS PO BOX 741, EARLVILLE, 4870
PHONE (07) 4033 6566 or (07) 4033 6966
FAX (07) 4033 6837
EMAIL info@playgroupqld.com.au
WEBSITE www.playgroupaustralia.com.au

YOUNG PARENTS PLAYGROUP

(PARTNERSHIP PROGRAM WITH COMMUNITY SUPPORT CENTRE INNISFAIL INC AND PLAYGROUP QLD)

ADDRESS EAST INNISFAIL STATE SCHOOL PRESCHOOL
MOURILYAN RD, INNISFAIL 4860
PHONE NATASHA OBAH (07) 4043 8400
EMAIL natasha@csci.org.au
HOURS 9.00AM – 11.00AM FRIDAYS
TARGET GROUP PARENTS 30 YEARS AND UNDER
WITH CHILDREN 0-5 YEARS

PLAY CONNECT PLAYGROUP

(PARTNERSHIP PROGRAM WITH COMMUNITY SUPPORT CENTRE INNISFAIL INC AND PLAYGROUP QLD)

ADDRESS EAST INNISFAIL STATE SCHOOL PRESCHOOL
MOURILYAN RD, INNISFAIL 4860
PHONE RECEPTION (07) 4043 8400
EMAIL info@csci.org.au
HOURS 9.30AM – 11.30AM TUESDAYS
TARGET GROUP FAMILIES THAT HAVE A CHILD FROM 0-6 WITH
ASD OR ASD LIKE SYMPTOMS.
CHILDREN DO **NOT** NEED AN ASD DIAGNOSIS TO
JOIN AND SIBLINGS ARE WELCOME TO ATTEND

TULLY COMMUNITY SUPPORT CENTRE

OUTSIDE SCHOOL HOURS CARE

ADDRESS 54 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 212, TULLY, 4854
PHONE (07) 4068 2733
FAX (07) 4068 1620
EMAIL supportc@bigpond.com
TARGET GROUP 5-12 YRS
SERVICES AFTER SCHOOL, VACATIONS & PUPIL FREE DAYS

COMMUNITY DEVELOPMENT

CASSOWARY COAST REGIONAL COUNCIL

COMMUNITY DEVELOPMENT

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4030 2255
EMAIL cdo@ccrc.qld.gov.au
TARGET GROUP CASSOWARY COAST COMMUNITY
SERVICES COMMUNITY LINK TO COUNCIL

LAMP – LOCAL AREA MULTICULTURAL PARTNERSHIP

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4030 2250
EMAIL lamp@ccrc.qld.gov.au
TARGET GROUP CASSOWARY COAST MULTICULTURAL COMMUNITY
SERVICES COMMUNITY DEVELOPMENT IN RELATION
TO MULTICULTURAL ISSUES

COMMUNITY SUPPORT CENTRE INNISFAIL INC

COMMUNITY SUPPORT PROGRAM

ADDRESS 13-17 DONALD ST, INNISFAIL, 4860
PHONE (07) 40 438400
FREE CALL 1800 616 001
FAX (07) 4061 7312
HOURS MON-FRI 9.00AM-4PM
SERVICES INFORMATION, REFERRAL & SUPPORT
COUNSELLING ADULTS & CHILDREN
FAMILY SUPPORT PROGRAM
CHILD SEXUAL ASSAULT COUNSELLING
COMMUNITY DEVELOPMENT
GROUPS & COURSES
VOLUNTEER TRAINING
PARENTING PROGRAMS
SUPPORT GROUPS
CHILDREN'S PROGRAMS
TAX HELP

TULLY COMMUNITY SUPPORT CENTRE

ADDRESS 54 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 212, TULLY, 4854
PHONE (07) 4068 1004
FAX (07) 4068 1620
EMAIL supportc@bigpond.com
TARGET GROUP ALL PEOPLE NEEDING ASSISTANCE IN TULLY
& CARDWELL AREA
SERVICES COMMUNITY & INDIVIDUAL SUPPORT
COUNSELLING, ADVOCACY, REFERRALS,
INFORMATION, EDUCATION,
EMERGENCY RELIEF,
FAMILY SUPPORT

COUNSELLING

CENTACARE

ADDRESS 195 ABBOT ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 201, CAIRNS, 4870
PHONE (07) 4044 0130
FAX (07) 4131 2839
EMAIL admin@centacare Cairns.org
TARGET GROUP INDIVIDUALS (INCLUDING CHILDREN),
COUPLES AND FAMILIES EXPERIENCING
DIFFICULTIES AND REQUIRING SUPPORT
AND COUNSELLING
SERVICES PROVIDE VISITING SERVICES TO:
INNISFAIL EACH TUESDAY RING FOR APPT
TULLY & BABINDA VISITS BY APPT ONLY
COUNSELLING, MANAGEMENT, TRAINING & SUPPORT FOR
RELATIONSHIPS, GRIEF & LOSS, TRAUMA, CHILDREN'S
BEHAVIOUR, STRESS, CONFLICT RESOLUTION, COMMUNICATION.

CENTRELINK

SOCIAL WORKER

PHONE (07) 4760 4327
TARGET GROUP CENTRELINK CLIENTS IN RURAL AREAS
SERVICES SOCIAL WORK SERVICE PROVIDES COUNSELLING, SUPPORT
AND ASSISTANCE TO RURAL CLIENTS WHO ARE EXPERIENCING
CRISIS IN PERSONAL AND FAMILY MATTERS

CONTACT IS MADE BY PHONE TO THE RURAL SOCIAL WORK TEAM AT CENTRELINK.

COMMUNITY SUPPORT CENTRE INNISFAIL INC

ADDRESS 13-17 DONALD ST, INNISFAIL, 4860
PHONE (07) 4043 8400
FAX (07) 4061 7312
FREE CALL **1800 616 001**
EMAIL info@csci.org.au
HOURS MON-FRI 9.00AM-4PM
SERVICES COUNSELLING ADULTS & CHILDREN; INFORMATION, REFERRAL &
SUPPORT; FAMILY SUPPORT PROGRAM; COMMUNITY
DEVELOPMENT; CHILD SEXUAL ASSAULT COUNSELLING
CHILD SERVICES; PARENTING PROGRAMS; SUPPORT GROUPS
& COURSES; VOLUNTEER TRAINING, TAX HELP

DEPARTMENT OF PRIMARY INDUSTRIES

ADDRESS BOOGAN RD, SOUTH JOHNSTONE, 4859
POSTAL ADDRESS PO BOX 20, SOUTH JOHNSTONE, 4859
PHONE (07) 4064 1130
FAX (07) 4064 2249
EMAIL nicholas.birchley@deedi.qld.gov.au
TARGET GROUP FARMERS & SMALL BUSINESSES
TULLY, INNISFAIL, BABINDA AREA
SERVICES FINANCIAL COUNSELLING

DR EDWARD KOCH FOUNDATION

ADDRESS 6 APLIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2964, CAIRNS, 4870
PHONE (07) 4031 0145
CRISIS LINE 0439 722 266
TARGET GROUP ANYONE BEREAVED BY SUICIDE (OR ANY OTHER
SUDDEN OR UNEXPECTED DEATH)
SERVICE FREE COUNSELLING, REFERRAL TO SUPPORT GROUPS LIFE
WORKSHOPS, LIFE BEREAVEMENT SUPPORT, SUICIDE
PREVENTION TASKFORCE

COUNSELLING

FAMILY RELATIONSHIP CENTRE

ADDRESS 125 GRAFTON ST, CAIRNS, 4870
POSTAL ADDRESS SHOP B/125 GRAFTON ST, CAIRNS, 4870
PHONE (07) 40416063
1300 364 277
TARGET GROUP ANY INDIVIDUALS AFFECTED BY SEPARATION OR DIVORCE WHO ARE NEEDING TO REACH AGREEMENTS AROUND PARENTING MATTERS
SERVICES MEDIATION TO HELP COUPLES AFFECTED BY SEPARATION OR DIVORCE TO SORT OUT THEIR DISPUTES AROUND CHILDREN WITHOUT GOING TO COURT.

INNISFAIL HOSPITAL

SOCIAL WORK DEPARTMENT

ADDRESS INNISFAIL HOSPITAL, RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5454
FAX (07) 4061 8967
TARGET GROUP PATIENTS & THEIR FAMILIES
SERVICES ASSIST WITH PSYCHO-SOCIAL PROBLEMS ASSOCIATED WITH ILL HEALTH, DISABILITY & READJUSTMENT TO THE HOME ENVIRONMENT, LIFE AND RELATIONSHIP ISSUES

INNISFAIL STATE COLLEGE

GUIDANCE SERVICES

ADDRESS 45 FLYING FISH POINT ROAD, INNISFAIL, 4860
PHONE (07) 4078 0222
FAX (07) 4061 7394
TARGET GROUP ENROLLED STUDENTS OF INNISFAIL STATE COLLEGE
SERVICES GUIDANCE OFFICER ON SITE
HOURS PHONE DURING SCHOOL HOURS FOR APPT

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

*(*FORMERLY KNOWN AS "INNISFAIL INCLUSIVE EDUCATION CENTRE")*

GUIDANCE SERVICE

ADDRESS 45 FLYING FISH POINT ROAD, INNISFAIL, 4860
PHONE (07) 4078 0222
FAX (07) 4061 7394
TARGET GROUP EARLY CHILDHOOD INTERVENTION
BIRTH - 5 YEARS
SPECIAL SCHOOL 5 - 18 YEARS
SERVICES PHYSIO, OCCUPATIONAL THERAPY, LEARNING DEVELOPMENT & LITERACY
CARDWELL – INNISFAIL
SENIOR GUIDANCE OFFICER = ROB JONES

INNISFAIL YOUTH & FAMILY CARE

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP YOUNG PEOPLE & FAMILIES IN CRISIS
VICTIMS OF DOMESTIC/FAMILY VIOLENCE
SERVICES INFORMATION & REFERRAL; COUNSELLING
EMERGENCY RELIEF, ACCOMMODATION; ADVOCACY

COUNSELLING

LIFELINE

ADDRESS 188 AUMULLER ST, BUNGALOW, 4870
POSTAL ADDRESS PO BOX 11B, BUNGALOW, 4870
24 HR 131 114
PHONE (07) 4050 4955
FAX (07) 4031 4807
EMAIL admin@lifelinecairns.org.au
WEBSITE www.lifelinecairns.org.au
TARGET GROUP RESIDENTS OF NTH QUEENSLAND
SERVICES MEDICAL ALARM SERVICE; FAMILY SUPPORT PROGRAM;
OUTREACH SERVICES; FINANCIAL COUNSELLING;
GAMBLING HELP - APPTS AVAILABLE

INNISFAIL STORE

ADDRESS 10 FITZGERALD ST, INNISFAIL, 4860
PHONE (07) 4061 9233
FAX (07) 4061 9244

LIFELINE FINANCIAL COUNSELLING

ADDRESS 188 AUMULLER ST, BUNGALOW, 4870
POSTAL ADDRESS PO BOX 11, BUNGALOW, 4870
PHONE (07) 4050 4955
FAX (07) 4043 4807
1300 370 255
EMAIL lifeline.fnq@lccq.org.au
TARGET GROUP INDIVIDUALS, FAMILIES AND SMALL BUSINESS PEOPLE
SERVICES FREE AND CONFIDENTIAL SUPPORT FOR PEOPLE EXPERIENCING
FINANCIAL PROBLEMS
OUTREACH SERVICE - ATHERTON, MAREEBA, INNISFAIL & MOSSMAN

MENSLINE AUSTRALIA

POSTAL ADDRESS PO BOX 33, NORTH MELBOURNE, 3051
PHONE (03) 9326 8522
FAX (03) 93298826
FREE CALL 1300 789 978
EMAIL talkitover@mrnslineaus.org.au
WEBSITE www.menslineaus.org.au
TARGET GROUP MEN DEALING WITH SEPARATION AND FAMILY BREAK-UPS
SERVICE PRIVACY & SAFETY AND READY ACCESS TO COUNSELLING,
TELEPHONE LINKAGE TO OTHER SERVICES, INFORMATION AND
SUPPORT SERVICES, PRACTICAL SUPPORT & LIFE STRATEGIES

NATIONAL SERVICEMEN'S ASSOCIATION OF AUSTRALIA

WELFARE OFFICER

ADDRESS INNISFAIL MULTI SERVICE HUB
13-17 DONALD ST, INNISFAIL, 4860
PHONE (07) 4061 2481
MOBILE 0410 486 033
HOURS WEDNESDAY 9AM TO 12 NOON
TARGET GROUP VETERANS AND THE WIDOWS OF SUCH
SERVICES WELFARE OFFICER AVAILABLE FOR ALL DVA ASSISTANCE

COUNSELLING

RELATIONSHIPS AUSTRALIA

ADDRESS 182 GATTON ST, MANUNDA, 4870
POSTAL ADDRESS 182 GATTON ST, MANUNDA, 4870
PHONE 1300 364 277 - RELATIONSHIP COUNSELLING
PHONE 1300 139 703 - VICTIMS COUNSELLING & SUPPORT
FAX (07) 4041 2941
SERVICES COUNSELLING FOR THOSE EXPERIENCING PERSONAL & INTERPERSONAL ISSUES; SPECIALIST SERVICES INCLUDE COUNSELLING FOR VICTIMS OF CYCLONES, DROUGHT, CRIME, DOMESTIC VIOLENCE; THOSE EXPERIENCING HARDSHIP IN SUGAR & FISHING INDUSTRY
OUTREACH SERVICE INNISFAIL MULTI SERVICE HUB
PHONE FOR APPOINTMENT

RETURNED & SERVICES LEAGUE OF AUSTRALIA

WELFARE OFFICER

ADDRESS 18-28 FITZGERALD ESPLANADE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 434, INNISFAIL, 4860
PHONE (07) 4061 1601
FAX (07) 4061 7820
TARGET GROUP ARMED SERVICES VETERANS AND THEIR FAMILIES
SERVICES PAST OR PRESENT ISSUES RELATING TO THE ARMED FORCES

TULLY COMMUNITY SUPPORT CENTRE

ADDRESS 54 BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 212, TULLY, 4854
PHONE (07) 4068 1004
FAX (07) 4068 1620
EMAIL supportc@bigpond.com
TARGET GROUP ALL PEOPLE NEEDING ASSISTANCE IN TULLY & CARDWELL AREA
SERVICES COMMUNITY & INDIVIDUAL SUPPORT COUNSELLING, ADVOCACY, REFERRALS, INFORMATION, EDUCATION, EMERGENCY RELIEF, FAMILY SUPPORT

TULLY HOSPITAL

ADDRESS CNR BRYANT & COOK ST, TULLY, 4854
POSTAL ADDRESS PO BOX 489, TULLY, 4854
PHONE (07) 4068 4177
FAX (07) 4068 2348
TARGET GROUP GENERAL PUBLIC
SERVICES COUNSELLING, REFERRAL

COUNSELLING

VIETNAM VETERAN'S COUNSELLING SERVICE

ADDRESS 340 ROSS RIVER ROAD, NATHAN BUSINESS CENTRE,
CRANBROOK, 4814
POSTAL ADDRESS PO BOX 891, THURINGOWA CENTRAL, 4817
FREE CALL 1800 011 046
PHONE (07) 4723 9155
FAX (07) 4723 9149
TARGET GROUP AUSTRALIAN VETERANS & THEIR FAMILIES
SERVICES FREE COUNSELLING & GROUP PROGRAMS

WULNGAH DRUG AND ALCOHOL COUNSELLING PROGRAM

MAMU CULTURAL AND WELL BEING CENTRE

ADDRESS 9 ERNEST ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860
PHONE (07) 4061 9988
MOBILE 0428 594 197
EMAIL wulngah@mamu.com.au
TARGET GROUP PEOPLE WITH ALCOHOL & DRUG RELATED CONCERNS
SERVICES COUNSELLING
COMMUNITY EDUCATION & AWARENESS, SUPPORT
INFORMATION, RESOURCES & REFERRALS
SELF DETERMINATION
HARM MINIMISATION
JUMBUN, MISSION BEACH, TULLY, INNISFAIL, BABINDA AREAS

DISABILITY SERVICES

AUSTRALIAN HEARING

ADDRESS 95 SHERIDAN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 5048, CAIRNS, 4870
PHONE (07) 40523700
13 17 97
FAX (07) 4041 5580
WEBSITE www.hearing.com.au
TARGET GROUP PENSIONERS, VETERANS, PEOPLE
UNDER 21 WITH HEARING DIFFICULTIES
SERVICES FREE AND GOVERNMENT FUNDED HEARING CARE AND
SUPPORT FOR ELIGIBLE CLIENTS VISITS INNISFAIL FORTNIGHTLY

ADVANCED PERSONAL MANAGEMENT (APM)

ADDRESS 117 ANDERSON ST, CAIRNS, 4870
PHONE (07) 4032 0490
FAX (07) 4032 4869
EMAIL cairns@apm.net.au
WEBSITE www.apm.net.au
TARGET GROUP PEOPLE WITH INJURIES, HEALTH ISSUES AND OTHER DISABILITIES
SEEKING EMPLOYMENT AGED 14 - 65 YEARS
SERVICES DISABILITY EMPLOYMENT SERVICE PROVIDER FOR THE ABOVE
CLIENTS TO FIND EMPLOYMENT
OUTREACH TO INNISFAIL – MON TO FRI
SERVICE PHONE CAIRNS OFFICE FOR APPOINTMENT

BLUE CARE – INNISFAIL COMMUNITY CARE

ADDRESS 91 MOURILYAN ROAD, INNISFAIL 4860
POSTAL ADDRESS PO BOX 408, INNISFAIL 4860
PHONE (07) 4061 1048
FAX (07) 4061 8104
EMAIL d.green@bluecare.org.au
TARGET GROUP PEOPLE IN NEED OF HOME NURSING
SERVICES 7 DAY/WEEK NURSING SERVICE, SUPERVISION & ADMINISTRATION
OF MEDICATION; HACC & ACAT ASSESSMENTS; MEDICAL
TREATMENT (REQUIRE DOCTOR'S REFERRAL) AGED & PALLIATIVE
CARE, ASSESSMENT OF NEEDS FOR DAILY LIVING, SELF CARE;
MANAGEMENT FOR CLIENTS & FAMILIES.

CAIRNS REHABILITATION SERVICES

ADDRESS 22-34 APLIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2818, CAIRNS, 4870
PHONE (07) 4048 1666 (PHONE FOR APPT)
FREE CALL 1800 624 824
FAX (07) 4048 1677
EMAIL jenny.west@crsaustralia.gov.au
WEBSITE www.crsaustralia.gov.au
TARGET GROUP PEOPLE WHOSE DISABILITY IS IMPACTING ON EMPLOYMENT
SERVICES ASSIST PEOPLE WITH INJURY, DISABILITY OR HEALTH PROBLEMS
TO RETURN TO EMPLOYMENT; REFERRAL TO OTHER AGENCIES;
WORK TRAINING PLACEMENT; WORK SITE ASSESSMENTS
VISITING SERVICES TO MISSION BEACH & TULLY & INNISFAIL
BY APPOINTMENT

DISABILITY SERVICES

CARERS QLD

ADDRESS 231 DRAPER ST, CAIRNS, 4871
PHONE (07) 4031 0163
FAX (07) 4051 0166
EMAIL ndorante@carersqld.asn.au
TARGET GROUP CARERS (OF ANY AGE – CHILDREN TO ADULTS)
DEALING WITH AND CARING FOR FAMILY OR FRIENDS
WHO HAVE A DISABILITY OR CHRONIC ILLNESS
SERVICES COUNSELLING - FACE-TO-FACE, PHONE OR HOME VISITS
TO INNISFAIL – VISIT EVERY THIRD WEDNESDAY OF MONTH
AT THE COMMUNITY HEALTH LOUNGE, INNISFAIL HOSPITAL,
ALICE ST, INNISFAIL FROM 10.00 AM TO 12 NOON

CASSOWARY COAST EMPLOYMENT

ADDRESS 14 FITZGERALD ESPLANADE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1843, INNISFAIL, 4860
PHONE (07) 4061 6827
FAX (07) 4061 7829
EMAIL info@casco.org.au
WEBSITE www.casco.org.au
TARGET GROUP PEOPLE WITH DISABILITIES REQUIRING EMPLOYMENT
SERVICES
SERVICES DISABILITY EMPLOYMENT BY REFERRAL FROM CENTRELINK;
JOB SEARCH & PRE EMPLOYMENT TRAINING; ON-THE-JOB
SUPPORT; CAREER PLANNING, JOB PLACEMENT.

CHJOWAI HOME AND COMMUNITY CARE SERVICES

ADDRESS 18 MCGOWAN DRIVE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1073, INNISFAIL, 4860
PHONE (07) 4061 2913
FAX (07) 4061 6640
EMAIL chjowaihousing@westnet.com.au
TARGET GROUP ATSI PEOPLE-AGED FRAIL DISABLED & THEIR CARERS
SERVICES CULTURALLY APPROPRIATE SERVICES, RELIEF
FOR CARERS, CENTRE BASED RESPITE, ACCESS
TO HACC SERVICES, DOMESTIC & TRANSPORT
ASSISTANCE, SOCIAL SUPPORT

DIRECT EMPLOYMENT SERVICES LTD (DES)

ADDRESS 218 MCLEOD ST, CAIRNS NORTH, 4870
POSTAL ADDRESS PO BOX 461N, CAIRNS NORTH, 4870
PHONE (07) 4031 4816
FAX (07) 4031 4827
TTY (07) 4031 6690
EMAIL nick.allanby@des.org.au
WEBSITE www.des.or.au
TARGET GROUP ANY PERSON WITH A DISABILITY SEEKING EMPLOYMENT
SERVICES PROFESSIONAL ASSISTANCE; ON THE JOB TRAINING & SUPPORT;
SPECIALISED & CULTURALLY AWARE EMPLOYMENT SERVICE TO
CATER TO THE SPECIFIC NEEDS OF INDIGENOUS JOBSEEKERS
WITH A DISABILITY

DISABILITY DISCRIMINATION LEGAL SERVICE INC

ADDRESS OFFICE B3 LEVEL 2 ORCHID PLAZA, CAIRNS, 4870
POSTAL ADDRESS PO BOX 7129, CAIRNS, 4870
PHONE (07) 4031 7688
FREE CALL 1800 650 197
TARGET GROUP PEOPLE WITH DISABILITY & THEIR PARTNERS, CARERS & FRIENDS
SERVICES LEGAL ADVOCACY FOR THOSE WHO HAVE EXPERIENCED
DISCRIMINATION

DISABILITY SERVICES

DISABILITY SERVICES QUEENSLAND

LOCAL AREA CO-ORDINATION OFFICE

ADDRESS SHOP 3/180 EDITH ST, INNISFAIL 4860
PHONE (07) 4061 3836
FREE CALL 1800 177 120
FAX (07) 4061 1487
EMAIL anthony.cini@communities.qld.gov.au
tony.corby@communities.qld.gov.au
WEBSITE www.disability.qld.gov.au
TARGET GROUP ANY PERSON WHO IDENTIFIES AS HAVING A DISABILITY
SERVICES TO PROVIDE COMMUNITY ENGAGEMENT /DEVELOPMENT

ENDEAVOUR FOUNDATION

INNISFAIL RESPITE CENTRE

ADDRESS 40 CHARLES ST, INNISFAIL, 4860
PHONE (07) 4061 9058
FAX (07) 4061 7065
MOBILE 0401 696 507
EMAIL m.kondisenko@endeavour.com.au
WEBSITE www.endeavour.com.au
TARGET GROUP PEOPLE WITH DISABILITIES AGED 6-65 YRS AND THEIR CARERS
SERVICE PEOPLE WITH DISABILITIES REQUIRING RESPITE AND
ACCOMMODATION FOR UP TO 2 WEEKS
CARERS OF PEOPLE WITH DISABILITIES REQUIRING RESPITE

CHARLES ST RESIDENCE

ADDRESS 24 CHARLES ST, INNISFAIL, 4860
PHONE (07) 4061 1625
FAX (07) 4061 6107
HOURS 24 HOUR
TARGET GROUP ADULTS WITH INTELLECTUAL DISABILITY
SERVICES ACCOMMODATION; SUPPORTED ACCOMMODATION

ENDEAVOUR INDUSTRIES

(FORMERLY KNOWN AS ENDEAVOUR BUSINESS SERVICES)

ADDRESS 80 RIVER AVENUE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1034, INNISFAIL 4860
PHONE (07) 4061 2842
FAX (07) 4061 4479
EMAIL innisfail.bs@endeavour.com.au
TARGET GROUP PEOPLE ON INTELLECTUAL DISABILITY PENSION.
SERVICES SUPPORT SERVICES-ADULT TRAINING, LIFESTYLE,
INDEPENDENT LIVING; BUSINESS SERVICES-SHREDDED PAPER,
INDUSTRIAL RAGS, CEMENT STEPPING STONES, TIMBER PEGS,
FURNITURE REPAIRS. DOCUMENT DESTRUCTION, COLLATING

WALUMBA ADULT TRAINING SUPPORT SERVICE

ADDRESS 1 RIVER AVENUE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1034, INNISFAIL, 4860
PHONE (07) 4061 2585
FAX (07) 4061 2585
TARGET GROUP ADULTS RECEIVING AN INTELLECTUAL DISABILITY SUPPORT
PENSION
SERVICES LIVING SKILLS PROGRAM

GUARDIANSHIP AND ADMINISTRATIVE TRIBUNAL

ADDRESS LEVEL 9,259 QUEEN ST, BRISBANE, 4000
POSTAL ADDRESS PO BOX 1639, BRISBANE. 4000
PHONE (07) 3234 0666
PHONE 1300 780 666
FAX (07) 3221 9156
EMAIL guardianship@justice.qld.au
TARGET GROUP ADULTS WITH IMPAIRED DECISION MAKING ABILITIES
SERVICES ASSISTANCE IN DECISION MAKING RELEVANT TO INDIVIDUAL
NEEDS & ABILITIES

DISABILITY SERVICES

INNISFAIL AUTISM SPECTRUM DISORDER PARENTS' SUPPORT GROUP

ADDRESS INNISFAIL MULTI SERVICE HUB
13-17 DONALD ST, INNISFAIL, 4860
PHONE JULIE - (07) 4043 8400
TARGET GROUP PARENTS OF ASD CHILDREN
SERVICES SUPPORT & INFORMATION GROUP
MEETS WEDNESDAY NIGHTS EVERY 6 WEEKS

INNISFAIL DISTRICT DISABILITY AWARENESS GROUP

ADDRESS c/- 3/180 EDITH ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 2437, INNISFAIL, 4860
PHONE ANGIE – (07) 4064 5180
MEET EVERY SECOND WEDNESDAY OF THE MONTH
TARGET GROUP ANY PERSON WITH A DISABILITY, THEIR CARERS, AND ANY
INTERESTED PROFESSIONAL BODY
SERVICES TO IMPROVE THE QUALITY OF LIFE FOR PEOPLE WITH A DISABILITY
PROVIDE INFORMATION, AWARENESS, AND SUPPORT.

INNISFAIL DISTRICT FLEXI RESPITE ASSOCIATION INC

ADDRESS 54 FITZGERALD ESPLANADES, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1735, INNISFAIL, 4860
PHONE (07) 4061 6250
MOBILE 0418 184 063
FAX (07) 4061 6350
EMAIL admin@innisfailflexirespite.org.au
TARGET GROUP PEOPLE WITH A DISABILITY
SERVICES COMMUNITY BASED FLEXIBLE RESPITE ENABLING
CLIENTS & FAMILIES GREATER ACCESS TO COMMUNITY
LIVING & BETTER QUALITY OF LIFE IN HOME & OUT OF HOME
CARE, SOCIAL SUPPORT & RECREATIONAL ACTIVITIES.

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

(FORMERLY KNOWN AS "INNISFAIL INCLUSIVE EDUCATION CENTRE)

ADDRESS 45 FLYING FISH POINT ROAD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 49, INNISFAIL, 4860
PHONE (07) 4078 0222
FAX (07) 4078 0200
TARGET GROUP EARLY CHILDHOOD INTERVENTION
BIRTH - 5 YEARS
SPECIAL SCHOOL 5 - 18 YEARS
SERVICES PHYSIO, OCCUPATIONAL THERAPY, LEARNING DEVELOPMENT
AND LITERACY
CARDWELL – INNISFAIL

INNISFAIL VISION IMPAIRED PERSONS SUPPORT GROUP

PHONE (07) 4061 8112 - Rosa
(07) 4061 3008 – Sue
OR ENQUIRE AT L.A.C. OFFICE
DISABILITY SERVICES QLD
PHONE (07) 4061 3836
TARGET GROUP ANY PERSON WITH A VISION IMPAIRMENT
SERVICE SUPPORT AND INFORMATION
MEETINGS EVERY FOURTH TUESDAY OF THE MONTH
AT DSQ LAC CENTRE SHOP 3/180 EDITH ST, INNISFAIL, 4860

MULTIPLE SCLEROSIS GROUP

PHONE ANGIE – (07) 4064 5780 OR DIANA – (07) 4061 2841
TARGET GROUP MS SUFFERERS AND THEIR CARERS
SERVICE MAINLY TELEPHONE SUPPORT

DISABILITY SERVICE

OFFICE OF THE ADULT GUARDIAN

ADDRESS COMMONWEALTH CENTRE, LEVEL 2, RED ENTRANCE
CNR STANLEY AND WALKER ST, TOWNSVILLE 4810
POSTAL ADDRESS PO BOX 450, TOWNSVILLE 4810
PHONE (07) 4799 7601
(07) 4799 7600
FAX (07) 4799 7607
EMAIL adultguardian@justice.qld.gov.au
WEBSITE www.justice.qld.gov.au/guardian
TARGET GROUP ADULTS WITH IMPAIRED DECISION MAKING CAPACITY THROUGH
INTELLECTUAL OR PSYCHIATRIC DISABILITY;
SERVICE PROTECT THE RIGHTS & INTERESTS OF ADULTS WITH IMPAIRED
DECISION MAKING ABILITY; INVESTIGATION OF ABUSE, NEGLECT
AND EXPLOITATION; ACTING GUARDIAN OR STATUTORY HEALTH
AUTHORITY PROVIDE ADVICE & COMMUNITY INFORMATION ABOUT
ENDURING POWER OF ATTORNEY

ST JOHN'S COMMUNITY CARE LTD

ADDRESS CNR KAMERUNGA & FAIRWEATHER RD, CAIRNS, 4870
POSTAL ADDRESS PO BOX 44R, REDLYNCH, 4870
PHONE (07) 4039 9700
FAX (07) 4039 9777
TARGET GROUP FRAIL ELDERLY & PEOPLE WITH DISABILITIES
SERVICES AFTERNOON, WEEKEND & CENTRE BASED CARE
MULTICULTURAL ACCESS
HOME ASSIST SECURE
HACC
HOME MAINTENANCE

INNISFAIL DAY RESPITE

ADDRESS 16-18 OWEN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 44R, REDLYNCH, 4870
PHONE INNISFAIL 40612819 CAIRNS 40399700
FAX (07) 4061 2819
MOBILE 0419776935
HOURS MON-FRI 8.30-4.00
SERVICES RECREATIONAL AND SOCIAL ACTIVITIES FOR FRAIL,
AGED & YOUNGER PEOPLE WITH DISABILITIES.
CENTRE BASED, TRANSPORT AVAILABLE IN INNISFAIL AREA
OUTINGS, PODIATRY, CARER RELIEF, IN HOME SERVICES,
SUBSIDISED LAWN MOWING

WORK LINK EMPLOYMENT SUPPORT GROUP INC

ADDRESS 1 RANKIN ST. INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1792, INNISFAIL, 4860
PHONE (07) 4061 8520
0421 475025 – PROGRAM MANAGER (KATHY MARTIN)
EMAIL worklink@worklinkemp.org
WEBSITE www.worklinkemp.org
TARGET GROUP CLIENTS OF JOB SERVICE AUSTRALIA PROVIDERS
MENTAL HEALTH SPECIFIC AND OTHERS DISADVANTAGED
SERVICES PROVIDE EMPLOYMENT ASSISTANCE, PROFESSIONAL SUPPORT &
COUNSELLING SERVICES TO FACILITATE IMPROVED
OPPORTUNITIES & RELATED ECONOMIC & SOCIAL OUTCOMES TO
PEOPLE WITH MENTAL HEALTH ISSUES
OUTREACH EVERY THURSDAY AT MULTI-SERVICE HUB, 13-17 DONALD ST,
INNISFAIL

DOMESTIC VIOLENCE

CAIRNS REGIONAL DOMESTIC VIOLENCE SERVICE INC

ADDRESS ROOM 19/600 BRUCE HIGHWAY, WOREE, 4858
PHONE (07) 4033 5100
FAX (07) 4035 863
WEBSITE www.dvcairns.org.au
TARGET GROUP FAMILY MEMBERS EXPERIENCING DOMESTIC OR FAMILY VIOLENCE
SERVICES CONFIDENTIAL AND FREE SERVICE PROVIDING ADULT & CHILD COUNSELLING, SUPPORT, ADVOCACY AND COMMUNITY EDUCATION AND PROFESSIONAL TRAINING TO ALL STAKEHOLDERS

D.V. CONNECT

POSTAL ADDRESS PO BOX 806, BRISBANE, 4000
PHONE WOMEN'S 24 HR CRISIS LINE
1800 811 811
PHONE MEN'S CRISIS LINE 9AM - MIDNIGHT
1800 600 636
FAX (07) 3007 6767
EMAIL mail@dvconnect.org.au
WEBSITE www.dvconnect.org
TARGET GROUP ANY PERSON AFFECTED BY DOMESTIC VIOLENCE
SERVICES 24 HOUR CRISIS INTERVENTION; PHONE COUNSELLING & REFERRAL INFORMATION & REFERRAL FOR STATE WIDE REFUGES

INGHAM WOMEN'S SHELTER

ADDRESS (FOR INITIAL CONTACT)
HINCHINBROOK COMMUNITY SUPPORT CENTRE
71 TOWNSVILLE RD, INGHAM, 4850
PHONE (07) 4776 1822
FAX (07) 4776 1008
WEBSITE www.hcsc.org.au
TARGET GROUP WOMEN WITH OR WITHOUT CHILDREN ESCAPING DOMESTIC VIOLENCE; MALE CHILDREN 0-12 ONLY
HOURS ADMISSIONS BETWEEN 9AM & 4.30PM MON=FRI

INNISFAIL YOUTH AND FAMILY CARE

DOMESTIC AND FAMILY VIOLENCE SUPPORT SERVICE

ADDRESS LEVEL 2/28 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, 4860
PHONE (07) 4061 9869
FAX (07) 4061 9879
MOBILE 0409 644 149
EMAIL dvservice@innisfailyouthfamilycare.org
TARGET GROUP ANYONE AFFECTED BY DOMESTIC VIOLENCE
SERVICES CARDWELL TULLY INNISFAIL BABINDA AREAS
REFERRAL, ADVOCACY, COURT SUPPORT,
LIMITED CRISIS ACCOMMODATION IN INNISFAIL AREA
OUTREACH VISITING SERVICE TO TULLY, COURT SUPPORT
0 SERVICES & APPOINTMENTS FOR DOMESTIC VIOLENCE MATTERS.
9.30AM-3PM THURSDAY- TULLY COURT HOUSE.
TO MAKE APPOINTMENT PH 4061 9869

DOMESTIC VIOLENCE

NQ DOMESTIC VIOLENCE RESOURCE SERVICE

ADDRESS 4TH FLOOR, NORTH TOWN ON THE MALL,
TOWNSVILLE, 4810
POSTAL ADDRESS PO BOX 6061, TOWNSVILLE, 4810
PHONE (07) 4721 2888
FAX (07) 4721 1794
EMAIL ngdvrs@ngdvrs.org.au
WEBSITE www.ngdvrs.org.au
TARGET GROUP ALL VICTIMS OF DOMESTIC VIOLENCE
SERVICES WALK IN OR PHONE REFERRALS
INFORMATION, SUPPORT, CHILDREN'S SAFETY

RELATIONSHIPS AUSTRALIA

GO FORWARD FOR MEN

ADDRESS 182 GATTON ST, CAIRNS, 4870
PHONE 1300 364 277
FAX (07) 4041 3633
TARGET GROUP MEN EXPERIENCING VIOLENCE IN
PERSONAL & INTIMATE RELATIONSHIPS
SERVICES TO HELP MEN OVERCOME THEIR DOMESTIC
& FAMILY VIOLENCE THROUGH GROUP WORK
& COURSE PARTICIPATION

RSPCA

ADDRESS ARNOLD ST, EAST STRATFORD, 4870
PHONE (07) 4055 1487
WEBSITE www.rspcaqlld.org.au
TARGET GROUP PEOPLE WHOSE PETS REQUIRE BOARDING
DUE TO DOMESTIC VIOLENCE ISSUES
SERVICES PROVIDE ACCOMM FOR PETS @ \$1 /DAY

***MUST FILL IN PETS IN CRISIS FORM FROM WEBSITE AND MUST SUPPLY OWN TRANSPORT FOR
PET TO SHELTER***

OTHER USEFUL CONTACT NUMBERS

DOMESTIC & FAMILY VIOLENCE 24 HOUR TELEPHONE SERVICE	Tel: 1800 811 811
POLICE/AMBULANCE	Tel: 000
POLICE - INNISFAIL	Tel: (07) 4061 5777
A&TSI SHELTER/REFUGE (Cairns)	Tel: (07) 4051 6390
LEGAL AID QLD	Tel: 1300 651 188
LIFELINE 24 HOUR TELEPHONE COUNSELING	Tel: 131114
MEN'S INFORMATION LINE	Tel: 1300 789 978
SENIORS LEGAL AND SUPPORT SERVICES	Tel: 1800 600 636

EDUCATION TRAINING AND EMPLOYMENT

ADVANCED PERSONAL MANAGEMENT (APM)

ADDRESS 117 ANDERSON ST, CAIRNS, 4870
PHONE (07) 4032 0490
FAX (07) 4032 4869+
EMAIL cairns@apm.net.au
WEBSITE www.apm.net.au
TARGET GROUP PEOPLE WITH INJURIES, HEALTH ISSUES AND OTHER DISABILITIES
SEEKING EMPLOYMENT AGED 14 - 65 YEARS
SERVICES DISABILITY EMPLOYMENT SERVICE PROVIDER FOR THE ABOVE
CLIENTS SEEKING EMPLOYMENT
OUTREACH TO INNISFAIL – MON TO FRI
SERVICE PHONE CAIRNS OFFICE FOR APPOINTMENT

CASSOWARY COAST EMPLOYMENT

ADDRESS 14 FITZGERALD ESPLANADE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1843, INNISFAIL, 4860
PHONE (07) 4061 6827
FAX (07) 4061 7829
EMAIL info@casco.org.au
WEBSITE www.casco.org.au
TARGET GROUP PEOPLE WITH DISABILITIES REQUIRING EMPLOYMENT SERVICES
SERVICES DISABILITY EMPLOYMENT BY REFERRAL FROM CENTRELINK
OR JOB CAPACITY ASSESSOR, JOB SEARCH, PRE-EMPLOYMENT
TRAINING, ON-THE -JOB SUPPORT, CAREER PLANNING,
JOB PLACEMENT, WORK PLACE MODIFICATIONS,
WAGE SUBSIDIES, AND SUPPORTED WAGE SYSTEM.
OUTREACH CAIRNS TO CARDWELL
SERVICES (INCLUDING MOSSMAN & MAREEBA)

CHOICE AUSTRALIA MANAGEMENT

ADDRESS 4 MOURILYAN RD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 2333, INNISFAIL, 4860
PHONE (07) 4061 9367
FAX (07) 4061 9967
EMAIL tracy@choices.org.au
WEB SITE www.choices.org.au
TARGET GROUP AT RISK YOUTH BETWEEN AGES OF 10 & 17
SERVICES CHOICES FOR OUR FUTURE PROGRAM, TRAINING,
EDUCATION, INTERVENTION, JOB PLACEMENT
3 DAYS MON-WED

DIRECT EMPLOYMENT SERVICES LTD

ADDRESS 218 MCLEOD ST, CAIRNS NORTH, 4870
POSTAL ADDRESS PO BOX 461N, CAIRNS NORTH, 4870
PHONE (07) 4031 4816
FAX (07) 4031 4827
TTY (07) 4031 6690
EMAIL nick.allanby@des.org.au
WEBSITE www.des.or.au
TARGET GROUP ANY PERSON WITH A DISABILITY SEEKING EMPLOYMENT
SERVICES PROFESSIONAL ASSISTANCE; ON THE JOB TRAINING & SUPPORT;
JOB MATCHING; SPECIALISED & CULTURALLY AWARE
EMPLOYMENT SERVICE TO CATER TO THE SPECIFIC NEEDS OF
INDIGENOUS JOBSEEKERS WITH A DISABILITY

EDUCATION TRAINING AND EMPLOYMENT

ENDEAVOUR INDUSTRIES

(FORMERLY KNOWN AS ENDEAVOUR BUSINESS SERVICES)

ADDRESS 80 RIVER AVENUE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1034, INNISFAIL 4860
PHONE (07) 4061 2842
FAX (07) 4061 4479
EMAIL innisfail.bs@endeavour.com.au
TARGET GROUP PEOPLE ON INTELLECTUAL DISABILITY PENSION.
SERVICES SUPPORT SERVICES-ADULT TRAINING, LIFESTYLE, INDEPENDENT LIVING; BUSINESS SERVICES-SHREDDED PAPER, INDUSTRIAL RAGS, PINE FURNITURE, CEMENT STEPPING STONES, TIMBER PEGS, NESTING BOXES, BENCH TOP WORK FURNITURE REPAIRS

ENDEAVOUR FOUNDATION

WALUMBA ADULT TRAINING SUPPORT SERVICE

ADDRESS 1 RIVER AVENUE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1034, INNISFAIL, 4860
PHONE (07) 4061 2585
FAX (07) 4061 2585
TARGET GROUP ADULTS RECEIVING AN INTELLECTUAL DISABILITY SUPPORT PENSION
SERVICES LIVING SKILLS PROGRAM

INNISFAIL STATE COLLEGE - DIVERSE LEARNING CENTRE

(FORMERLY KNOWN AS INNISFAIL INCLUSIVE EDUCATION CENTRE)

ADDRESS 45 FLYING FISH POINT ROAD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 49, INNISFAIL, 4860
PHONE (07) 4078 0222
FAX (07) 4078 0200
EMAIL lhugh26@eq.edu.gov.au
TARGET GROUP EARLY CHILDHOOD INTERVENTION - 0-5 YRS
INNISFAIL DIVERSE LEARNING CENTRE - 5-18 YRS
SERVICES PHYSIO, OCCUPATIONAL THERAPY, LEARNING DEVELOPMENT & LITERACY; ACCESS TO SPEECH PATHOLOGIST; REFERRAL TO CHILD DEVELOPMENT SPECIALISTS; CARDWELL-INNISFAIL

ITEC EMPLOYMENT

ADDRESS 32 ERNEST ST, INNISFAIL, QLD, 4860
HEAD OFFICE 47-49 SHERIDAN ST, CAIRNS, QLD, 4870
POSTAL ADDRESS PO BOX 7487, CAIRNS, QLD, 4870
PHONE 132 4832
EMAIL Innisfail@itecemployment.com.au
WEBSITE www.itecemployment.com.au
TARGET GROUP JOBSEEKERS DISADVANTAGED BY REMOTENESS, LABOUR MARKET OR THEIR PERSONAL CIRCUMSTANCES
SERVICES PROVIDE PATHWAYS THROUGH COMMUNITY CAPACITY, BUILDING ACCESS TO EDUCATION & PROGRAM DEVELOPMENTS, INDIGENOUS EMPLOYMENT PROGRAM (IEP) REPRESENTATION

JOBFIND CENTRES AUSTRALIA

ADDRESS 152 GRAFTON ST, CAIRNS, 4870
PHONE (07) 4081 6800
FAX (07) 4091 6899
EMAIL cairns@jobfindentre.com.au
WEBSITE www.jobfindcentre.com.au
TARGET GROUP JOBSEEKERS
SERVICES FREE EMPLOYMENT & TRAINING SERVICE TO ASSIST JOBSEEKERS BECOME WORK READY THROUGH A VARIETY OF VOCATIONAL & NON-VOCATIONAL SOLUTIONS; INDIGENOUS EMPLOYMENT PROGRAM (IEP)

EDUCATION TRAINING AND EMPLOYMENT

LEARNING NETWORK QUEENSLAND

ADDRESS CAIRNS CITY ARCADE, SHOP 16
78 GRAFTON ST, CAIRNS
POSTAL ADDRESS PO BOX 20, BUNGALOW, 4870
PHONE (07) 4051 7529
FAX (07) 4051 7529
EMAIL cairns@LNQ.net.au
WEB SITE www.LNQ.net.au
TARGET GROUP JOB SEEKERS AND UNEMPLOYED
SERVICES FREE TRAINING FOR SENIORS & PEOPLE 40 YRS & OVER, THOSE
RETURNING TO THE WORKFORCE; COMPUTER & INTERNET BASICS;
YOUNG MUMS RETURNING TO WORKFORCE

NEATO EMPLOYMENT SERVICES

ADDRESS ANZ BUILDING, CNR EDITH & RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1792, INNISFAIL, 4860
PHONE (07) 4061 9644
FAX (07) 4061 9633
TOLL FREE 1300 795 555
EMAIL innisfail@neato.com.au
WEB SITE www.neato.com.au
TARGET GROUP JOB SEEKERS & UNEMPLOYED REFERRED
BY CENTRELINK
SERVICES EMPLOYMENT, TRAINING, JOB PLACEMENT,
INTENSE ASSISTANCE
OUTREACH EL ARISH -JUMBIN/ MURRAY UPPER-MISSION BEACH.
SERVICES TULLY TUESDAY 10.00AM-3.00PM TULLY LEAGUES CLUB (ONCE
MONTHLY) AND BABINDA

OSTARA AUSTRALIA

ADDRESS 146 MULGRAVE RD, PARRAMATTA PARK, CAIRNS, 4870
POSTAL ADDRESS AS ABOVE
PHONE (07) 4037 5100
FAX (07) 4041 0022
FREE CALL 1300 410 400
EMAIL chrisb@ostara.org.au
WEBSITE www.ostara.org.au
TARGET GROUP PEOPLE IN NEED OF CRISIS & EMPLOYMENT RELATED
ASSISTANCE. REFERRAL BY CENTRELINK OR OTHER JAC
(JOB CAPACITY ASSESSMENT) PROVIDER
SERVICES SPECIALIST EMPLOYMENT SERVICE IN DISABILITY EMPLOYMENT
NETWORK, COUNSELLING, SUPPORT & REFERRALS
OUTREACH THURSDAY - ANZ BLDG, CNR EDITH & RANKIN STS, INNISFAIL, 4860
SERVICES *(INSIDE NEATO EMPLOYMENT SERVICES OFFICE*
TUESDAY - MULTI SERVICE HUB, 12-17 DONALD ST, INNISFAIL
WEDNESDAY - TULLY COMMUNITY CENTRE, 54 BRYANT ST, TULLY

Q.I.T.E. (QUALITY INNOVATION TRAINING & EMPLOYMENT)

ADDRESS 1 EDITH ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1708, INNISFAIL, 4860
PHONE (07) 4061 6666
FAX (07) 4061 9619
EMAIL innisfail@gite.com.au
www.gite.com.aum.au
TARGET GROUP JOB SEEKERS & UNEMPLOYED
SERVICES JOB SERVICES AUSTRALIA

EDUCATION TRAINING AND EMPLOYMENT

SKILL360 AUSTRALIA

(FORMERLY KNOWN AS CAIRNS REGIONAL GROUP TRAINING)

ADDRESS 1 WILKINSON ST, MANUNDA, 4870
POSTAL ADDRESS PO Box 68W, Westcourt, 4870
PHONE (07) 4046 4000
FAX (07) 4031 1239
EMAIL nfo@skill360.com.au
WEBSITE www.skill360.com.au
CONTACT DEBBIE TOWNSON FOR ENTRY DETAILS
TARGET GROUP APPRENTICES AND TRAINEES
SERVICES TRAINING AND EMPLOYMENT FOR
APPRENTICES AND TRAINEES

TROPICAL NORTH QUEENSLAND INSTITUTE OF TAFE NOW KNOWN AS INNISFAIL STATE COLLEGE

ADDRESS 45 FLYING FISH POINT ROAD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 49, INNISFAIL, 4860
PHONE (07) 40780222
FAX (07) 4061 4847
WEB SITE www.tnqit.tafe.qld.gov.au
TARGET GROUP RESIDENTS OF INNISFAIL AREA 15 YRS & OVER
SERVICES VOCATIONAL EDUCATION & TRAINING

VOCATIONAL PARTNERSHIPS GROUP INC

ADDRESS SHOP 2/35 PALMERSTON HIGHWAY, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1591, INNISFAIL, 4860
PHONE (07) 4061 7288
FAX (07) 4061 9944
EMAIL diane@vpginc.com.au
TARGET GROUP YOUTH 13-19 YRS
SERVICES ASSISTANCE TO YOUTH/ "AT RISK" YOUTH
IN STRUCTURED WORKPLACE LEARNING
AND WORK EXPERIENCE. APPRENTICESHIPS
& TRAINEESHIPS, CAREER GUIDANCE,
LIAISON WITH SCHOOLS INNISFAIL, BABINDA,
TULLY, TABLELANDS

WORKLINK EMPLOYMENT SUPPORT GROUP INC

ADDRESS 1 RANKIN ST. INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1792, INNIAFAIL, 4860
PHONE (07) 4061 8520
0421 475025 – PROGRAM MANAGER (KATHY MARTIN)
EMAIL worklink@worklinkemp.org
WEBSITE www.worklinkemp.org
TARGET GROUP CLIENTS OF JOB SERVICE AUSTRALIA PROVIDERS
SERVICES MENTAL HEALTH SPECIFIC AND OTHERS DISADVANTAGED
PROVIDE EMPLOYMENT ASSISTANCE, PROFESSIONAL SUPPORT &
COUNSELLING SERVICES TO FACILITATE IMPROVED
OPPORTUNITIES & RELATED ECONOMIC & SOCIAL OUTCOMES TO
PEOPLE WITH MENTAL HEALTH ISSUES
OUTREACH EVERY THURSDAY AT MULTI-SERVICE HUB, 13-17 DONALD ST,
INNISFAIL

GRIEF SUPPORT SERVICES

BONNIE BABES FOUNDATION

ADDRESS PO BOX 5843, STAFFORD HEIGHTS, 4053
PHONE (07) 3353 6285
FAX (07) 3353 6285
EMAIL bbfqld@tpg.com.au
WEBSITE www.bbf.org.au
TARGET GROUP FAMILIES REQUIRING SUPPORT AFTER THE
LOSS OF A BABY THROUGH MISCARRIAGE.
STILLBIRTH, PREMATURE BIRTH, SERIOUS ILLNESS.
SERVICES FREE 24 HR TELEPHONE COUNSELLING
GROUP COUNSELLING

COMPASSIONATE FRIENDS

ADDRESS PO BOX 458, INNISFAIL, 4860
PHONE (07) 4061 4601
FAX (07) 4061 4601
TARGET GROUP PEOPLE EXPERIENCING GRIEF THROUGH
LOSS OF A CHILD OR SIBLING
SERVICES TELEPHONE SUPPORT

DR EDWARD KOCH FOUNDATION

ADDRESS 6 APLIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2964, CAIRNS, 4870
PHONE (07) 4031 0145
CRISIS LINE 0439 722 266
EMAIL admin@kochfoundation.org.au
TARGET GROUP ANYONE BEREAVED BY SUICIDE (OR ANY OTHER
SUDDEN OR UNEXPECTED DEATH)
SERVICE FREE COUNSELLING, REFERRAL TO SUPPORT GROUPS
LIFE WORKSHOPS, LIFE BEREAVEMENT SUPPORT,
SUICIDE PREVENTION TASKFORCE,

QUEENSLAND HOMICIDE VICTIMS SUPPORT GROUP

ADDRESS PO BOX 458, INNISFAIL, 4860
PHONE (07) 4061 4601
FAX (07) 4061 4601
TARGET GROUP FAMILY & FRIENDS OF VICTIMS OF HOMICIDE
SERVICES PEER SUPPORT FOR FAMILIES LIVING IN THE
AFTERMATH OF HOMICIDE
PHONE CONTACT/COUNSELLING, HOME VISITS,
MONTHLY NEWSLETTER, COURT SUPPORT.
CRISIS ACCOMMODATION AVAILABLE IN
BRISBANE

GRIEF SUPPORT SERVICES

STILLBORN/NEO-NATAL DEATHS SUPPORT GROUP (SANDS)

ADDRESS MEETINGS AT INNISFAIL MULTI SERVICE HUB
13-17 DONALD ST, INNISFAIL, QLD, 4860
SECOND SATURDAY OF EVERY MONTH

PHONE GAYLEEN 0449 287 328 OR
NATASHA 4043 8400

TARGET GROUP ANYONE WHO HAS LOST A BABY
SERVICE SUPPORT FOR GRIEF AND LOSS OF A BABY

SURVIVORS OF SUICIDE BEREAVEMENT SUPPORT ASSOC

ADDRESS

PHONE (07) 4045 2955

MOBILE FRAN – 0407 695 891

TARGET GROUP ANYONE BEREAVED BY SUICIDE
SERVICES SELF HELP SUPPORT AND INFORMATION GROUP
MONTHLY MEETINGS - EVERY 2ND FRIDAY
AT RED CROSS ROOMS 247 LAKE ST, CAIRNS, 4870

UNITING CHURCH OF AUSTRALIA

ADDRESS SCULLEN AVENUE, INNISFAIL, 4860

PHONE (07) 4061 1180

EMAIL glenlout@aanet.com.au

TARGET GROUP ANYBODY EXPERIENCING GRIEF
SERVICES COUNSELLING, SUPPORT & REFERRAL

AUSTRALIAN HEARING

ADDRESS 95 SHERIDAN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 5048, CAIRNS, 4870
PHONE (07) 40511811
13 17 97
FAX (07) 4041 5580
WEBSITE www.hearing.com.au
TARGET GROUP PENSIONERS, VETERANS, YOUTH UNDER 21 WITH HEARING
DIFFICULTIES
SERVICES FREE AND GOVERNMENT FUNDED HEARING CARE AND SUPPORT
FOR AGED AND DISABILITY PENSIONERS, YOUTH UNDER 21,
INDIGENOUS PEOPLE OVER 50
VISITING SERVICE EVERY FORTNIGHT
180 EDITH ST, INNISFAIL, 4860
BY APPOINTMENT THROUGH CAIRNS OFFICE

BLUE CARE – INNISFAIL COMMUNITY CARE

ADDRESS 91 MOURILYAN RD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 408, INNISFAIL, 4860
PHONE (07) 4061 1048
FAX (07) 4061 8104
EMAIL Innisfail.bns@bluecare.org.au
WEBSITE www.bluecare.org.au
TARGET GROUP ALL MEMBERS OF THE COMMUNITY IN NEED OF HOME NURSING
SERVICES COMMUNITY CARE PACKAGES (CCPs); DEMENTIA MANAGEMENT
CARE; DVA / VETERANS HOME CARE; INFORMATION, TRAINING,
AND ADVOCACY; MEDICATION MANAGEMENT; NURSING – GENERAL
& POST ACUTE; PALLIATIVE CARE; RESPITE CARE – IN HOME;
WOUND MANAGEMENT

BLUE CARE – TULLY COMMUNITY CARE

ADDRESS 17A, BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 570, TULLY, 4854
PHONE (07) 4068 1040
FAX (07) 4068 2988
EMAIL tully.bns@bluecare.org.au
WEBSITE www.bluecare.org.au
TARGET GROUP ANY MEMBER OF THE COMMUNITY IN NEED OF HOME NURSING
SERVICES COMMUNITY CARE PACKAGES (CCPs); DEMENTIA MANAGEMENT
CARE; DVA / VETERANS HOME CARE; INFORMATION, TRAINING,
AND ADVOCACY; MEDICATION MANAGEMENT; NURSING – GENERAL
& POST ACUTE; PALLIATIVE CARE; RESPITE CARE – IN HOME;
WOUND MANAGEMENT

BLUE CARE TULLY RESPITE CENTRE

ADDRESS 17A BRYANT ST, TULLY, 4854
POSTAL ADDRESS PO BOX 570, TULLY 4854
PHONE (07) 4068 2638
FAX (07) 4068 2988
TARGET GROUP ANY MEMBER OF THE COMMUNITY IN NEED OF RESPITE CARE
SERVICES DEMENTIA MANAGEMENT/CARE; FOOD SERVICES INCL MEALS;
MULTI CULTURAL SERVICES; MUSIC THERAPY; OCCUPATIONAL
THERAPY; PERSONAL CARE; PHYSIOTHERAPY; PODIATRY; RESPITE
CARE – CENTRE BASED; TRANSPORT SERVICES

HEALTH

HEALTHIER GREAT GREEN WAY

ADDRESS	SHOP 6A, 180 EDITH ST, INNISFAIL, 4860
POSTAL ADDRESS	INNISFAIL HOSPITAL, 87 RANKIN ST, INNISFAIL, Q, 4860
PHONE	(07)4061 9177
MOBILE	0428 759 834
FAX	(07)4061 9436
EMAIL	Majella Van Tienen@health.qld.gov.au
TARGET GROUP	PEOPLE SUFFERING FROM A CHRONIC MEDICAL CONDITION SUCH AS: CARDIOVASCULAR DISEASE (STROKE); RESPIRATORY DISEASE (CHRONIC OBSTRUCTIVE PULMONARY DISEASE); CORONARY HEART DISEASE (HEART FAILURE); RENAL DISEASE, DIABETES , ASSOCIATED RISK FACTORS: SMOKING, NUTRITION, ALCOHOL, AND PHYSICAL ACTIVITY; ATSI PEOPLE; CULTURALLY LINGUISTICALLY DIVERSE PEOPLE; PEOPLE IN REMOTE AND RURAL AREAS
SERVICES	ALLIED HEALTH PROFESSIONAL CONSULTANTS PROGRAMS, SUPPORT GROUPS CARDIAC AND PULMONARY REHABILITATION
REFERRAL PROCESS	PROGRAMS/ GROUPS - SELF REFERRAL BY PHONE ALLIED HEALTH PROFESSIONALS/ CARDIAC AND PULMONARY REHABILITATION - GENERAL PRACTITIONER OR MEDICAL OFFICER REFERRAL
AREA	CARDWELL RANGE TO FISHERY FALLS

HGGW SUPPORT GROUP

ADDRESS	INNISFAIL MULTI SERVICE HUB 13-17 DONALD ST, INNISFAIL, 4860 LAST FRIDAY OF EVERY MONTH
PHONE	CLINIC (07) 4061 9177
TARGET GROUP	ANYONE WHO HAS BEEN THROUGH A HGGW PROGRAM OR VISITED ALLIED HEALTH
SERVICE	SUPPORT GROUP

HEALTH

INNISFAIL COMMUNITY HEALTH SERVICES

ADDRESS MAIN RECEPTION- ALICE ST, INNISFAIL, 4860
PHONE NO: (07) 4061 5444
FAX (07) 4061 5496

ALCOHOL TOBACCO AND OTHER DRUG SERVICES (ATODS)

ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5637
TARGET GROUP PEOPLE WITH ALCOHOL AND DRUG
RELATED PROBLEMS
SERVICES ALCOHOL AND DRUG ASSESSMENT; COUNSELLING
SUPPORT AND REFERRAL; ALCOHOL DETOXIFICATION
AND WITHDRAWAL MANAGEMENT; COUNSELLING; SUPPORT
FOR CLIENTS ON OPIOID SUBSTITUTION TREATMENT; TRAINING
AND EDUCATION; INDIGENOUS SPECIFIC HEALTH PROMOTION

HOME CARE SERVICES

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5319
SERVICES DOMESTIC ASSISTANCE, SOCIAL SUPPORT

APPOINTMENTS CAN BE MADE FOR THE NUTRITIONIST & THE DIABETIC EDUCATOR
WHO ARE ALSO AVAILABLE AT THE COMMUNITY HEALTH CENTRE, ALICE ST, INNISFAIL

INNISFAIL CHILD AND FAMILY HEALTH

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5381
FAX (07) 4061 5496
TARGET GROUP FAMILIES, INFANTS & CHILDREN
SERVICES ADVICE, INFORMATION & SUPPORT IN ALL
ASPECTS OF RAISING CHILDREN -NORMAL
CHILD DEVELOPMENT, FEEDING, NUTRITION,
IMMUNISATION, REFERRALS.
BREAST & FORMULA FEEDING FACILITIES AVAILABLE

INNISFAIL HOSPITAL

ADDRESS 87 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5411
FAX (07) 4061 4419
TARGET GROUP OUTPATIENTS, INPATIENTS

CHILD PROTECTION LIAISON OFFICER

(07) 4061 5497

SOCIAL WORK DEPARTMENT

(07) 4061 5454

HEALTH

INNISFAIL COMMUNITY MENTAL HEALTH SERVICE

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5327
FAX (07) 4061 5355
TARGET GROUP ADULTS REQUIRING ASSISTANCE WITH MENTAL HEALTH ISSUES
SERVICES CASE MANAGEMENT, ASSESSMENT; BRIEF INTERVENTION;
CONSULTATION; LIAISON SERVICES; INDIGENOUS MENTAL HEALTH
OFFICERS; OCCUPATIONAL THERAPY
AREA CARDWELL TO FISHERY FALLS

CHILD AND YOUTH MENTAL HEALTH

ADDRESS ALICE ST, INNISFAIL, 4860
POSTAL ADDRESS 87 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4061 5301
FAX (07) 4061 5496
TARGET GROUP YOUNG PEOPLE TO 18 YRS & THEIR FAMILIES
SERVICES ASSESSMENT, CONTINUING TREATMENT, CASE MANAGEMENT FOR
CHILDREN AT RISK OF DEVELOPING EMOTIONAL & BEHAVIOURAL
DIFFICULTIES

MULTICULTURAL MENTAL HEALTH COORDINATOR

ADDRESS 87 RANKIN ST, INNISFAIL 4860
PHONE (07) 4016 0263 or (07) 4061 5327
MOBILE 0488 096 319
FAX (07) 4061 5355
EMAIL Wendy_Zerner@health.qld.gov.au
WEBSITE www.health.qld.gov.au
TARGET GROUP THE MENTAL HEALTH OF MULTICULTURAL COMMUNITIES
SERVICES CONTACT POINT WITHIN THE MENTAL HEALTH SERVICES
FOR CALD (CULTURALLY AND LINGUISTICALLY DIVERSE
COMMUNITIES)

MAMU MEDICAL SERVICES

ADDRESS 10 ERNEST ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860
PHONE (07) 4061 4477
FAX (07) 4061 2749
TARGET GROUP ATSI PEOPLE; HEALTH CARE CARDHOLDERS;
SERVICES COMPREHENSIVE PRIMARY HEALTH CARE,
BULK BILLING, STD SCREENING
IMMUNISATION, ANTENATAL SHARED CARE
DENTAL TREATMENT, HEARING HEALTH
HEALTH PROMOTION & COMMUNITY EDUCATION

TULLY DISTRICT HOSPITAL

ADDRESS: CNR COOK & BRYANT ST, TULLY, 4854
POSTAL ADDRESS: PO BOX 489, TULLY, 4854
PHONE: (07)40684144
FAX 07)40682348

INCOME SUPPORT / MATERIAL WELFARE

ADRA CARE

ADDRESS LOT 2 LAWRENCE RD, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 87, INNISFAIL, 4860
PHONE (07) 4061 7140
FAX (07) 4065 6244
EMAIL wljenke@sctelco.net.au
WEBSITE www.adventist.ng
TARGET GROUP ANY PERSON IN NEED OF EMERGENCY ASSISTANCE
SERVICES DISASTER & EMERGENCY RELIEF, HOME VISITS,
SOME DOMESTIC ASSISTANCE

CENTRELINK

ADDRESS 23 GLADY ST, INNISFAIL. 4860
POSTAL ADDRESS PO BOX 992, INNISFAIL, 4860
PHONE 13 10 21
FAX (07) 4048 3099
TARGET GROUP UNEMPLOYED, DISABLED, SOLE PARENT,
LOW INCOME FAMILIES, PEOPLE IN SEVERE
FINANCIAL DIFFICULTY.
SERVICES INCOME SUPPORT, REFERRALS TO NUMEROUS
GOVT. ASSISTANCE PACKAGES,
INTERPRETING SERVICE.

DEPARTMENT OF VETERANS AFFAIRS

ADDRESS CENTRELINK SENIORS CENTRE, GROUND FLOOR,
COMMONWEALTH CENTRE, 98-102 GRAFTON ST, CAIRNS 4870
POSTAL ADDRESS PO BOX 597, CAIRNS, 4870
PHONE (07) 4048 8930
FAX (07) 4048 8999
TARGET ADDRESS VETERANS, WAR WIDOWS, EX SERVICE PERSONNEL, WIDOWS &
FAMILIES
SERVICES EVERY SECOND MONTH VISITS INNISFAIL-PH CAIRNS FOR APPT.
BENEFITS & AVAILABLE SERVICES

GLOBAL CARE KITCHEN

ADDRESS THE BASEMENT, EDITH ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 189, INNISFAIL, 4860
PHONE (07) 4061 3911
SERVICES FREE MEAL, LIMITED FOOD SUPPLIES.
SOUP KITCHEN HOURS-MON 6PM-8PM - EXCEPT PUBLIC HOLIDAYS;
OFFICE HOURS MONDAY -FRIDAY 9AM-4PM
FAMILY SUPPORT, MARRIAGE GUIDANCE, HOME/HOSPITAL VISITS.
PROGRAMS FOR ALL AGE GROUPS.

INCOME SUPPORT / MATERIAL WELFARE

INNISFAIL YOUTH AND FAMILY CARE INC

EMERGENCY RELIEF PROGRAM

PHONE (07) 4061 2778
TARGET GROUP PEOPLE IN CRISIS AND IN NEED OF FINANCIAL ASSISTANCE
SERVICES AFTER INTERVIEW, ASSISTANCE COULD INCLUDE FOOD VOUCHERS, TRAVEL, FUEL VOUCHER, MEDICAL NEEDS, ACCOMMODATION

LONG TERM HOUSING FOR YOUNG PEOPLE

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP LONG TERM HOUSING FOR YOUNG PEOPLE AGED 16-24
SERVICES SINGLE & DOUBLE BEDROOM UNITS FOR YOUNG PEOPLE PROVIDED THROUGH THE LONG TERM HOUSING PROGRAM MUST BE ON DEPT OF HOUSING WAITLIST FOR THEIR REFERRAL

CRISIS HOUSING DUPLEX

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP MEDIUM TERM HOUSING FOR FAMILIES OF UP TO 4 PEOPLE AT RISK OF HOMELESSNESS
SERVICES ACCOMMODATION FOR UP TO 12 WEEKS SUPPORTED THROUGH VISITS BY CASE MANAGER TO ADDRESS NEEDS AND ASSIST WITH FINDING ALTERNATE ACCOMMODATION

WET TROPICS COMMUNITY HOUSING

ADDRESS LEVEL 2/28 RANKIN ST
POSTAL ADDRESS PO BOX 1687, INNISFAIL, 4860,
PHONE (07) 4061 6388
FAX (07) 4061 2205
EMAIL wtech.admin@westnet.com.au
HOURS MON CLOSED
TUES – FRI 8.30AM-3PM
TARGET GROUP LOW INCOME EARNERS ON DEPT. HOUSING WAITING LIST.
SERVICES GOVT FUNDED, COMMUNITY BASED, PROVIDING TRANSITIONAL HOUSING TO PEOPLE WAITING ALLOCATION WITH DEPT. HOUSING

YOUTH SHELTER

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP YOUNG PEOPLE AGED 12-21
SERVICES PROVIDES CRISIS ACCOMMODATION FOR HOMELESS OR AT RISK OF HOMELESSNESS

INCOME SUPPORT / MATERIAL WELFARE

LIFELINE

ADDRESS 188 AUMULLER ST, BUNGALOW, 4870
POSTAL ADDRESS PO BOX 11B, BUNGALOW, 4870
24 HR 131 114
PHONE (07) 4050 4955
FAX (07) 4031 4807
EMAIL admin@lifelinecairns.org.au
WEBSITE www.lifelinecairns.org.au
TARGET GROUP RESIDENTS OF NTH QUEENSLAND
SERVICES MEDICAL ALARM SERVICE
FAMILY SUPPORT PROGRAM
OUTREACH SERVICES
FINANCIAL COUNSELLING, GAMBLING
HELP APPTS AVAILABLE

INNISFAIL STORE

ADDRESS 10 FITZGERALD ST, INNISFAIL, 4860
PHONE (07) 4061 9233
FAX (07) 4061 9244

RED CROSS - INNISFAIL

ADDRESS PO BOX 54, INNISFAIL, 4860
PHONE (07) 4061 1092 – EDIE HARRIS PRESIDENT
FAX (07) 4061 1092
TARGET GROUP ELDERLY, SICK AND PEOPLE IN NEED
SERVICE TROLLEY & HOSPITAL VISITS (INCLUDING VISITS
TO WARRINA NURSING HOME)
HANDS ON CARE – HOME VISITS, MANICURES, SUPPORT
DISASTER RELIEF ASSISTANCE – REGISTRATION ONLY

RED CROSS BLOOD COLLECTION CENTRE

ADDRESS ON HOSPITAL GROUNDS
PHONE (07) 4061 4035
SERVICE COLLECTION OF BLOOD & PLASMA

SALVATION ARMY

INNISFAIL OUTREACH SERVICE/CAIRNS CORPS

ADDRESS MULTI-SERVICE HUB
13-17 DONALD ST, INNISFAIL, 4860
PHONE COMMUNITY SERVICE OFFICER
GWEN HAMMERTON - 0437 132 259
EMAIL gwen.hammerton@ae.salvationarmy.org
TARGET GROUP THE SICK, DISADVANTAGED & PEOPLE IN CRISIS
SERVICE EMERGENCY RELIEF – FOOD VOUCHERS
HOME & HOSPITAL VISITS
REFERRALS TO OTHER SUPPORT ORGANISATIONS

CAIRNS CORPS

ADDRESS 64-72 HOARE ST, MANUNDA, 4870
PHONE (07) 4051 2454
MAJORS COLIN & PAM ROBINSON
EMAIL cairns.corps@ae.salvationarmy.org
ACCOMMODATION - CENTENNIAL LODGE
281-289 SHERIDAN ST, CAIRNS, 4870
THE CITADEL - 64-72 HOARE ST, MANUNDA, 4870
FOOD STORES, WELFARE AND
CRISIS CARE SERVICE

INCOME SUPPORT / MATERIAL WELFARE

ST VINCENT DE PAUL SOCIETY

ADDRESS 42-44 ERNEST ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1007, INNISFAIL, 4860
PHONE 0438 453 617)
0428 733 690) EVERY 1ST & 3RD TUES & THURS
BETWEEN 9AM - 10.30AM
FOR APPOINTMENT - HOME VISITS ONLY
EMAIL filmsvdp@bigpond.com.au
TARGET GROUP SICK, DISADVANTAGED & PEOPLE IN CRISIS
SERVICES FOOD & ACCOMMODATION, HOME/HOSPITAL VISITS.
PHONE FOR APPT.

CLOTHING STORE

ADDRESS 55 EDITH ST, INNISFAIL, 4860
PHONE (07) 4061 2988
FAX (07) 4061 9090

PANTRY (BY HOME VISIT APPNT ONLY)

ADDRESS 42-44 ERNEST ST, INNISFAIL, 4860
HOURS SEE EMERGENCY RELIEF ROSTER
PHONE 0438 453 617)
0428 733 690) EVERY 1ST & 3RD TUES & THURS
BETWEEN 9AM & 10.30AM
FOR APPOINTMENT - HOME VISITS ONLY

TULLY AREA

REFERRAL BY TULLY COMMUNITY SUPPORT CENTRE – (07) 4068 1004

FNQ DIOCESAN CENTRAL COUNCIL - (FNQ ADMINISTRATION) - (07) 4032 3139

ABORIGINAL & TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NORTH QUEENSLAND

ADDRESS UNIT 12, ST JAMES PLACE, 26 HAMILTON ST, TOWNSVILLE, 4810
POSTAL ADDRESS PO BOX 1062, TOWNSVILLE, 4810
PHONE (07) 4721 6007
FAX (07) 4724 5112
FREECALL 1800 082 600
EMAIL cdw@atsiwltnq.org.au
TARGET GROUP ATSI WOMEN & CHILDREN & PARENTS OF ATSI CHILDREN
SERVICE FREE LEGAL ADVICE (FAMILY LAW SPECIFIC)
COMMUNITY LEGAL INFORMATION
OUTREACH TOWNSVILLE THROUGH TO INNISFAIL TUES & THURS 9AM – 1PM
SERVICE PHONE FOR APPOINTMENT

ANTI DISCRIMINATION COMMISSION OF QUEENSLAND

ADDRESS MC CLEOD CHAMBERS, 78 SPENCE ST, CAIRNS 4870
POSTAL ADDRESS PO BOX 4699, CAIRNS, 4870
PHONE (07) 40398600
PHONE 1300 130 670 1300 130 680
FAX (07) 40398609
EMAIL info@adcq.qld.gov.au
WEBSITE www.adcq.qld.gov.au
TARGET GROUP OPEN
SERVICES DEALS WITH COMPLAINTS LODGED BY PEOPLE WHO BELIEVE
THEY HAVE BEEN TREATED UNFAIRLY OR UNLAWFULLY.
EDUCATION ABOUT RIGHTS & RESPONSIBILITIES UNDER ANTI
DISCRIMINATION ACT

CAIRNS COMMUNITY LEGAL CENTRE

ADDRESS 1ST FLOOR, MAIN ST ARCADE, 85 LAKE ST CAIRNS, 4870
POSTAL ADDRESS PO BOX 7129, CAIRNS, 4870
PHONE (07) 40317688
FAX (07) 40412134
TARGET GROUP LOW INCOME & PEOPLE WITH A DISABILITY.
SENIORS WITH CONCERNS ABOUT ELDER ABUSE,
MISTREATMENT OR FINANCIAL EXPLOITATION.
SERVICES FREE ACCESSIBLE LEGAL SERVICES IN FNQ LEGAL
EDUCATION PROGRAMS .MULTI DISCIPLINARY APPROACH.
VISITING INNISFAIL
SERVICES 1ST & 3RD WED EVERY MONTH

DISABILITY DISCRIMINATION LEGAL SERVICE

PHONE (07) 4031 7358
FREE CALL 1800 650 197

FNQ FAMILIES & PRISONERS' SUPPORT SERVICE

ADDRESS 101 MARTIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 359, MANUNDA, 4870
PHONE (07) 4051 4485
FAX (07) 4051 4485
EMAIL fnqfaps@picknowl.com.au
TARGET GROUP PRISONERS, EX-PRISONERS & THEIR FAMILIES
SERVICES CRISIS SUPPORT, COUNSELLING, ADVOCACY, REFERRAL,
MEDIATION.
BUS SERVICE TO LOTUS GLEN-PH FOR BOOKING
FAMILY VISITS-SATURDAY & SUNDAY
SUPPORT VISITS-TUESDAY

HOMELESS PERSONS LEGAL CLINIC

INDIGENOUS LEGAL SERVICE

ADDRESS QUIGLEY ST NIGHT SHELTER,
QUIGLEY ST, CAIRNS QLD 4870
POSTAL ADDRESS PO BOX 6422, CAIRNS, 4870
PHONE (07) 4031 3033
FAX (07) 4031 3044
EMAIL louise@ilsqld.com.au
TARGET GROUP ALL PEOPLE EXPERIENCING HOMELESSNESS OR AT RISK OF
HOMELESSNESS.
SERVICES LEGAL ADVICE AND ASSISTANCE; INFORMATION; EXTENSIVE
REFERRAL SERVICE

INNISFAIL COMMUNITY JUSTICE GROUP

ABORIGINAL AND TORRES STRAIT ISLANDER CORPORATION

ADDRESS 139 EDITH ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX, 2262, INNISFAIL, QLD, 4860
PHONE (07) 4061 6193
FAX (07) 4061 6206
EMAIL julieg_icjg@yahoo.com.au
TARGET GROUP ATSI PEOPLE AND WIDER COMMUNITY
COMMUNITY SERVICES FOR ADULTS & CHILDREN
SERVICES COURT SUPPORT WORKERS
NIGHT PATROL WORKERS
INFORMATION & REFERRAL SERVICE
PARTICIPATION IN JUVENILE JUSTICE CONFERENCES
SUPPORT IN CRIME INTERVIEWS WITH POLICE
DOMESTIC VIOLENCE SUPPORT & ASSISTANCE
LEGAL SERVICES – CIVIL & FAMILY SOLICITORS FROM
CAIRNS VISIT MONTHLY & ATSI WOMEN'S LEGAL SERVICE
FROM TOWNSVILLE VISIT ONCE MONTHLY
VISIT OR PHONE ICJG FOR APPOINTMENT

INSOLVENCY AND TRUSTEE SERVICE AUSTRALIA

ADDRESS LEVEL 1,315 ROSS RIVER RD, AITKENVALE, 4814
POSTAL ADDRESS PO BOX 1527, TOWNSVILLE. 4810
PHONE 1300 364 785
FAX (07) 4727 0500
EMAIL ista.townsville@itsa.gov.au
WEBSITE www.itsa.gov.au
SERVICES INFORMATION RE LEGISLATION & ADMINISTRATION
OF BANKRUPTCY & POSSIBLE ALTERNATIVES

LEGAL AID QUEENSLAND

ADDRESS CONTACT LOCAL SOLICITORS FOR APPLICATION FORMS
CAIRNS OFFICE 46 SPENCE ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 1692, CAIRNS, 4870
PHONE (07) 4048 1133
TOLL FREE NO 1300 651 188
1300 650 143 – INDIGENOUS CLIENTS
FAX (07) 4048 1130
WEBSITE www.legalaid.qld.gov.au
HOURS 9.00AM – 5.00PM
VISITING CARDWELL COMMUNITY SUPPORT CENTRE
SERVICES FIRST TUESDAY OF MONTH

NORTH QUEENSLAND WOMEN'S LEGAL SERVICE

ADDRESS NOT TO BE DISCLOSED
POSTAL ADDRESS PO BOX 5986, CAIRNS, 4870
PHONE (07) 4041 0066
FREE CALL 1800 244 504 TUE WED THUR 9AM-1PM
FAX (07) 4041 0061
EMAIL cairnsadmin@ngwls.com.au
WEBSITE www.ngwls.com.au
TARGET GROUP ALL WOMEN
SERVICES FREE LEGAL FACE-TO-FACE & TELEPHONE ADVICE;
INFORMATION AND REFERRALS-MINOR LEGAL ISSUES;
COMMUNITY LEGAL EDUCATION; ADVOCACY ON ISSUES OF
CONCERN TO WOMEN THROUGH MEDIA & LAW REFORM.
OUTREACH VISITS INNISFAIL MULTI SERVICE HUB
SERVICE 13-17 DONALD ST, INNISFAIL, 4860
3RD WEDNESDAY OF THE MONTH
PHONE (07) 4043 8400 FOR APPOINTMENT
ALSO TRAVEL TO ATHERTON, MAREEBA, PORT DOUGLAS,
MOSSMAN, AYR, INGHAM AND CHARTERS TOWERS

PUBLIC TRUSTEE OF QUEENSLAND

ADDRESS 27 SHERIDAN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 656, CAIRNS, 4870
PHONE (07) 4040 7300
FAX (07) 4031 3686
EMAIL pt-cairns@pt.qld.gov.au
SERVICES WILLS, POWERS OF ATTORNEY, ADMINISTRATION OF DECEASED
ESTATES, PROTECTIVE MANAGERMENTS & TRUSTS.,
MANAGED INVESTMENTS, TAXATION, DEED POLLS, MINERS TRUST.

QLD AGED AND DISABILITY ADVOCACY

POSTAL ADDRESS PO BOX 361, BUNGALOW, 4870
TOLL FREE NO 1800 700 600
FAX (07) 4041 1826
EMAIL info@qada.org.au
WEBSITE www.qada.org.au
TARGET GROUP RECIPIENTS OF AUSTRALIAN GOVT AGED CARE AND HACC
SERVICES AND THEIR CARERS & SERVICE PROVIDERS AND ALL
OTHER AGED & DISABLED PEOPLE
SERVICES ADVOCACY SERVICE TO PROVIDE INFORMATION, EDUCATION,
SUPPORT & REPRESENTATION TO ENABLE PEOPLE UNDERSTAND
THEIR RIGHTS & RESPONSIBILITIES IN RESIDENTIAL AGED CARE,
COMMUNITY AGED CARE PACKAGES, HOME & COMMUNITY
CARE (HACC SERVICES)

QLD CORRECTIVE SERVICES

INNISFAIL DISTRICT PROBATION AND PAROLE OFFICE

ADDRESS 14 GLADY ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1110, INNISFAIL, 4860
PHONE (07) 4048 3344
FAX (07) 4061 6321
EMAIL joanne.hughes@correctiveservices.qld.gov.au
WEBSITE www.correctiveservices.qld.gov.au
TARGET GROUP ADULT OFFENDERS 17+
SERVICES SUPERVISION OF OFFENDERS SUBJECT TO COURT OR PAROLE BOARD ORDERS; REFERRALS TO OTHER COMMUNITY AGENCIES FOR PARTICIPATION IN CORE PROGRAMS TO ADDRESS OFFENDING BEHAVIOURS; SUPERVISION; ASSESSMENT AND CASE MANAGEMENT.
VISITING SERVICES CARDWELL TO FISHERY FALLS
TULLY - EVERY TUESDAY.
CARDWELL - FORTNIGHTLY.

SENIORS LEGAL SUPPORT SERVICE (SLASS)

ADDRESS 1ST FLOOR, MAIN ST ARCADE
85 LAKE ST, CAIRNS, 4870
PHONE (07) 4031 7179
1800 650 931
WEBSITE www.cclc.org.au
TARGET GROUP SENIORS AND THEIR CARERS OR SERVICE WORKERS
SERVICES FREE LEGAL AND SUPPORT SERVICES FOR THE BENEFIT OF SENIORS AFFECTED BY ELDER ABUSE OR FINANCIAL EXPLOITATION
OUTREACH SERVICE VISITS INNISFAIL MULTI SERVICE HUB
13-17 DONALD ST, INNISFAIL, 4860
2ND WEDNESDAY OF THE MONTH
PHONE (07) 4031 7179 OR 1800 650 931 FOR APPOINTMENT

MULTICULTURAL SERVICES

CASSOWARY COAST REGIONAL COUNCIL LAMP

LOCAL AREA MULTICULTURAL PARTNERSHIPS PROGRAM

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 887, INNISFAIL, 4860
PHONE (07) 4030 2250
FAX (07) 4061 6005
TARGET GROUP MULTICULTURAL, NESB, ATSI, ASSI, CALD
SERVICES ACCESS, EQUITY & COMMUNITY RELATIONS IN THE
CASSOWARY COAST REGION.
COMMUNITY EDUCATION & TRAINING.

MAMU CULTURAL AND WELL-BEING CENTRE

ADDRESS 9 ERNEST ST, INNISFAIL
POSTAL ADDRESS PO BOX 1537, INNISFAIL, 4860
PHONE (07) 4061 9988
MOBILE 0428 594 197
FAX (07) 4061 9822
TARGET GROUP HEALTH CARE CARD HOLDERS,
SERVICES DRUG AND ALCOHOL COUNSELLING
FAMILY SUPPORT AND COUNSELLING

MIGRANT SETTLEMENT SERVICES

ADDRESS 1ST FLOOR, VIRGINIA HOUSE, 68 ABBOTT ST, CAIRNS 4870
POSTAL ADDRESS PO BOX 201, CAIRNS, 4870
PHONE (07) 4041 7699
FAX (07) 4041 7655
WEB SITE www.migrantservices.org
TARGET GROUP PRIORITIES ARE NEWLY ARRIVED INDIVIDUALS & FAMILIES,
REFUGEES, & HUMANITARIAN ENTRANTS; MIGRANT COMMUNITIES
AND SMALL & EMERGING MIGRANT GROUPS
SERVICES INDIVIDUAL & FAMILY SETTLEMENT; TRANSLATION, COMMUNITY
DEVELOPMENT & ADVOCACY; MIGRANT EMPLOYMENT SERVICES;
PARTICIPATION IN COMMUNITY EVENTS; REFUGEE &
HUMANITARIAN ENTRANT SETTLEMENT (IHSS)

MULTICULTURAL MENTAL HEALTH COORDINATOR

ADDRESS 87 RANKIN ST, INNISFAIL 4860
PHONE (07) 4016 0263 or (07) 4061 5327
MOBILE 0488 096 319
FAX (07) 4061 5355
EMAIL Wendy_Zerner@health.qld.gov.au
WEBSITE www.health.qld.gov.au
TARGET GROUP THE MENTAL HEALTH OF MULTICULTURAL COMMUNITIES
SERVICES CONTACT POINT WITHIN THE MENTAL HEALTH SERVICES
FOR CALD (CULTURALLY AND LINGUISTICALLY DIVERSE]
COMMUNITIES)

SPK HOUSING GROUP LTD

ADDRESS 3/194-196 PROGRESS RD, WHITE ROCK, 4870
PHONE (07) 4036 2221
TARGET GROUP HMONG PEOPLE
SERVICES LONG TERM/PERMANENT COMMUNITY HOUSING WAITLIST
MUST BE MEMBERS OF THE GROUP
LIFETIME MEMBERSHIP FEE \$10.00 INDIVIDUALS
\$20.00 COUPLES & FAMILIES

SUICIDE

**ENSURE THE PERSON'S SAFETY IMMEDIATELY.
PROVIDE A PRIVATE PLACE TO TALK.
LISTEN WITHOUT JUDGING.
REASSURE THE PERSON THAT YOU ARE CONCERNED ABOUT THEIR
SITUATION.
OFFER TO ASSIST THE PERSON TO SEEK HELP.
CONFIRM CONFIDENTIALITY.
BE SENSITIVE TO AGE, GENDER & CULTURAL ISSUES.
WHERE POSSIBLE, FOLLOW UP TO ENSURE ASSISTANCE HAS BEEN
PROVIDED.**

DR EDWARD KOCH FOUNDATION

ADDRESS 6 APLIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2964, CAIRNS, 4870
PHONE (07) 4031 0145
CRISIS LINE 0439 722 266
TARGET GROUP ANYONE BEREAVED BY SUICIDE (OR ANY OTHER
SUDDEN OR UNEXPECTED DEATH)
SERVICE FREE COUNSELLING, REFERRAL TO SUPPORT GROUPS

LIFELINE

ADDRESS 188 AUMULLER ST, BUNGALOW, 4870
POSTAL ADDRESS PO BOX 11B, BUNGALOW, 4870
24 HR 131 114
PHONE (07) 4050 4955
FAX (07) 4031 4807
EMAIL admin@lifeline Cairns.org.au
WEBSITE www.lifeline Cairns.org.au
TARGET GROUP RESIDENTS OF NTH QUEENSLAND
SERVICES MEDICAL ALARM SERVICE
FAMILY SUPPORT PROGRAM

SURVIVORS OF SUICIDE BEREAVEMENT SUPPORT ASSOC

ADDRESS
PHONE (07) 4045 2955
MOBILE FRAN – 0407 695 891
TARGET GROUP ANYONE BEREAVED BY SUICIDE
SERVICES SELF HELP SUPPORT AND INFORMATION GROUP
MONTHLY MEETINGS - EVERY 2ND FRIDAY
AT RED CROSS ROOMS 247 LAKE ST, CAIRNS, 4870

STANDBY RESPONSE

ADDRESS 6 APLIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 2964, CAIRNS, 4870
PHONE (07) 4031 0145
FAX (07) 4031 0744
CRISIS LINE 0439 722 266
WEBSITE www.kochfoundation.org.au
SERVICES FOR PEOPLE WHO ARE BEREAVED BY SUICIDE

SUICIDE

24 HOUR SUPPORT PHONE NUMBERS

KID'S HELP LINE	1800 551 800
LIFELINE	131 114
ACUTE CARE TEAM	(07) 4050 3100
CAIRNS BASE HOSPITAL	(07) 4050 6333
INNISFAIL HOSPITAL	(07) 4061 5411
AMBULANCE	000
POLICE	000

SUPPORT OPTIONS

INNISFAIL DISTRICT MENTAL HEALTH	- (07) 4061 5444
INNISFAIL COMMUNITY SUPPORT CENTRE	- (07) 4043 8400
CARDWELL COMMUNITY SUPPORT CENTRE	- (07) 4068 1004

WOMEN'S SERVICES

ABORIGINAL & TORRES STRAIT ISLANDER WOMEN'S LEGAL SERVICES NQ INC

ADDRESS UNIT 12, ST JAMES PLACE, 26 HAMILTON ST, TOWNSVILLE, 4810
POSTAL ADDRESS PO BOX 1062, TOWNSVILLE, 4810
PHONE (07) 4721 6007
FAX (07) 4724 5112
FREECALL 1800 082 600
EMAIL cdw@atsiwltnq.org.au
TARGET GROUP ATSI WOMEN & CHILDREN & PARENTS OF ATSI CHILDREN
SERVICE FREE LEGAL ADVICE (FAMILY LAW SPECIFIC;
COMMUNITY LEGAL INFORMATION
OUTREACH TOWNSVILLE THROUGH TO INNISFAIL TUES & THURS 9AM – 1PM
SERVICE PHONE FOR APPOINTMENT

INNISFAIL INDIGENOUS WOMEN'S & FAMILY MENTAL HEALTH & SOCIAL WELLBEING

ADDRESS 30 FLYING FISH POINT RD, INNISFAIL, 4860
PHONE (07) 4061 6976
MOBILE 0408 632 926
SERVICES COUNSELLING; ADVICE AND ADVOCACY; COURT SUPPORT, FAMILY
SUPPORT

MALAMBARRA MIDJA WOMEN'S CULTURAL GROUP

ADDRESS 8 PLUMB ST, TULLY, 4854
POSTAL ADDRESS PO BOX 663, TULLY, 4854
PHONE (07) 4068 2781
FAX (07) 4068 2829
EMAIL mmhw@bigpond.com.au
TARGET GROUP ABORIGINAL & ISLANDER WOMEN
SERVICES EMPOWERING INDIGENOUS WOMEN; NETWORKING WITH OTHER
SERVICE PROVIDERS FOR BETTER OUTCOMES

WOMEN'S SERVICES

NORTH QUEENSLAND WOMEN'S LEGAL SERVICE

ADDRESS NOT TO BE DISCLOSED
POSTAL ADDRESS PO BOX 5986, CAIRNS, 4870
PHONE (07) 4041 0066
FREE CALL 1800 244 504 TUE WED THUR 9AM-1PM
FAX (07) 4041 0061
EMAIL cairnsadmin@ngwls.com.au
WEBSITE www.ngwls.com.au
TARGET GROUP ALL WOMEN
SERVICES FREE LEGAL FACE-TO-FACE & TELEPHONE ADVICE,
INFORMATION AND REFERRALS-MINOR LEGAL ISSUES
COMMUNITY LEGAL EDUCATION, ADVOCACY ON ISSUES OF
CONCERN TO WOMEN THROUGH MEDIA & LAW REFORM.
OUTREACH VISITS INNISFAIL MULTI SERVICE HUB, 13-17 DONALD ST, INNISFAIL
SERVICE PHONE (07) 4043 8400 FOR APPOINTMENT
ALSO TRAVEL TO ATHERTON, MAREEBA, PORT DOUGLAS,
MOSSMAN, AYR, INGHAM AND CHARTERS TOWERS

WOMEN'S INFOLINK

ADDRESS GROUND FLOOR, STATE GOVT BLDG,
CNR WALKER & STANLEY ST, TOWNSVILLE, 4810
POSTAL ADDRESS PO BOX 1073, TOWNSVILLE, 4810
FREE CALL 1800 177 577
PHONE 13 14 50
FAX 1800 000 658
EMAIL infolink@dogp.qld.gov.au
TARGET GROUP WOMEN
SERVICES INFORMATION, REFERRAL SERVICE ON ISSUES SUCH AS
HEALTH, BUSINESS, FAMILY, EMPLOYMENT; TRANSLATION AND
INTERPRETING

YOUTH SERVICES

CASSOWARY COAST REGIONAL COUNCIL

YOUTH NETWORK

ADDRESS 70 RANKIN ST, INNISFAIL, 4860
PHONE (07) 4030 2250
EMAIL cdo@ccrc.qld.gov.au
TARGET GROUP YOUTH AND ANY SPORTING & RECREATIONAL ORGANISATIONS.
SERVICES PROGRAM & SERVICE DEVELOPMENT, RESOURCING COMMUNITY GROUPS & COUNCIL INPUT & COORDINATION, YOUTH SPORT & RECREATION, ADVISORY BODIES.

DEPARTMENT OF COMMUNITIES, CHILD SAFETY, YOUTH & FAMILIES

YOUTH JUSTICE SERVICES

ADDRESS 31 GLADYS ST, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 111, INNISFAIL, 4860
PHONE (07) 4048 3725 OR (07) 4078 1333
FAX (07) 4048 3740
TARGET GROUP 10-17 YR OLD CLIENTS SUBJECT TO COURT ORDERS
SERVICES SUPERVISE JUVENILES ON COURT ORDERS REFERRAL & LIAISON WITH OTHER AGENCIES

INNISFAIL POLICE CITIZENS' YOUTH CLUB

ADDRESS 2 PALMERSTON DRIVE, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 37, INNISFAIL, 4860
PHONE (07) 4061 3442
FAX (07) 4061 4029
EMAIL adam.willimott@pcyc.org.au
TARGET GROUP YOUTH AND CHILDREN FROM 2 YRS
SERVICES AFTER SCHOOL & VACATION CARE, SPORTING, MUSIC & RECREATIONAL ACTIVITIES.COORDINATED BUS SERVICE - MUNDGOO, MOURILYAN, EAST INNISFAIL, CENTRAL, GOONDI SCHOOLS.

INNISFAIL YOUTH & FAMILY CARE

YOUTH SHELTER

ADDRESS 16 DANELLE ST, INNISFAIL, QLD, 4860
POSTAL ADDRESS PO BOX 175, INNISFAIL, QLD, 4860
PHONE (07) 4061 2778
FAX (07) 4061 2675
EMAIL admin@innisfailyouthfamilycare.org
TARGET GROUP YOUNG PEOPLE 12 – 21 YRS
SERVICES PROVIDES CRISIS ACCOMMODATION FOR YOUNG PEOPLE WHO ARE HOMELESS OR AT RISK OF HOMELESSNESS

INNISFAIL YOUTH RECREATION CENTRE

ADDRESS 5-7 EDITH ST, INNISFAIL, 4860
PHONE (07) 4061 2778 (OFFICE HOURS)
(07) 4061 9994 (CENTRE OPENING HOURS)
FAX (07) 4061 2675
HOURS 2.30PM-5.30PM TUES-FRI
9.30AM-5.30PM SAT
9.30AM-5.30PM SCHOOL HOLIDAYS
TARGET GROUP YOUNG PEOPLE 12-17 YRS
SERVICE PROVIDES SUPPORT AND RECREATION ACTIVITIES SCHOOL HOLIDAY PROGRAM – STRUCTURED ACTIVITIES COORDINATED

YOUTH SERVICES

VOCATIONAL PARTNERSHIPS GROUP INC

ADDRESS SHOP 2/35 PALMERSTON HIGHWAY, INNISFAIL, 4860
POSTAL ADDRESS PO BOX 1591, INNISFAIL, 4860
PHONE (07) 4061 7288
FAX (07) 4061 9944
EMAIL diane@vpginc.com.au
TARGET GROUP YOUTH 13-19 YRS
SERVICES ASSISTANCE TO YOUTH/ "AT RISK" YOUTH IN STRUCTURED
WORKPLACE LEARNING AND WORK EXPERIENCE;
APPRENTICESHIPS & TRAINEESHIPS, CAREER GUIDANCE,
LIAISON WITH SCHOOLS INNISFAIL, BABINDA, TULLY, TABLELANDS

YOUTH LINK

ADDRESS 305 SEVERIN ST, CAIRNS, 4870
POSTAL ADDRESS PO BOX 7479, CAIRNS, 4870
PHONE (07) 4031 6179
FAX (07) 4051 9627
WEBSITE www.youthlink.com.au
HOURS MON, TUES, THURS, FRI – CLOSED WED & WEEKENDS
TARGET GROUP DISADVANTAGED, HOMELESS OR AT RISK YOUNG PEOPLE
SERVICES DROP IN CENTRE, EDUCATION, HEALTH, HOUSING AND YOUTH
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